

Procedural Guide on the Provision of Bus Shelters



1.0 Bus Shelters – Mid Ulster District Council

Council is empowered under the Local Government Miscellaneous Provisions (NI) Order 1985, with the consent of the Department for Infrastructure (DfI) to erect and maintain on any road within the district of the council, shelters for the protection from the weather or persons waiting to enter public service vehicles. Bus shelters are erected following local representations. They are provided, particularly for those who have to use public services who may have to stand out in the inclement weather.

1.1 PROCEDURAL STATEMENT

Council will erect a bus shelter where there is shown to be a need, providing the location does not present a safety or nuisance problem and adequate funding is available. Relocation of bus shelters should only take place as a result of either road alignment or the bus companies relocating their bus stops. All other cases of relocation should be resisted as long as there is an identified need for the shelter. Any relocation as a result of retail business / property owner request will only be considered if an alternative suitable location (distance restrictions will be considered) can be accommodated AND the retail business / property owner covers all associated costs for relocated shelter.

If there is any reported anti-social behaviour over a 12 month period at the location of a new/existing shelter the shelter location will be reviewed by Council with an option to remove the shelter and make good the existing surfaces.

1.2 CRITERIA FOR THE ERECTION OF A BUS SHELTER

1. Usage must be a minimum of 6 passengers over a period of a day and applications will be considered on a first come, first served basis, with Translink NI / Education Authority confirming this information. Less than 6 passengers will only be considered by a Council/DEA approval process.
2. The location must be at a recognised bus stop.
3. Following validation, the Council will canvass, by post, all property addresses within 50m frontage to the bus stop (25m either side) on the erection of the shelter, including the type of shelter.
4. At least 51% of the addresses surveyed must have no objections to the shelter.

NOTE - for the purposes of assessment where 51% (rounded to the nearest whole number) of property addresses that respond indicate that they are not in favour of the erection of a shelter, then the results of the survey will be forwarded to the Environment Committee for information confirming that the shelter will not be approved or erected.)

APPENDIX 1

5. There should be no Department for Infrastructure Roads objections on traffic grounds.
6. There must be sufficient budgetary provision available to provide the bus shelter.
7. All Survey results that do not meet the essential criteria to be reported to Council for consideration.
8. Once refused a request may not be considered for a further 12 month period from the original decision by Council.
9. Form TS/BSRF/01 to be completed and signed off by Head of Service.
10. Bus Shelter request to be approved by Environment Committee.

1.3 DESIGN OF BUS SHELTER

The Council endeavour to provide good quality, comfortable bus shelters purchased through the Procurement Department. Where appropriate they will endeavour to have bus shelters erected free of charge, other than services by Adshel.

1. All shelters within 30mph speed limits will have shelter in accordance with **Example A**, (as below).
2. All shelters outside 30mph speed limits will have shelter in accordance with **Example B**, (as below).

Council will consider in conservation areas the erection of shelters above this standard, but the cost of such shelters excluding erection and servicing costs shall not exceed £3000.00.



Example A, within 30mph speed limits, Glazed shelter.



Example B, outside 30mph speed limits, painted metal shelter.

1.4 REPLACEMENT OF BUS SHELTERS

Any defective shelters that require replacement as part of their life span to be replaced using location criteria and shelter design Examples A or B as noted above as part of the maintenance of the Council Estate.

1.5 PROVISION OF BUS SHELTERS – PROCESS

Stage 1: Send application form to person requesting Erection of Shelter.

Stage 2: Acknowledge receipt of request (in writing) – standard letter sent.

Stage 3: Carry out preliminary visit to investigate suitability of site.

Stage 4: Contact Translink / SELB / Private approved Coach Companies to confirm viability of erecting bus shelter i.e. recognised "Bus Stop", number and age of children, bus routes etc. 1st organisation to respond with numbers meeting the criteria i.e. 6 or more then proceed to next stage.

Note – shelters only provided at locations where it is confirmed a minimum of six people await / board buses.

Organisational Name	Contact Name	Contact Number	

Stage 5: Report to Environment Committee to seek Council approval/instruction.

Stage 6: Identify landowner e.g. Housing Executive, local farmer, etc. and obtain their written consent for erection of bus shelter and consult with adjoining properties (contact local Councillor and arrange site meeting if necessary). Elected members to be notified by email when letters are to be issued to neighbours for information purposes.

Stage 7: Send letters (with location maps) for approval/comments to DfI (Roads) / Water Service, PSNI, BT and NIE (arrange follow-up site meetings if necessary).

Stage 8: Sign and return DFI (Roads), Article 66, Consent/Schedule at least six days prior to erection of bus shelter.

Stage 9: Erect bus shelter – Example A or Example B (see 1.3).

Stage 10: Send request to GIS officer to have new asset plotted, and add to shelter register which is to be forwarded to Procurement Department, for insurance cover. Information to include erection/ maintenance/ ownership/ risk assessments / inspection regime / legal agreements between Council and the relevant landowners.

Stage 11: Report back to Council.



Date

Our Ref: MUDC/TS/BS/XXXX/XXX

The Occupier

Address 1

Address 2

Postcode

Dear Sir/Madam

Re: Application for Provision of Bus Shelter at [Location]

Mid Ulster District Council have received an application to erect a bus shelter at the above location and as noted in attached map (see Appendix 1).

The Council's Procedural Guide on the Provision of Bus Shelters outlines that validated applications are subject to neighbour notification. Those who meet the following criteria are eligible to register their preference on this matter.

- All property addresses within 50 m frontage of the bus stop (25 m either side) on the erection of the shelter, including the type of shelter.

Our records indicate that this address is within 50 m criteria and therefore subject to neighbour notification.

If approved Council would install Bus Shelter [Type A or Type B] as detailed in Appendix 2.

On completion of this survey, Council will provide a determination on this request on the basis of the majority preference as submitted. For approval to be considered, at least 51% (majority) of respondents must be in favour of the proposal.

Please read carefully the statements on the survey form attached. Tick your preferred option in the appropriate box, print your name and address and sign the document. The completed survey form(s) should be returned to this office by either:

- a. Returning in Self Addressed Envelope provided, or
- b. Emailing to Technicalservices@midulstercouncil.org

Forms received after [Date] will not be considered.

Thank you for your time completing this survey.

APPENDIX 1

If you have any queries on the above, please contact [Officer] in the Cookstown Office by email at firstname.surname@midulstercouncil.org or by telephone on 03000 132 132 Ext: 2XXXX.

Yours faithfully



Paddy Conlon
Head of Technical Services

Encs

Copy to: **DEA Cllrs**

PROVISION OF BUS SHELTER – SURVEY FORM

1. **I HAVE NO OBJECTIONS** to having a Bus Shelter erected at **[Location]**

2. **I DO NOT WISH** to have a Bus Shelter erected at **[Location]**

If you have ticked this box, please give reason for objection

Reason for Objection:

Name: _____
(CAPITALS)

Address: _____

Signature: _____

The Results of this survey will be available to view on the MUDC website www.midulstercouncil.org under Council Meetings but should you wish to receive written correspondence detailing the outcome of the survey please tick this box.

Data Protection

In accordance with Data Protection Legislation, Mid Ulster District Council has a duty to protect any data we hold. The information you provide on this survey form will be used for the purposes of processing your survey and will not be shared to any third party unless law or regulation compels such a disclosure. Information will be retained in accordance with the Council's Retention and Disposal Policy.

Appendix 2

BUS SHELTER TYPE A – within 30 mph speed limits, glazed shelter.



BUS SHELTER TYPE B – outside 30 mph speed limits, painted metal shelter.



Photo - Location of Bus Shelter –

Table 1 – Applications awaiting formal application to be submitted (1 NR)

No	Location	Stage	Status / Comment	Progress status
1	Annaghmore Road, Clonoe 2021-001	1	Awaiting completed application form	Applicant engaging with residents and application to be submitted at a later date.

Table 2 – New applications received since last Committee (0 NR)

No	Location	Stage	Status / Comment	Progress status

Table 3 – STAGES 2-4 (4 NR)

No	Location	Stage	Status / Comment	Progress status
1	The Mills, Coalisland 2021-007	4	Signed Application received	DFI Roads visit 29/08/23, issue with current housing development entrance. Sightlines to be adjusted before shelter could be considered. Within DFI Roads budget for 24/25. Applicant to follow-up.
2	Galbally Primary School, Lurgylea Road 2024-009	4	Signed Application received	Suitable location for Bus Shelter identified. Awaiting user numbers from Translink and EA.
3	Errigal Road, Ballygawley 2024-010	4	Signed Application received.	Private Applicant - awaiting user numbers from EA, Translink don't pickup here. Site visit required.
4	Gortevin Terrace, Gortgonis Road, Coalisland 2024-013	2	Application received	Private Applicant. Site visit required.

Table 4 – STAGES 5-8 (11 NR)

No	Location	Stage	Status / Comment	Progress status
1	Magheracastle Road / Mountjoy Road, Brocagh 2016-003	6	Awaiting Landowner Consent	08.12.23 - Application to be progressed. Translink confirmed 8nr passengers. Site visit took place 12.03.24, possibility of bus shelter directly opposite entrance to Magheracastle Avenue but would require permission of landowner. Applicant engaging with landowner.
2	Pomeroy Road, Donaghmore 2023-011	6	Awaiting Landowner Consent	Site meeting arranged with applicant for 29/09/2023. Translink do not use this stop, EA confirmed 27nr passengers. Gone out for nearest neighbour notifications. Objection received. Applicants engaging with objector. New location identified. Further engagement ongoing.
3	Hillhead Road, Castledawson 2023-017	6	Engaging with DFI Roads	07.11.23 - site meeting took place to look at location. Translink confirmed 12nr passengers. To be discussed with DFI and Translink. Further site visit 11th January. All possibilities discussed. Current pick-up location would require footpath linkage to bus shelter. Discussions underway with DFI Roads. Nearest neighbour not impacted.
4	Innisrush Village 2016-017	8	Achieved Landowner Consent	Translink confirmed 15nr passengers. Permission from owner and residents of The Coach Housing development is now granted. Put forward as recommendation for approval to January's Environment Committee.
5	Derryfubble Road, Benburb 2022-004	6	NIHE Site. Requires Legal agreement	Site visit held with DFI Roads. Valuation from NIHE received for MUDC approval. Translink confirmed 40nr passengers. Applicant engaging with residents.
6	Mullinahoe Road, Ardboe 2024-008	6	Awaiting Landowner Consent	Site visit carried out on 21st August, site deemed suitable. User numbers requested from Translink and EA. Translink confirmed 15Nr passengers, EA 11Nr. Proceed to Stage 5 for September's Committee. Passed at Committee. No NNN involved, awaiting landowners permission before put forward for recommendation to install.
7	Derrychrin Road, Ballinderry 2019-008	6	Awaiting Landowner Consent	New footway installed. Applicant prospecting new location at Derrychrin Primary School. Awaiting outcome from Board of Governors meeting in December 24.
8	Dunman Filling Station, Moneymore Dual Carriageway 2024-011	7	Engaging with DFI Roads and Translink	Site meeting was held to look at relocation of bus stop as current location is causing buses to have near misses with vehicles exiting Filling Station. DFI Roads looking at moving bus stop and shelter 41.5m in direction of Moneymore to include a layby area with footway for passengers, sealed with railings, and possibly reducing extension of Clearway to facilitate such.
9	Royal School, Dungannon 2024-001	8	Signed Application received	Private applicant - Translink 50+Nrs. Site visit undertaken and DFI Roads agree with location. Royal School Dungannon agree to bus shelters installations. Put forward as recommendation for approval to January's Environment Committee.
10	Main Street, Coagh Village 2024-007	7	Signed Application received.	Private applicant - EA returned 30Nr and Translink 2Nr. Site visit undertaken. Approved at Stage 5 - November's Env. Committee. Engaging with DFI Roads to explore suitable location.
11	Coalisland Road, Dungannon (opposite Millview Manor) 2024-012	5	Signed Application received	Private Applicant - bus shelter at bus stop opposite Millview Manor, Coalisland Road, Dungannon. Site visit undertaken. Translink 6+Nr daily. Recommend to move from stage 5 - January 25 report.

Table 5 - STAGE 9 (3 NR)

No	Location	Stage	Status / Comment	Progress status
1	Fintona Road, Clogher 2024-005	9	Replacement Bus Shelter	With Property Services for installation.
2	Ardboe Parish Hall 2024-004	9	All confirmed	Site visit carried out 22.03.24. Translink confirmed 25nr passengers. Approval to move from stage 5 approved at June's Env. Committee. Permission to install received. Put forward recommendation to install for approval Decembers report. Send to PS for Installation.
3	Slatmore Road, Clogher 2022-007	9	All confirmed	Site meeting held 15/09/2022. Letters sent to Translink and EA for user numbers. EA 4nr users, Translink do not use this route. Application requested to be revisited following increase in user numbers. User numbers requested. Site survey carried out - 11Nr passengers boarding Private coach of behalf of EA. Approved in November to move from Stage 5 at Env. Committee. No nearest neighbour required as outside 25m from any property. Put forward recommendation to install for approval - December's Env. Committee. Send to PS to install.

Table 6 – Stage 10-11 - Bus Shelters Installed (18 NR)

No	Location	Stage	Status / Comment	Progress status
1	William Street / Beatrice Villas, Bellaghy 2022-001	10	All confirmed	Installed January 2024.
2	Ballyronan Road, Magherafelt 2022-006	10	All confirmed	Installed February 2024.
3	Dungannon Road, Cabragh 2023-005	10	All confirmed	Installed February 2024.
4	Moydamlaght Road, Draperstown 2023-001	10	All confirmed	Installed February 2024.
5	Moygashel Park, Dungannon 2023-013	10	All confirmed	Installed March 2024.
6	Church Street, Cookstown 2020-002	10	All confirmed	Installed March 2024.
7	Knockmany Road, Augher 2023-015	10	All confirmed	Installed April 2024.
8	Primrose Hill, Clogher 2022-009	10	All confirmed	Installed April 2024.
9	Annagher Road, Coalisland 2023-012	10	All confirmed	Installed May 2024.
10	Lineside, Coalisland 2023-006	10	All confirmed	Installed May 2024.
11	St Colmans Park, Moortown 2020-006	10	All confirmed	Installed May 2024.
12	Kingsisland Primary School 2016-009	10	All confirmed	Installed May 2024.
13	Lavey Chapel Car Park, Gulladuff 2024-003	10	All confirmed	Installed September 2024.
14	McErleans Villas, Ballynease Road, Bellaghy 2024-006	10	All confirmed	Installed October 2024.
15	Churchtown Road, Lissan 2022-005	10	All confirmed	Installed October 2024.
16	Millview Manor, Coalisland Road 2024-002	10	All confirmed	Installed October 2024.
17	Findermore Road, Clogher 2023-014	10	All confirmed	Installed October 2024.
18	Farlough Road, Derryvale 2019-002	10	All confirmed	Installed December 2024.

Table 7 – Applications to be Withdrawn/Rejected/Reviewed (20 NR)

No	Location	Stage	Status / Comment	Progress status
1	Derrynoyd lane, Draperstown 2023-002	4	Withdraw Application	Site visit held with applicant, 15/05/2023, user numbers 1 number passenger collected Translink, Not an EA stop - not viable.
2	Cloane Road, Draperstown 2023-003	4	Withdraw Application	Site visit held with applicant, 15/05/2023, user numbers 1 number passenger collected Translink, Not an EA stop - not viable.
3	Mourne Avenue, Coalisland 2023-010	6	Signed Application received	Site meeting held with applicant on site 13/09/2023. 2nr confirmed from Translink. DFI approved location. Gone out for nearest neighbour notifications - 8 objections received.
4	Platers Hill, Church View, Coalisland 2023-007	6	Application received	Meeting held on site with applicant 13/09/2023. 6nr passengers confirmed from Translink. DFI have approved location 03/10/2023. Gone out for nearest neighbour notifications, 2 replies / 2 objections received. Withdraw.
5	Brough Road, Castledawson 2018-001	4	Signed Application received	Translink 20 nr passengers, EA do not use this route. Bus route has changed since first proposal. Request to withdraw this application as new location identified.
6	Mourne Crescent, Coalisland 2023-008	7	Application received	Meeting held on site with applicant on site 13/09/2023. 6nr passengers confirmed from Translink. DFI approved location 03/10/2023. Gone out for nearest neighbour notifications, 1 objection / 1 no objection received. Reject - no nearest neighbour in favour.
7	Newtownkelly, Coalisland 2023-016	5	Signed Application received	Site meeting took place 03/11/2023. Translink confirmed 20+nr passengers, EA do not use route. Request to progress to Stage 5. DFI did not approve owing to lack of footpath and room for bus shelter and objections raised from NNN.
8	Glendavagh Road, Crilly, Aghnacloy - 2016-013	6	Completed Application form received	Awaiting confirmation from applicant to see if proposed shelter is still required in this location. Reminder to be sent. 07.12.23 - Upon follow-up Cllr Burton approved to withdraw application.
9	Tirkane Road, Maghera 2016-019	3	Signed Application received	Site visit held, site identified for shelter. Translink do not use this stop. Awaiting EA response - tbc if bus shelter still required. Ring original applicant to see if still required. 07.12.23 - Anne spoke with Gabhan (original applicant) and he is speaking with Cllr McGuigan - to confirm. 13.12.23 - Cllr McGuigan confirmed to withdraw application.
10	Kinrush Road/Battery Road Junction, Moortown 2016-008	6	Original site limited space, alternative site to be confirmed	Original location deemed not acceptable although alternative location has now been identified and progress to install shelter to programmed. 07.12.23 - Anne followed up with Ronan McGinley. 13.12.23 - Cllr McAleer confirmed to withdraw application.
11	Cullion Road, Desertmartin 2022-011	6	Signed Application received	User numbers requested from Translink and EA. Confirmed 6nr passengers from Translink. 07.12.23 - Anne rang Fiona - applicant to see if shelter still required. 13.12.23 - site visit required. Passed Dec.22 to move from stage 5. Anne did a further check on passenger numbers and only 4 currently picking up - move application for rejection.
12	Altaglushan / Reclaim Road, Galbally 2023-009	6	Signed Application received	Site meeting arranged with applicant 30/09/2023. Translink do not use this stop, EA confirmed 8nr passengers. Gone out for nearest neighbour notifications. No response. Further site visit from DFI - not viable - recommended for rejection.

13	Annaghmore Road, Cookstown 2022-008	8	Signed Application Form	Site meeting held 21/09/2022. Confirmed 12 nr passenger numbers. 08.12.23 - Bus shelter proposed is on opposite side of road from direction of travel. Site visit took place 12.03.24 - DFI approved bus shelter at foot of lane way - to be 3m from roadside edge. Shared laneway has one objector. Applicant happy to withdraw application.
14	Goland Road/ Armaghlughey Road, Ballygawley - 2016-015	6	Site and user numbers confirmed	Anne messaged applicant in January to determine progress of the application - awaiting direction. EA pick up at laneways and not enough applicants to warrant a bus shelter. Translink don't pick up in the area. Applicant happy to withdraw application - reported in May's Committee.
15	Tullyhogue Village 2016-021	6	Residents declined original location as will promote anti-social behaviour. Limited options for alternative sites that suit bus pick-ups.	No suitable site currently available within the village - 07.12.23 - Anne messaged applicant. Application to be revisited. 09.02.24 - site visit carried out, few possible locations identified. Carry out NNN. Objection received. Engaging external stakeholders. DFI Roads and Translink do not approve bus stop at location. Recommended for withdrawal, applicant in agreement and can be revised after 12months.
16	Coagh Road, Stewartstown 2021-002	9	Landowner has declined to offer land for Bus shelter. Final confirmation required.	Awaiting confirmation from landowner. User numbers requested for refresh. EA confirmed 3Nr passengers. Reject application on user numbers.
17	Crew Road, Maghera 2023-018	7	Signed Application received	EA confirmed 25nr passengers. Approval at January's Committee to move from Stage 5. Nearest Neighbour returned 16th Feb. Objection received owing to planning permission so new location identified following site visit with applicant and DFI Roads. Applicant engaging with residents. Objection received to newest location and further phone call received from residents. Applicant happy to withdraw based on feedback.
18	Moore Street, Aughnacloy 2023-004	6	Signed Application received	Site visit 09/06/2023, user numbers requested, response, EA confirmed 20nr users. Re location following Sept Env committee meeting. Objection received to new location outside No.91. Alternative location identified, applicant engaging with landowners. Applicant happy to withdraw application.
19	Cloverhill, Moy 2021-004	3	Signed Application received	17.11.23 - applicant contacted for decision on progressing application or withdrawing. Translink not servicing route as students picked up in The Square or at the Co-Op. Application for rejection.
20	Reenaderry Road, Clonoe 2021-003	8	Final Landowner agreement	Landowner objected to first location so new location identified on opposite side of the road. Parents currently use car park of shop / bar to wait with children until bus arrives. Translink confirmed 20nr passengers. Applicant engaging with landowner. Applicant happy to withdraw application.

Appendix 3 – Progress Table Summary, January 2025

TABLE	DESCRIPTION	NUMBERS
Table 1.	Applications awaiting formal application to be submitted	1Nr
Table 2.	New applications received from Last Committee Meeting	0Nr
Table 3.	Stages 2-4, <ul style="list-style-type: none"> • Stage 2, Acknowledge receipt of request • Stage 3, Site Visit • Stage 4, Contact Translink/EA for user numbers 	4Nr
Table 4.	Stages 5-8, <ul style="list-style-type: none"> • Stage 5, Report to Committee for approval • Stage 6, Identify landowner and Nearest Neighbour issued • Stage 7, Send letters for approval to DFI etc • Stage 8, Article 66 to be issued to DFI Roads 	11Nr
Table 5.	Stage 9, <ul style="list-style-type: none"> • Awaiting Installation of Bus Shelter 	3Nr
Table 6.	Stages 10/11, Installed shelters <ul style="list-style-type: none"> • Stage10, Send to GIS officer • Stage 11, Report to Council 	18Nr