

<b>Report on</b>	Departmental Service Improvement Plan for Chief Executive's Office 2023-2024
<b>Date of Meeting</b>	15 June 2023
<b>Reporting Officer</b>	Colin McKenna, Economic Regeneration Service Manager Paul McCreedy, Strategic Programmes Service Manager Mary McKeown, Tourism Service Manager

<b>Is this report restricted for confidential business?</b>  If 'Yes', confirm below the exempt information category relied upon	Yes	
	No	x

<b>1.0</b>	<b>Purpose of Report</b>
<b>1.1</b>	To consider the <i>draft</i> Departmental Service Improvement Plan for the Economic Development, Tourism & Strategic Programmes Service for the 2023/2024 financial year.
<b>2.0</b>	<b>Background</b>
<b>2.1</b>	In line with corporate performance improvement requirements and to ensure that every service contributes to performance improvement, each service produces an annual improvement plan. In 2023-24 these plans are being presented for Departments as a whole.
<b>3.0</b>	<b>Main Report</b>
<b>3.1</b>	<p>The Economic Development, Tourism &amp; Strategic Programmes Service is a division of the Chief Executive's Department.</p> <p>The Service Improvement Plan for the Economic Development, Tourism &amp; Strategic Programmes Service is contained on <b>Appendix 1</b>.</p> <p>The Plan;</p> <ul style="list-style-type: none"> <li>Identifies the key the priorities for the Economic Development, Tourism &amp; Strategic Programmes Service for the year ahead and seeks to build on the work undertaken during the last year.</li> <li>It highlights the Service's performance against its objectives and planned improvements for 2022-2023.</li> </ul>

	<ul style="list-style-type: none"> <li>It sets out a range of new service improvements for the year ahead, placing specific focus on these areas in order to enhance the service we offer to our customers.</li> </ul>
<b>4.</b>	<b>Other Considerations</b>
<b>4.1</b>	<b>Financial, Human Resources &amp; Risk Implications</b>
	Financial: N/A
	Human: N/A
	Risk Management: N/A
<b>4.2</b>	<b>Screening &amp; Impact Assessments</b>
	Equality & Good Relations Implications: N/A
	Rural Needs Implications: N/A
<b>5.0</b>	<b>Recommendation(s)</b>
5.1	That the Committee accepts the 2023-2024 Departmental Service Improvement Plan for the Economic Development, Tourism and Strategic Programmes Service.
<b>6.0</b>	<b>Documents Attached &amp; References</b>
	<b>Appendix 1 – Chief Executive’s Service Improvement Plan 2023-2024.</b>