



01 December 2022

Dear Councillor

You are invited to attend a meeting of the Policy & Resources Committee to be held in  
The Chamber, Dungannon and by virtual means Council Offices, Circular Road,  
Dungannon, BT71 6DT on Thursday, 01 December 2022 at 19:00 to transact the  
business noted below.

A link to join the meeting through the Council's remote meeting platform will follow.

Yours faithfully

Adrian McCreesh  
Chief Executive

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## AGENDA

### OPEN BUSINESS

1. Notice of Recording  
This meeting will be webcast for live and subsequent broadcast on the  
Council's You Tube site [Live Broadcast Link](#)
2. Apologies
3. Declarations of Interest  
Members should declare any financial and non-financial interests they have in  
the items of business for consideration, identifying the relevant agenda item  
and the nature of their interest.
4. Chair's Business
5. Deputation: Communications Workers Union

### Matters for Decision

- |     |   |         |
|-----|---|---------|
| 6.  | Social Inclusion – Hardship Fund  | 3 - 6   |
| 7.  | Response to Consultation Provision of Dementia Inpatient<br>Services in SHSCT | 7 - 14  |
| 8.  | Request to Illuminate Council Properties                                      | 15 - 16 |
| 9.  | Civic Recognition Working Group   | 17 - 24 |
| 10. | Member Services   |         |

Matters for Information

- |    |  |         |
|----|--|---------|
| 11 | Minutes of Policy and Resources Committee held on 3 November 2022      | 25 - 34 |
| 12 | Performance Improvement Six Month Progress Update (Q1 to Q2 - 2022/23) | 35 - 94 |

**Items restricted in accordance with Section 42, Part 1 of Schedule 6 of the Local Government Act (NI) 2014. The public will be asked to withdraw from the meeting at this point.**

Matters for Decision

- 13. Gortgonis Health and Wellbeing Hub
- 14. 2023/24 Rate Estimates
- 15. Staffing Matters for Decision
- 16. Land and Property Matters
- 17. Connecting Pomeroy – Contract Award
- 18. Derrynoid / Drumcairn – Contract Award

Matters for Information

- 19. Confidential Minutes of Policy and Resources Committee held on 3 November 2022
- 20. Financial report for 7 months ended 31 October 2022
- 21. Contracts and DAC Registers - Update
- 22. Financial Statements 2022/23 Update
- 23. Staffing Matters for Information

<b>Report on</b>	Social Inclusion – Hardship Fund
<b>Date of Meeting</b>	1 <sup>st</sup> December 2022
<b>Reporting Officer</b>	Claire Linney, Assistant Director of Development
<b>Contact Officers</b>	Martina Totten, Philip Clarke

Is this report restricted for confidential business?	Yes	
If 'Yes', confirm below the exempt information category relied upon	No	X

<b>1</b>	<b>Purpose of Report</b>
1.1	<b>Social Inclusion – Hardship Fund</b> - to seek approval for use of Covid reserves funding, following the recent announcement by the former Communities Minister which provides greater flexibility for this funding.
<b>2</b>	<b>Key Issues</b>
2.1	<p><b>Social Inclusion – Hardship Fund</b></p> <p>At the November 2022 Development meeting, the Committee recommended that the Policy and Resources Committee consider the allocation of 'one off', request in year, of funding from the Councils Covid reserves, following the announcement by the former Communities Minister that the Department for Communities would allow for flexibility around this funding in supporting the current cost of living crisis. The funding will be used to enhance existing funding for the delivery of a 'hardship fund'.</p> <p>The investment of £124,000 would enable a top up of funding to that already secured through the NI Office under TEO Good Relations and DFC Emergency support, total £33,400. The full investment package therefore would be <b>£157,400</b></p> <p>If funding released is approved, the Development Committee agreed the dispersal approach for the Hardship Fund as detailed below;</p> <ol style="list-style-type: none"> <li><b>£7,195</b> to Save the Children, with match funding from both Health Trusts and Save the Children with a total investment of £28,780 to allow the programme to run to end of March 2022.</li> <li><b>£90,205</b> to Councils current model of crisis intervention, via the existing strategic crisis support groups of foodbanks and SVP that have been supporting Council through the Covid and continuing crisis across the 5 main towns and Clogher Valley - to provide support with provision of food (or food vouchers), fuel costs, white goods and other necessary household requirements. There is no set value per client, this is dependent on need. Funding will be allocated as per the 3 main towns (Magherafelt, Cookstown &amp;</li> </ol>

	<p>Dungannon) £20,000 each and 2 small towns (Maghera &amp; Coalisland) and Clogher Valley area of £10,000 each.</p> <p>3. It is further proposed to commit an additional <b>£60,000</b> to provide up to a £500 uplift to the Community (and Sports) venues and facilities to help alleviate the unprecedented financial burdens placed on them as a result of the current energy and cost of living crisis. The additional contribution would be a one off payment for energy costs over and above their current grant and claims (based on identified need). This would be distributed to the groups in the venues grant and to the facilities from the sports capital grant over the last 2 year period. This would equate to approx. 120 groups.</p> <p>To confirm, the overall additional budget implications for consideration by Policy and Resources is <b>£124,000</b>.</p>
<b>3.1</b>	<p><b>Financial, Human Resources &amp; Risk Implications</b></p> <p>Financial:</p> <p>Financial contribution £124,000 from Covid reserves, to be funded as a one off request, to the Council's Hardship Fund.</p> <p>Human: NA</p> <p>Risk Management: NA</p>
<b>4</b>	<p><b>Screening &amp; Impact Assessments</b></p> <p>Equality &amp; Good Relations Implications: NA</p> <p>Rural Needs Implications: NA</p>
<b>5</b>	<b>Recommendations</b>
5.1	<p>Members are recommended to;</p> <p>(i) Approve the allocation of up to <b>£124,000</b> from the Council Covid reserves as a one off contribution towards the agreed Council Hardship Fund.</p> <p>*Members are advised that the Policy and Resources Committee have delegated authority to deal with this matter therefore the decision will be implemented following the committee meeting. <i>This will be subject to Council decision of 24<sup>th</sup> November.</i></p>
<b>6</b>	<b>List of Documents Attached</b>
	None





<b>Report on</b>	Response to Consultation Provision of Dementia Inpatient Services in SHSCT
<b>Date of Meeting</b>	1 <sup>st</sup> December 2022
<b>Reporting Officer</b>	Joe McGuckin, Head of Strategic Services & Engagement
<b>Contact Officer</b>	Ann McAleer, Corporate Policy and Equality Officer

<b>Is this report restricted for confidential business?</b>	Yes	
If 'Yes', confirm below the exempt information category relied upon	No	x

<b>1.0</b>	<b>Purpose of Report</b>
1.1	The purpose of this report is to seek approval from elected members of the draft consultation response developed on behalf of Mid Ulster District Council in response to the consultation on the Provision of Dementia Inpatient Services in SHSCT
<b>2.0</b>	<b>Background</b>
2.1	Members were informed of this consultation at the October 2022 Full Council. Members requested that a consultation response be developed on behalf of Council.
2.2.	Members also requested that a workshop be held to inform the preparation of the response which took place on 14 <sup>th</sup> November 2022.
<b>3.0</b>	<b>Main Report</b>
3.1	This draft consultation response states that the Council does not provide support and is opposed to the SHSCT's proposals to close inpatient beds in St Luke's and relocate them to a site within Craigavon Area Hospital.
3.2	The response has focused on encouraging arrangements that are alternative to a centralisation of services.
<b>4.0</b>	<b>Other Considerations</b>
<b>4.1</b>	<b>Financial, Human Resources &amp; Risk Implications</b>
	Financial: None
	Human: None
	Risk Management:

<b>4.2</b>	<b>Screening &amp; Impact Assessments</b>
	Equality & Good Relations Implications: External response. Screening not required.
	Rural Needs Implications: External response. Impact Assessment not proportionate.
<b>5.0</b>	<b>Recommendation(s)</b>
5.1	It is recommended that Council approve the draft response for submission to the SHSCT by 23 <sup>rd</sup> December 2022.
<b>6.0</b>	<b>Documents Attached &amp; References</b>
	Appendix A: Draft Consultation Response Questionnaire: Provision of Dementia Inpatient Services in SHSCT



## Appendix 1 - Your chance to have your say – Consultation Questions

The Trust wishes to consult as widely as possible on the proposal. Please use this consultation questionnaire to register your comments by **23<sup>rd</sup> December 2022**.

Section 2 of the consultation document provides additional information on the Trust's communication, consultation and engagement processes and how you can be involved.

### Question 1

Do you agree that for a sustainable and safe service into the future, that inpatient dementia services provided by the Trust need to change?

While Mid Ulster District Council recognises that there is a need for a change in how inpatient dementia services are provided by the by Southern Health and Social Care Trust, the Council is not in support of the proposals set out in this consultation.

It is clear that there are a number of significant challenges faced in relation to developing a clear pathway for the delivery of sustainable and safe service into the future for inpatient dementia services, Mid Ulster District Council does not agree that it is in the best interests of inpatients and their families to be provided with centralised care provision, which in some cases can be a significant distance from patient's homes and the people and family members who are familiar to them.

Consequently Mid Ulster District Council would like to make it clear that they are opposed to the closure of St Luke's and would urge the Southern Health and Social Care Trust to look at alternatives to this proposal. This alternative would most preferably involve a bespoke inpatient unit to meet the needs of people with dementia, including facilitating frequent visits and access to green space and activities beneficial to supporting their condition.

## Question 2

Do you agree with the proposal to have an Inpatient Dementia unit on a single site at Bluestone Mental Health unit (as outlined in Section 7 of the consultation document)?

Yes

☐

No

☒

**If you do not agree, please give your reasons below:**

Mid Ulster District Council strongly disagree with the proposal to have an Inpatient Dementia unit on a single site at Bluestone Mental Health unit. As an alternative the Council suggest that Southern Health and Social Care Trust look for an alternative location outside of the grounds of Craigavon Area Hospital which is vast site that doesn't lend itself to being easily accessed by patients or their families.

It is the opinion of Mid Ulster District Council that inpatients would be better served on a site that can be more closely associated with non-medicalised elderly care provision to serve an aging population from throughout the Southern Trust's geographical area. This is supported by information gathered at the via the Council's engagement stage of the development of an Age Friendly Strategy. Respondents indicated that there is a requirement for better access to care and support to help people and their families live well.

There are proven benefits to dementia unit having access to outdoor green spaces and alternative support activities such as musical therapy and dance activities such as reminisce trails. It is conceivable that by exploring an alternative future-proofed plan, The Southern Health and Care Trust could provide a unit that is bespoke to the particular needs of dementia inpatients, that aims to retain patient contact with their family and familiar activities than are beneficial in the management of their condition.

It is also the opinion of Mid Ulster District Council that the creation of this type of facility would help to attract and retain staff.

### Question 3

Do you have any further views on the assessed impact of the proposals and any other potential impacts you feel we should consider?

Yes

☒

No

☐

**If Yes, please include any views below:**

Mid Ulster District Council's elected Members are acutely aware of the impact that a diagnosis of dementia can have on patients and their family members and carers. Agreeing for a family member with dementia to become an inpatient can be an incredibly difficult challenging time for a family. This situation will be thoroughly compounded upon if these services are centralised and thus increases travel times for visiting inpatient relatives while also locating it at a hospital site with a limited onsite parking.

Also, the current shortage of places in care homes and lack of domiciliary care packages, which has led to bed blocking in hospitals for weeks and months has impacted on a significant number of patients who wants to receive care at home or to a suitable care home it has a major impact for people living with dementia as well. The lack of suitable care packages is also meaning that inpatients cannot be treated near family and in familiar surroundings and in some cases this is adding to a decline in their wellbeing and adding to the progression of their illness.

Finally, it is clear that a lack of the staffing is acting as a driver for change. The Council would encourage the Trust to examine long-term recruitment strategies, possibly including incentives to attract new recruits so that suitable, safe and supported care can be provided for dementia patients.

## **Any other Comments**

**Please include any other comments you wish to make on the proposals outlined within this document.**

Mid Ulster District Councils notes from the consultation documents that there are 15 beds allocated for the proposals at Bluestone Mental Health unit. This number seems thoroughly inadequate to service the number of projected beds required for an aging population, especially when it is considered that in 19/20 NIRSA documented that there were 918 people on the Dementia Register (all ages) living in the Mid Ulster District.

As such the Council would encourage the Southern Health and Social Care Trust to consider the development of a bespoke inpatient dementia service in a location with the capacity to serve all of the Trust area. This suggested bespoke unit should be designed to accommodate a larger number of beds than is currently planned for. This enhancement of service delivery should not be ruled out simply because it is not possible to deliverable on current Southern Health and Social Care Trust sites. The delivery of Health Hubs across the Trust area demonstrate that service delivery can be delivered across the Trust area in an alternative way. Mid Ulster District Council are happy to work with and support the Trust in relation the identification of an appropriate site/s within the Mid Ulster District.

The Trust should also consider that this type of enhanced, bespoke provision could also contribute towards positive recruitments outcomes and higher levels of staff retention. The Council would also like to take this opportunity to request clarity on what the plans are to address the current shortage. Recruiting and maintain staff is as if not more important than identifying the physical geography for the delivery of inpatient dementia care. Additional information on this would be greatly appreciated.

In conclusion, Mid Ulster District Council hopes that the Trust find this feedback useful. The Council is also hopeful that the correct steps are taken for dementia patients and their families.

*Thank you for taking the time to complete*



<b>Report on</b>	Request to Illuminate Council Property
<b>Date of Meeting</b>	Thursday 1 December 2022
<b>Reporting Officer</b>	P Moffett, Assistant Director Org. Development Strategy & Performance J McGuckin Head of Strategic Services & Engagement
<b>Contact Officer</b>	Eileen Forde, Member Support Officer

<b>Is this report restricted for confidential business?</b>	Yes	
If 'Yes', confirm below the exempt information category relied upon	No	X

<b>1.0</b>	<b>Purpose of Report</b>
1.1	<p>To consider requests received to illuminate and light up the Council's three designated properties to raise awareness for the following:</p> <ul style="list-style-type: none"> <li>• Holocaust Memorial Day Trust: Purple</li> <li>• Congenital Diaphragmatic Hernia International: Diaphragmatic Hernia Awareness Day: Blue</li> <li>• Encephalitis Society: World Encephalitis Day: Red</li> </ul> <p>Details on request received are set out below.</p>
<b>2.0</b>	<b>Background</b>
2.1	The Council has a policy and procedural arrangements in place to facilitate the illuminating/lighting-up of its designated properties from requests made by charitable organisations for charitable causes. The designated properties are the Bridewell, the Burnavon and Ranfurly.
2.2	The policy confirms that requests are considered by the Council's Policy and Resources Committee. Should the scheduling of the committee not permit requests being considered within the timeframes for determination, they can be presented to monthly Council.
<b>3.0</b>	<b>Main Report</b>
3.1	<p>The Council has received correspondence from organisations as detailed below requesting that consideration be given to lighting up our three designated council properties. Requests for consideration and recommendation by Committee:</p> <ul style="list-style-type: none"> <li>• Friday 27 January 2023: Holocaust Memorial Day Light of Darkness Campaign: Purple</li> <li>• Wednesday 22 February 2023: Encephalitis Society: World Encephalitis (Inflammation of the Brain) Day: Red</li> </ul>

	<ul style="list-style-type: none"> <li>Wednesday 19 April 2023,: Congenital Diaphragmatic Hernia International: Diaphragmatic Hernia Awareness Day:Blue</li> </ul> <p>The policy scope extends to requests made by charitable organisations for the promotion of its charitable cause on a given date or set of dates.</p>
3.2	Officers will continue to promote the named charities on both council website and social media platforms. Options are also being investigated in relation to visible signage on the designated buildings.
<b>4.0</b>	<b>Other Considerations</b>
<b>4.1</b>	<b>Financial, Human Resources &amp; Risk Implications</b>
	Financial: Not applicable
	Human: Not applicable
	Risk Management: Not applicable
<b>4.2</b>	<b>Screening &amp; Impact Assessments</b>
	Equality & Good Relations Implications:  Council policy and procedural arrangements have been referred to.
	Rural Needs Implications:  Not applicable
<b>5.0</b>	<b>Recommendation(s)</b>
5.1	<p>That the Committee considers making recommendation to light up the designated properties on the dates specified to mark:</p> <ul style="list-style-type: none"> <li>Friday 27 January 2023: Holocaust Memorial Day Light of Darkness Campaign: Purple</li> <li>Wednesday 22 February 2023: Encephalitis Society: World Encephalitis (Inflammation of the Brain) Day: Red</li> <li>Wednesday 19 April 2023: Congenital Diaphragmatic Hernia International: Diaphragmatic Hernia Awareness Day: Blue</li> </ul>
<b>6.0</b>	<b>Documents Attached &amp; References</b>
	Not Applicable



<b>Report on</b>	Report of Civic Recognition Working Group November 2022
<b>Date of Meeting</b>	Thursday 1 <sup>st</sup> December 2022
<b>Reporting Officer</b>	Joseph McGuckin, Head of Strategic Services & Engagement
<b>Contact Officer</b>	Joseph McGuckin, Head of Strategic Services & Engagement

<b>Is this report restricted for confidential business?</b>	Yes	
If 'Yes', confirm below the exempt information category relied upon	No	x

<b>1.0</b>	<b>Purpose of Report</b>
1.1	The report provides the outworking's of the most recent Civic Recognition Working Group meeting held on Tuesday 22 <sup>nd</sup> November 2022.
<b>2.0</b>	<b>Background</b>
2.1	<p>Arrangements to allow for the provision of civic recognition have been in place since the early years of this Council. These have been in place since November 2015 with current arrangements being developed because of a review and refinement in 2018.</p> <p>The current arrangements allow for the acknowledgement of organisations and persons whose achievements have brought a distinction to our district. This is primarily provided through the provision of civic recognition in the form of a reception of varying levels or a letter of congratulations from the Chairperson of Council. A letter from the Council Chairperson is issued where it has been determined that the achievement does not sit with any of the criteria set.</p>
<b>3.0</b>	<b>Main Report</b>
3.1	The most recent meeting of the Civic Recognition Working Group was held on 22 <sup>nd</sup> November 2022. (Report of this meeting is attached as Appendix A)
3.2	<p>Members in attendance were provided with a consideration paper highlighting a proposal for the way forward taking an approach for Mid Ulster District Council Awards type evenings to include Junior Sports Awards, Senior Sports Awards, Community Awards and Arts &amp; Culture Awards.</p> <ul style="list-style-type: none"> <li>It was agreed that "Industry" should be captured as an awards category within one of the proposed events.</li> </ul>
3.3	Members discussed the way forward in relation to Letters of Congratulations from Council Chair

	<ul style="list-style-type: none"> <li>• It was agreed that it be recommended to P&amp;R Committee that within the current policy the issue of letters is set aside during the review period.</li> <li>• It was agreed that it be recommended to P&amp;R Committee that a separate mechanism would provide an outlet to recognise the successes of individuals/groups still accommodating civic receptions as outlined in consideration paper Appendix A be progressed.</li> </ul>
3.4	Officers agreed to give cognisance to draft categories being drawn up for awards type evenings and any other matter that needs progressed.
3.5	It was agreed that the meeting group would reconvene in December or as soon as practicable thereafter.
<b>4.0</b>	<b>Other Considerations</b>
<b>4.1</b>	<b>Financial, Human Resources &amp; Risk Implications</b>
	Financial: N/A
	Human: Officer time
	Risk Management: N/A
<b>4.2</b>	<b>Screening &amp; Impact Assessments</b>
	Equality & Good Relations Implications: N/A
	Rural Needs Implications: N/A
<b>5.0</b>	<b>Recommendation(s)</b>
5.1	It is recommended that Members review, comment as appropriate and approve the report of the Civic Recognition Working Group meeting held on Monday 22 <sup>nd</sup> November 2022.
<b>6.0</b>	<b>Documents Attached &amp; References</b>
	Appendix A: Consideration Paper (November 2022) Appendix B: Report of Civic Recognition Working Group (November 2022)

## **Appendix A Civic Recognition - Mid Ulster District Council**

### *Consideration Paper*

Arrangements to allow for the provision of civic recognition have been in place since the early years of this Council. These have been in place since November 2015 with current arrangements being developed because of a review and refinement in 2018.

The current arrangements allow for the acknowledgement of organisations and persons whose achievements have brought a distinction to our district. This is primarily provided through the provision of civic recognition in the form of a reception of varying levels or a letter of congratulations from the Chairperson of Council. A letter from the Council Chairperson is issued where it has been determined that the achievement does not sit with any of the criteria set.

### **Consideration**

The 2018 review refined the arrangements in place by:

- tightening up the criteria,
- limiting the numbers who could attend from recipient organisations/ sports clubs,
- placing a three-year limit on when a reception could be awarded again and
- introducing an electronic form to submit requests for consideration from Members

Whilst the changes in 2018 placed tighter controls by for example reducing the number of receptions and the numbers of people attending, the current arrangements have become unsustainable in their current form.

It is the view of officers that the current process be revised rather than playing around the edges of the current system. Working on the basis that Members will continue to want to celebrate the successes to the same extent as we've been doing to date the focus could be on:

- **Mid Ulster Council awards type evenings** whereby up to 3 events are held annually as part of annual themed programmes (i.e., themed along the lines of sports, culture, music and community for example). Reflecting on recipients of our civic recognition to date gives an indication that for example, a Mid Ulster Junior Sports Awards, Mid Ulster Senior Sports Awards and Mid Ulster Community, Arts & Culture Awards would capture a lot of what has been coming forward to date. Each award's evening could have for example, up to 8 categories and be open for public nomination, with the winner of each and runner up being invited to an awards evening. The logistics of this would need to be teased out in terms of the relevant leads within the Council, budget, awards categories, how nominees would be assessed and if external sponsorship would be required.
- **Civic Receptions** being held on a case-by-case basis for individuals or organisations where it is felt that on the assessment of council officers (using the current criteria as a guide) that an exceptional achievement has been attained or the need arises for one in instances such as hosting dignitaries to the district or

conferences/events to the district. These would be at the request of Councillors only or where identified by senior officers. These would really be those which would fall under our current Civic Honour ie. be truly exceptional or if the need arises to host someone or a group who is visiting the district. Officers would consult with the Chair on their assessment and apply discretion on how best to host the reception dependent on the audience receiving the reception.

**NOTE:** Chair and Deputy Chair Receptions are outside the scope of this discussion. These receptions are a matter for the Chair to be held at their discretion up to the allowable budget as set within the Council's Scheme of Allowances for Councillors.

### **Issues Arising – the current process**

It is evident that due to the extent of the current levels of provision of civic recognition under existing arrangements that the value to recipients is at risk of being diminished, given the frequency of receptions held. Members have expressed the view that civic recognition should be something recipients value and as such be sought after from the Council. Issues extend to:

- The frequency and increasing number of receptions being held
- Ensuring that civic recognition retains its value
- Ensuring that civic recognition is something that is sought after by recipients as being prestigious
- There is little room for discretion in the application of the policy/arrangements with significant effort made in checking requests and records being kept to meet the requirements of the policy
- The process has become over-engineered with significant time spent researching and checking the success of recipients for eligibility purposes and to ensure recognition hasn't been provided within the three preceding years
- Civic receptions have become a case of an individual or organisation receiving an award for winning an award

The current process is detailed at the end.

### **The Way Forward**

Members may wish to consider the following as options moving forward:

1. Continue with the current arrangements as they are,

2. Refine existing arrangements further by enhancing the criteria or
3. Introduce a separate mechanism that would provide an outlet to recognise the successes of individuals/groups from our district, still accommodating civic receptions (refer to page 1 above)

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**15<sup>th</sup> November 2022**

### **The Current Process**

The current process on requesting civic recognition requires that Members complete and submit the form entitled *Request for Civic Recognition from Mid Ulster District Council* to Democratic Services. Democratic reviews the information provided against the criteria set within the Council's policy to determine whether the recipient/recipient group should receive a Civic Honour Reception; a Civic Reception or be recommended to receive a letter from the Chairperson if it does not meet the criteria for either of these receptions. Eligibility checks can take a number of days/weeks subject to the availability of 3<sup>rd</sup> parties coming back to us. A check is made also if recognition has been provided within the preceding 3 years for the same attainment.

Categorised requests are presented to monthly Council as a recommendation for approval. Approved requests are subsequently referred to the Chief Executive's Office to host the receptions and issue letters of congratulations, where required.

All receptions are organised in lien of the current policy i.e., numbers to be invited, who is invited, who presides and where they should be held.

## Appendix B

 <b>Comhairle Ceantair Lár Uladh Mid Ulster District Council</b>	<b>Meeting Report of Civic Recognition Working Group Tuesday 22 November 2022 at 5.30pm</b>
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Report of Civic Recognition Working Group of meeting held on 22 November 2022 at 5.30pm in the Council Offices, Dungannon and by virtual means

**Attendees**    **Members:** Councillors Ashton\*, Brown, Buchanan\*, Mallaghan, D McPeake\*, Molloy\*, Quinn\*, Wilson (\*Denotes virtual attendance)  
**Officers:** P Moffett (AD: ODSP), J McGuckin (HoSSE) E Forde (Member Support Officer), J Hobson (Executive Officer)

**Apologies**    Councillor Doris

AGENDA	MATTERS AGREED	ACTIONS & RESPONSIBILITY
1.0	<b>Chair</b>	
	Proposed by Councillor Brown, Seconded by Councillor Ashton  <b>AGREED:</b> Councillor Mallaghan continue as Chair of the Working Group	No action
2.0	<b>Consideration Paper</b>	
	The Chair drew attention to consideration paper circulated to Members in advance of meeting (appendix a).  The AD: ODSP outlined the consideration paper highlighting a proposal for the way forward taking an approach which would include a Mid Ulster Council awards type evening, for example a Junior Sports Awards, Senior Sports Awards, Community awards, Arts and Culture Awards. Councillor Mallaghan proposed to add Industry to the list.  <b>AGREED:</b> That 'industry' be captured also as an awards category for industry awards	Council Officers

	<p><b>Members Noted:</b></p> <ul style="list-style-type: none"> <li>• That specific categories and criteria be defined in due course</li> <li>• That Civic Receptions should be as outlined in the consideration paper, for example for hosting visiting dignitary and hosting exceptional achievement on a case-by-case basis</li> <li>• That Chair's &amp; Deputy Chair's Receptions were outside the scope of discussion as such receptions are a matter for the Chair to be held at their discretion up to the allowable budget as set within Scheme of Allowances for Councillors.</li> </ul> <p><b>Reflection on Current Policy</b></p> <p>In addition to the issues arising with the current process Members made specific reference to the following:</p> <ul style="list-style-type: none"> <li>• Members should refrain from the practice of adding their names to be associated with nominations already submitted by other Members at council meetings and that the practice should be discontinued</li> <li>• Current arrangements had lost their prestige in that so many 'awards' were being provided for the same sporting teams and organisations</li> <li>• Inordinate amount of time being spent by staff in processing nominations/requests for civic recognition under the current arrangements</li> <li>• That the process involving <i>Letters of Congratulations from Council Chair</i> being issued to nominees not identified for 'civic recognition' should be reflected upon</li> </ul> <p><b>Letter of Congratulations from Council Chair</b></p> <p>Members discussed the practice involving letters being issued by the Chair and raised the following:</p> <ul style="list-style-type: none"> <li>• An informal approach is required, that letters be issued under their name at their discretion which would reduce the workload in current situ and maintain their value/prestige</li> <li>• Members consider use of the Council letterhead template adopted to their personal letterhead to send letters to offer congratulations to constituents</li> <li>• Their value could be maintained by limiting to first, second and third place</li> <li>• Going forward, reflecting on the proposal document, qualifying nominees for awards evenings could receive a letter commending achievement</li> <li>• Consideration be given to suspending the issue of letters in the circumstances set out under current policy</li> </ul>	<p>Members to Note</p>
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	<p>Proposed by Councillor Wilson Seconded by Councillor Brown and</p> <p><b>AGREED:</b> That it be recommended to P&amp;R Committee that issuing of letters of congratulations under the circumstances within the current policy be set aside</p> <p>Proposed by Councillor Wilson Seconded by Councillor Brown and</p> <p><b>AGREED:</b> That it be recommended to P&amp;R Committee that a separate mechanism would provide an outlet to recognise the successes of individuals groups from the Mid Ulster district still accommodating civic receptions as outlined on page one of consideration paper (appendix a) be progressed.</p>	<p>Council Officers</p> <p>Council Officers</p>
<b>3.0</b>	<b>Next Steps</b>	
	<p><b>AGREED:</b> that for next meeting giving cognisance to the foregoing that draft categories be drawn up for awards type evenings as outlined in consideration paper and any other matter that needs progressed</p>	Council Officers
<b>4</b>	<b>Date of Next Meeting</b>	
	<p><b>AGREED:</b> that working group reconvene December or as soon as practicable thereafter</p>	
<b><i>Meeting concluded at 6.00 pm</i></b>		



**Minutes of Meeting of Policy and Resources Committee of Mid Ulster District Council held on Thursday 3 November 2022 in the Council Offices, Ballyronan Road, Magherafelt and by Virtual Means**

**Members Present**

Councillor S McAleer, Chair

Councillors Ashton (7.15 pm), Buchanan, Cuddy, Doris\*, Elattar\*, Forde, Gildernew\*, S McGuigan\*, McKinney, McLean, S McPeake\*, Molloy\*, Quinn\*, Totten\*

**Officers in Attendance**

Mr McCreesh, Chief Executive  
Mr Black, Strategic Director of Communities & Place (SD: C&P)\*\*  
Mrs Campbell, Strategic Director of Environment (SD: Env)  
Mrs Canavan, Strategic Director of Organisation Development, Strategy and Performance (SD: ODSP)  
Mrs Dyson, Head of Human Resources (HoHR)\*\*  
Mr Lowry, Head of Technical Services (HoTS)\*\*  
Mr McGuckin, Head of Strategic Services and Engagement (HoSS&E)  
Ms McKeown, Assistant Director of Economic Development, Tourism & Strategic Programmes (AD: EDT&SP)\*\*  
Mr O'Hagan, Head of ICT (HoICT)  
Mr Tohill, Strategic Director of Corporate Service and Finance (SD: CSF)  
Mrs Grogan, Democratic Services Officer

**Others in Attendance**

Councillor Kerr

\* Denotes members present in remote attendance

\*\* Denotes Officers present by remote means

\*\*\* Denotes others present by remote means

The meeting commenced at 7.00 pm

*The Chair, Councillor S McAleer welcomed everyone to the meeting and those watching the meeting through the Live Broadcast. Councillor S McAleer in introducing the meeting detailed the operational arrangements for transacting the business of the committee in the chamber and by virtual means, by referring to Annex A to this minute.*

**PR204/22 Notice of Recording**

Members noted that the meeting would be webcast for live and subsequent broadcast on the Council's You Tube site.

**PR205/22 Apologies**

Councillor Kearney.

#### **PR206/22    Declarations of Interest**

The Chair, Councillor S McAleer reminded Members of their responsibility with regard to declarations of interest.

#### **PR207/22    Chairs Business**

None.

#### **Matters for Decision**

#### **PR208/22    Festive Lights Funding**

The Strategic Director of Communities & Place (SD: C&P) presented previously circulated report which sought approval for the use of capital funding and reminded the committee that they had delegated authority from the Council to deal with this matter.

*Chair declared an interest in Ballygawley Community Initiative.*

*Councillor Forde declared an interest in Festive Lights Funding.*

The SD: C&P in response to Councillor Gildernew's query regarding funding for Clogher village advised that costings were included in previously circulated development committee report but would confirm with member tomorrow.

Councillor Doris referred to new festive lighting for Coalisland and said that it would be important to consider redistributing the old lighting to other areas like Stewartstown where there was need.

Councillor McLean said that discussions within his party had taken place regarding this issue as it was a sizable amount and asked what happens if people come forward looking financial assistance for something more beneficial. He stated that the six main towns within our district were being afforded new festive lighting and no financial burden put upon them which seemed unfair to other small villages and settlements. He said that small villages look forward to this year on year and they have raised funding themselves to bring some festivities to their areas and felt that this was something we should be helping with and would propose to make this happen.

The Strategic Director of Corporate Services and Finance (SD: CSF) stated that he would be very comfortable supporting this as there was money in the reserves. He advised that some other Councils had made definitive decisions to cut funding towards these type of things, but it was his opinion that this was not going to impact on us.

The Chair advised that in Ballygawley most of the lights and those on the tree was not functioning and was unthinkable to go out and ask people to contribute due to the cost of living crisis, but would agree that any amount of money offered would go some small way of helping.

Councillor Quinn seconded Councillor Doris' proposal of looking at ways to recycle preowned lighting to other areas. He said that he had been approached by some residents from Stewartstown asking if it would be possible for preowned lights to be redistributed to other areas like theirs.

The SD: C&P advised that most of the festive lighting was owned by the groups themselves, but would liaise with them to see if they would be willing to redistribute any access stock they may have to other villages.

The Chair advised that within Ballygawley village, it would take approximately £12,000 to fund lighting for small area on the Christmas tree.

Councillor Gildernew said that he would be happy to second Councillor McLean's proposal.

Councillor S McPeake referred to the process and enquired if this was a one-off payment.

The SD: Communities and Place advised that the allocation of funding would be made towards the 60 current recipients across the villages and settlements.

Proposed by Councillor McLean  
Seconded by Councillor Gildernew and

**Resolved** To approve, under delegated authority, the allocation of up to £108,250 from the Council Capital fund as a one off capital allocation to current recipients of the Festive Lights Fund. Engage with groups to explore redistributing excess preowned lighting to other areas of need.

#### **PR209/22 Report of Corporate Good Relations Working Group Meeting: October 2022**

The Head of Strategic Services & Engagement (HoSS&E) presented previously circulated report which provided the outworking's of the most recent Corporate Good Relations Working Group meeting held on Monday 10 October 2022 for approval.

He advised that there was an invitation circulated to all Members for a training session on "What is Good Relations?" due to take place on Monday 7<sup>th</sup> November and would encourage all members to attend to gain a better understanding of Councils commitments under the Equality scheme.

Councillor McKinney said he would be recommending to disapprove the report as it was his understanding that there was no quorum at the meeting. He recommended to not approve the report as only 2 members out of 10 were in attendance on the day and felt that this was only a tick box exercise. He referred to section 4.2 under Equality and said that the proportion of the working group and those which attended do not add up and that he understood this Council had to go through this protocol.

The HoSS&E advised that the working group wasn't a decision-making body and the matters were now before committee for approval. He reaffirmed that the P&R

Committee is the decision-making body and the Working Group. He added that the Group was an outworking of Councils Equality Scheme.

The Chair said that she took on board concerns raised, but felt that it would be important for all Members to attend the meeting on Monday as this would give them an understanding of the workings of the Corporate Good Relations Working and Good Relations generally.

Councillor Quinn advised the committee that he had deputised for Councillor Kearney at the meeting and found it to be very constructive. He said that discussions had taken place on the importance of having Unionist colleagues becoming involved in the working group as they were not engaging with the group. He concurred with comment made regarding the working group not being a decision-making body and that any avoidance of the meeting does not make the issue go away and said he was very happy to approve the report.

Councillor Cuddy advised he used to sit on a similar grouping in the legacy Dungannon Council and said that now the Council has to deal with two main issues as he sees it; equality and different minorities. People need representatives and-working groups to try and help minorities, though he expressed a view that when he sat on a working group to develop a way forward for bonfires, there appeared to be no help for the minority community. The Travelling Community appeared to receive thousands of pounds to bring their matters forward, but when the bonfire issue arose, the majority parties within Council do not put financial assistance on the table to move this forward. He stated that there were 4 parties within this Council and the largest party appeared to run it and felt that Ireland's Future should not be considered. He said that this was a difficult area and would have an issue with good relations and equality within this Council as nothing is being done for minority groups. He felt that this wasn't working and that was why Unionists do not attend these meetings as the largest party within this Council use it to better their position.

The Chair said that even by listening to this discussion, there appears to be many interpretations of good relations and felt that it would be useful for all members to attend the meeting on Monday night to gain further understanding.

Councillor McKinney said that it would be good to go to the meeting as he along with his party colleagues had a previous party meeting with the Council's appointed facilitator on Good Relations, though felt that it would be important for the Chief Executive and Officers to attend the meeting, as he said there was discrimination taking place.

Councillor Molloy advised that some of the comments made tonight were outrageous and ridiculous and felt that Members needed to be very careful on what they were saying and should not be accepted. He said that he would be happy to second the recommendation to accept the Good Relations Working Group report.

Councillor McLean said that it was his understanding that two members attended the meeting and only one was in attendance here tonight and asked how it was possible to propose and second the report if you weren't there.

The Chief Executive in referring to comments made advised that this was a Corporate Good Relations Working Group where discussions took place only and recommendations brought back to this committee to make a decision. He was satisfied that legitimate measures were in place. He felt that some of the comments were inaccurate as it was assumed that Officers managed the meeting, which was not the case and could assure members that equality was adhered to, at all times. He added that the role of council officers was to implement decisions agreed upon by members.

Councillor McKinney stated that he did not make any accusations against officers and felt that his remarks had been misinterpreted by the Chief Executive.

The Chief Executive said that he was happy to accept the Member's comments. He felt that it was very important to have good relations and would advise that Council Officers were not politicians and are here to deliver what was agreed by Members. He said he appreciated there was very sensitive issues involved and would encourage all Members to attend the forthcoming meeting.

Councillor McLean advised there were a number of issues raised tonight. Firstly, he felt that good relations should be continually implemented rather than just being a tick box exercise and is the responsibility of the entire community. He also felt that it was his understanding that this issue had been talked about for some time now, there are two sections of this community with different aspirations and how things should be implemented. He felt that there was now an onus on everyone to sit down and reflect on what it would be like to be in another person's shoes. He said, he understood that democracy has to be at the centre but there also has to be a process of equality and good relations where everyone felt welcome. He felt there was a piece of work which had to be done and unfortunately this was now out in the public arena with everyone going into trench mode with the impact being that good relations suffers. He advised that he had already provided his undertaking to Mr Moffett (AD: ODSP) and has spoken to Councillor Glasgow, UUP Group Leader and that both parties would be represented at Monday night's Good relations meeting to provide a wider perspective within Council as there was a belief that there is better work to be done to make good relations work.

The Chair said she hoped to be in attendance and would welcome all the issues which may be brought.

Proposed by Councillor Quinn  
Seconded by Councillor Molloy and

**Resolved** That it be recommended to Council that Members review, comment as appropriate and approve the report of the Corporate Good Relations Working Group meeting held on Monday 10 October 2022.

#### **PR210/22 Requests to Illuminate Council Properties**

The HoSS&E presented previously circulated report which sought approval to illuminate and light up the Council's three designated properties to raise awareness for the following:

- NSPCC: Walk for Children
- Oesophago-Gastric (OG) Cancer NI: Less Survivable Cancers Awareness

*Councillor Ashton entered the meeting at 7.15 pm*

Councillor McLean stated that he had no issue with the proposal but wished to raise a matter as a point of issue. He said that on a regular basis Council light up our three main buildings and unless he goes back to the Council website, he doesn't have a clue what the colour represents. He felt that Council was ticking a box and lighting up a building which are all very worthy things, but wonder's if you asked a member of the public if they knew what the colour represented, they wouldn't know. It was his understanding that this was not doing what it was set out to achieve initially and asked that for something to be considered.

The Chair said that Councillor McLean raised a very valid point.

Councillor McKinney concurred with comments made and asked that consideration be given to implementing a small LED sign at the three main sites to inform members of the public what the lighting colour represented. He said that he was also asked what the colours represented and felt that a small LED sign for the three main buildings should be investigated.

The Chair asked that officers take on board suggestions as this was a very valid point.

The Head of ICT (HoICT) advised members that LED lighting on signs can be a bit more complicated due to planning issues and public safety concerns for road users.

Councillor Cuddy said he had raised this issue in the past and would be worth considering utilising the LED sign at the Cenotaph in Dungannon as it is lying idle and planning permission not required.

Proposed by Councillor Buchanan  
Seconded by Councillor McLean and

**Resolved** That it be recommended to Council to illuminate the three designated Council properties as follows: -

- Wednesday 21 December 2022: NSPCC Walk for Children – Green
- Wednesday 11 January 2023: Less Survivable Cancers Awareness – Green

Proposed by Councillor McKinney  
Seconded by Councillor McLean and

**Resolved** That it be recommended to Council to investigate options to better inform the public of what the colour of lighting on the three main Council buildings represent.

## **PR211/22 December Council Meeting – NI Assembly Election**

The Chair advised that this paper had now been withdrawn due to NI Assembly Election no longer going ahead in December.

## **PR212/22 Member Services**

None.

## **Matters for Information**

### **PR213/22 Minutes of Policy and Resources Committee held on 6 October 2022**

Members noted Minutes of Policy and Resources Committee held on 6 October 2022.

Councillor Doris referred to PR183/22 and advised that she was not in attendance at last month's meeting as she was in South Africa.

She said that she was made aware of statements in which other Councillors had posted on social media indicating that funding had been withdrawn from the Gortgonis Health and Wellbeing hub which also put the Gaelscoil in jeopardy. She refuted those statements and said that they were lies. DfC through Neighbourhood Renewal (NR) never commit money more than a year ahead of time which Councillors who sit on the NR meeting would be aware of. There is doubt that the project is taking too long to be sorted but constituents should be aware that this is due to projects having to be shovel ready. For example the pitches at Brackaville & Dungannon United Youth, the building at the Fianna and more recently the works at Thomas Clarkes have all been funded through NR because they were in a shovel ready state. A large hold up with the Gortgonis project was to do with a right hand turning lane which despite consistent lobbying to the then DfI minister Nichola Mallon, she failed to get it sorted out. The message that went out to the community by some of the Councillors on their social media pages caused unnecessary panic for the service users, some of which have special needs, the local residents and of course the Gaelscoil.

She said that these statements had real life impacts. There is no threat to the Gaelscoil as it will happen and found it funny that there was a big movement on it today. She would encourage the Councillors who did not act with honesty (as outlined in the Councillor Code of Conduct) to apologise for their social media statements.

Councillor Doris said that she took serious offence at the comment about Councillors not being bothered to turn up to a meeting about Gortgonis when she was in a country that has power cuts for hours each day meaning that she had no access to the internet and was out meeting her boyfriend's family who he hadn't seen in 3 years and his young sister was in hospital. She took offence especially when she missed so few Neighbourhood Renewal and Coalisland Town Centre Forums (which others do not) which is where the real work happens on these projects. She said that she had asked if Council Officers had the money from DfC tomorrow morning in their bank account, would the Health and Wellbeing be done and said that she would cut off here.

She felt that it was important for community confidence in the Council that Councillors who made false accusations apologise for them so they can be open and honest with the public.

The Strategic Director of Communities & Place (SD: C&P) advised that a report was brought to tonight's meeting on options for members consideration and would be raised in confidential business.

*Live broadcast ended at 7.36 pm.*

## **Local Government (NI) Act 2014 - Confidential Business**

Proposed by Councillor McKinney  
Seconded by Councillor Buchanan and

**Resolved** In accordance with Section 42, Part 1 of Schedule 6 of the Local Government Act (NI) 2014 that Members of the public be asked to withdraw from the meeting whilst Members consider items PR192/22 to PR202/22.

### **Matters for Decision**

PR214/22	Staffing Matters for Decision
PR215/22	Gortgonis Health and Wellbeing Hub
PR216/22	IST Awards - Connecting Pomeroy, Derrynoyd Forest, Drumcairn Forest
PR217/22	Treasury Management
PR218/22	Staffing Matters - Apprenticeship Opportunity Update
PR219/22	Mid South West (MSW) Region Growth Deal Update
PR220/22	Capital Expenditure Reallocation

### **Matters for Information**

PR221/22	Confidential Minutes of Policy and Resources Committee held on 6 October 2022
PR222/22	Staff Matters for Information
PR223/22	Financial report for 6 months ending 30 September 2022
PR224/22	Contracts & DAC Update

### **PR225/22 Duration of Meeting**

The meeting was called for 7.00 pm and ended at 9.10 pm.

Chair \_\_\_\_\_

Date \_\_\_\_\_



## Annex A – Introductory Remarks from the Chairperson

Good evening and welcome to the Council's [Policy & Resources/Environment/Development] Committee in the Chamber, [Dungannon/Magherafelt] and virtually.

I specifically welcome the public watching us through the Live Broadcast. The Live Broadcast will run for the period of our Open Business but will end just before we move into Confidential Business. I let you know before this happens.

Just some housekeeping before we commence. Can I remind you:-

- If you have joined the meeting remotely please keep your audio on mute unless invited to speak and then turn it off when finished speaking
- Keep your video on at all times, unless you have bandwidth or internet connection issues, where you are advised to try turning your video off
- If you wish to speak please raise your hand in the meeting or on screen and keep raised until observed by an Officer or myself
- Should we need to take a vote this evening I will ask each member to confirm whether they are for or against the proposal or abstaining
- When invited to speak please introduce yourself by name to the meeting
- For any member attending remotely, if you declare an interest in an item, please turn off your video and keep your audio on mute for the duration of the item
- If referring to a specific report please reference the report, page or slide being referred to
- Lastly, I remind the public and press that taking photographs of proceedings or using any means to enable anyone not present to see or hear proceedings, or making a simultaneous oral report of the proceedings are not permitted

Thank you and we will now move to the first item on the agenda - apologies and then roll call of all other Members in attendance.



<b>Report on</b>	Performance Improvement Six Month Progress Update (Q1 to Q2 - 2022/23)
<b>Date of Meeting</b>	Thursday 1 <sup>st</sup> December 2022
<b>Reporting Officer</b>	J Mc Guckin, Head of Strategic Services & Engagement
<b>Contact Officer</b>	L Jenkins, Performance & Quality Officer

<b>Is this report restricted for confidential business?</b>	Yes	
If 'Yes', confirm below the exempt information category relied upon	No	X

<b>1.0</b>	<b>Purpose of Report</b>
1.1	The report provides members with information on the review of Council's performance against our seven statutory and three corporate performance improvement indicators and standards, along with an overview of the Corporate Health Indicators for the first six months of 2022/23. The report also provides a performance progress summary against the Council's four corporate improvement objectives and their associated project. The indicators and standards, the 4 improvement projects and corporate health indicators are contained within our Two Year Performance Improvement Plan for 2021/22 to 2022/23.
<b>2.0</b>	<b>Background</b>
	<b>Council Discharging Duties under the Local Government Act (NI) 2014</b>
2.1	Part 12 of the Local Government Act (NI) 2014 sets out a General Duty of Improvement in that, "a Council must make arrangements to secure continuous improvement in the exercise of its functions". The legislation sets out that a Council must consult upon and publish an annual forward looking Performance Improvement Plan by 30 <sup>th</sup> of June each year, setting out how it aims to make arrangements to secure improvements in the "exercise of its functions".
2.2.	The process of developing the Council's improvement objectives involved engagement between Senior Management, Heads of Service and the Democratic Services Team. This engagement identified potential areas for improvement across the council from which four proposed improvement objectives were identified for consideration and approved by elected members as a focus for continuous improvement.
2.3	The Council's four improvement objectives, rationale and associated links to the Community and Corporate Plan were considered and approved by elected members at their March 2021 Policy & Resources committee meeting for public consultation. The outcome of the consultation undertaken throughout March to April 2021, and a report on the final improvement objectives were

	<p>considered by Senior Management, and subsequently considered by elected members for approval at their April 2021 Policy &amp; Resources Committee before being considered by Council. The four improvement objectives would form part of our two year Performance Improvement Plan 2021 to 2023</p>
2.4	<p>Each improvement objective is aligned with an improvement project and associated activities/measures. Each project is under the direction of senior responsible officer (Assistant Director or Head of Service). This report offers details of our six month progress, Quarter One (Q1) and Quarter Two (Q2) in delivering the Improvement Objectives contained within our Performance Improvement Plan 2022/23.</p> <p>The Corporate Improvement Objectives, which form the 4 Corporate Improvement Projects for 2022/23 are:</p> <ol style="list-style-type: none"> <li>1) Mid Ulster District Council will seek to reduce the environmental impacts of our own activities and will contribute to the improvement of the wider environment through local action - currently there are 18 improvement activities/measures.</li> <li>2) We will ensure a more connected Mid Ulster where new technologies and ways of working, empower citizens to get the best services that matter to them – currently 5 improvement activities.</li> <li>3) To create cleaner neighbourhoods, where everyone takes responsibility for their waste and the environment – currently 9 improvement activities.</li> <li>4) We will contribute to the ongoing regeneration of our district by delivering a capital investment programme, enhancing facilities and opportunities for local people – currently there are 3 improvement activities.</li> </ol>
2.5	<p>The performance/progress of the Council's four Corporate Improvement Projects 2022 - 2023 (CIP's) are found in Appendix One (Corporate Improvement Projects Six Month Progress Update: Q1 – Q2 2022/23)</p> <p><b>Statutory &amp; Corporate Performance Improvement Indicators/Standards.</b></p>
2.6	<p>Local Government (Performance Indicators and Standards) Order (NI) 2015 has specified performance indicators and standards for Mid Ulster District Council on Economic Development, Planning and Waste Management (there are currently seven statutory indicators/standards). Statutory indicators and standards/targets have been set by the former Department of the Environment (now Department for Communities), on which to report annually, as part of the performance improvement arrangements for district councils, (hereafter referred to as statutory “set for us” performance measures). The aim of the performance measures is to promote the improvement of service delivery for the functions specified.</p>
2.7	<p>Council has identified three self-imposed performance improvement indicators and standards (continued from 2021/22) and hereafter referred to</p>

	<p>as “self–imposed” performance measures. These form an integral part of our Performance Improvement Plan for 2022/23. Taken together all ten measures (statutory and self-imposed indicators) feed into the Corporate Performance “Health” Indicators/Measures (of which there are 28 in total – see 2.7). All of the performance indicators, statutory, self-imposed and organisational health indicators, are considered as forming part of our day-to-day business and act as a barometer of how the Council is improving corporately. The Performance Progress of the “statutory” (that is set for us) and “self-imposed” (that we have set for ourselves) indicators/standards is outlined in Appendix Two (refer to Appendix Two - Statutory &amp; Corporate Performance Improvement Indicators - Six Month Progress Report Q1 to Q2 2022/23).</p> <p><b>Reporting on the Councils Corporate “Health Indicators”</b></p> <p>The committee previously agreed a suite of “<i>Corporate Health Indicators</i>” for reporting on to elected members. Reporting on the Corporate health indicators provides a barometer of how the council is doing across its services; Indicators are effectively a ‘performance dashboard’, providing a summary of how the Council is doing across 8 key areas:</p> <ul style="list-style-type: none"> <li>• Economy</li> <li>• Waste management</li> <li>• Council facilities</li> <li>• Better responses</li> <li>• Resident satisfaction</li> <li>• Staffing</li> <li>• Engaged workforce</li> <li>• Finance</li> </ul> <p>Refer to Appendix Three for high level overview of performance update by way of Corporate Health Indicators Infographic (Q1 to Q2 2022- 2023).</p>
<b>3.0</b>	<b>Main Report</b>
3.1	<p><b>Reporting on the Statutory &amp; Self-Imposed Performance Indicators and Standards</b></p> <p>The Council’s Statutory and Corporate Improvement Indicator Report for the first six months of 2022/23, gives an overview of progress in relation to managing and monitoring of statutory and self-imposed performance indicators and standards (refer to Appendix Two). Some of the data, which form the statutory indicators/standards are reliant on third party information being supplied to Council services and are classed as management data as opposed to ‘audited’ data.</p>
3.2	<p>The management of Mid Ulster’s District Council’s 10 Statutory and Self-Imposed Indicators is a key mechanism within the Council’s Performance</p>

	<p>&amp; Improvement Framework. Information relating to the 10 indicators will be updated and provide:</p> <ul style="list-style-type: none"> <li>• Performance against target, assessment, action plan, &amp; comparative trend analysis (over time).</li> <li>• Reporting &amp; management accountabilities.</li> <li>• Target Direction; more is better, less is better etc. - (refer to measures i.e. numbers/percentages).</li> <li>• Performance trend, which utilises symbols to show whether there is improvement, no change or a fail /or change in a performance indicator compared to the last period.</li> <li>• Results against targets are assessed using a red, amber, green (RAG reporting) status; this shows whether performance is on or exceeds target (green), whether it is close to target (amber), or failing (red), blue signifies the action is completed, and the colour purple indicates that information is not yet available.</li> <li>• Links to the corporate plan</li> <li>• Activity of all 10 Performance Improvement PI's, at Senior management Team, will be closely monitored, as part of the overall information to ensure Council reacts appropriately to changing levels of demand/performance</li> </ul>
3.3	<p>A brief summary overview of 10 Corporate Performance Improvement Indicators at end of Q1 to Q2 2022/23 are outlined below:</p> <p><b>Quarter One</b></p> <ul style="list-style-type: none"> <li>a) 5 indicators are reported as Green – on target</li> <li>b) 1 indicator is close to target - Amber</li> <li>c) 4 indicators are Red in that they are falling short of the pre-defined standard</li> <li>d) 0 indicators are currently awaiting data to be supplied (in the main supplied by government departments) - Purple</li> </ul> <p><b>Quarter Two</b></p> <ul style="list-style-type: none"> <li>a) 1 indicator is reported as Green – on target</li> <li>b) 0 indicator are close to target – Amber</li> <li>c) 3 indicators are red in that they are falling short of the pre-defined standard</li> <li>d) 6 indicators are currently awaiting data to be supplied (in the main supplied by government departments) - Purple.</li> </ul>
3.5	<p><b>Monitoring and Reporting the Corporate Improvement Plan Projects</b></p> <p>The activities/measures are outlined in Appendix One. Monitoring of the Corporate Improvement Plan is made through the quarterly reporting of services' operational improvement objectives, contained within the annual service improvement plans (SIPS).</p>

<p>3.6</p>	<p>The SIPS are part of Council’s approach to ensuring/mitigating action to manage, maintain and improve performance or to re-prioritise work in consultation with management, staff and members.</p> <p>The Corporate Improvement Projects Q1 to Q2 – 2022/23 Six Month report is divided into four sections. Each section concentrates on reporting the progress against each improvement objective and related project outline. The reporting format explains how each activity or measure in the project has progressed (commentary section), highlights the delivery dates, expected outcomes (the difference it will make); as well as the current quarter’s status (through RAG reporting).</p> <p><b>Summary of Corporate Improvement Projects (CIP’s) Six Month Progress</b></p> <p>Outlined below is a summary of the Corporate Improvement Plan Projects’ activity for Q1 to Q2 2022/23. Council is currently monitoring 39 improvement actions/measures throughout the four Improvement Project Plans (CIPS) during 2022/23. <b>To date in Q2 there are:</b></p> <ul style="list-style-type: none"> <li>a) <b>27</b> actions are <b>on target</b></li> <li>b) <b>5</b> actions are <b>trending away</b> from target</li> <li>c) <b>3</b> actions have been <b>completed</b></li> <li>d) <b>1</b> action has <b>missed</b> their target</li> <li>e) <b>3</b> actions/measures are <b>re-prioritised</b></li> <li>f) <b>0</b> actions <b>not due to have started</b></li> </ul> <p><b>Evaluation on the Six-Month Progress of the Four Corporate Improvement Projects (CIP’s) 2022/23.</b></p> <p>To provide an assessment on progress of the improvement plan and an informed judgement, the following assessments have been made, based on information made available from services (Table 1. – Evaluation Descriptors).</p> <p>Those improvement objectives assessed as “Excellent” or “Good” are not a cause for concern. Areas assessed as “acceptable” will require a watching brief, while areas evaluated as “improvement required” require attention. Evaluation is made using the following:</p>
<p>3.7</p>	
<p>3.8</p>	

Table 1. – Evaluation Descriptors

Status	Evaluated as	Explanation
Green	Excellent	All actions and measures are on track
Amber	Good	Actions and Measures are mostly on track, several are falling marginally short of planned targets
Orange	Acceptable	Some actions and measures have deviated from plan and some are falling short of planned targets
Red	Improvement required	Actions and measures are mostly falling short of planned targets

Table 2. - Evaluation of progress in Q1 to Q2 - 2022/23 Four Improvement Projects.

	Q1 April – June 2022/23	Q2 July - August 2022/23
Improvement Project One	Overall Evaluation for Improvement Project One	
<b>1) CIP 1</b> - Mid Ulster District Council will seek to reduce the environmental impacts of our own activities and will contribute to the improvement of the wider environment through local action - currently there are 22 improvement activities/measures	Good	Good
Improvement Project Two	Overall Evaluation for Improvement Project Two	
<b>2) CIP 2</b> – We will ensure a more connected Mid Ulster where new technologies and ways of working, empower citizens to get the best services that matter to them – currently 5 improvement activities	Excellent	Excellent
Improvement Project Three	Overall Evaluation for Improvement Project Three	
<b>3) CIP 3</b> – To create cleaner neighbourhoods, where everyone takes responsibility for their waste and the environment – currently 9 improvement activities	Excellent	Excellent



	<table><tr><th>Improvement Project Four</th><th colspan="2">Overall Evaluation for Improvement Project Four</th></tr><tr><td>4) CIP 4 –.We will contribute to the ongoing regeneration of our district by delivering a capital investment programme, enhancing facilities and opportunities for local people – currently there are 3 improvement activities</td><td>Acceptable</td><td>Acceptable</td></tr></table>	Improvement Project Four	Overall Evaluation for Improvement Project Four		4) CIP 4 –.We will contribute to the ongoing regeneration of our district by delivering a capital investment programme, enhancing facilities and opportunities for local people – currently there are 3 improvement activities	Acceptable	Acceptable
Improvement Project Four	Overall Evaluation for Improvement Project Four						
4) CIP 4 –.We will contribute to the ongoing regeneration of our district by delivering a capital investment programme, enhancing facilities and opportunities for local people – currently there are 3 improvement activities	Acceptable	Acceptable					
4.0	Other Considerations						
4.1	Financial, Human Resources & Risk Implications						
	Financial: N/A						
	Human: N/A						
	Risk Management: The data contained in the Council’s Six Month Performance Improvement Progress Report is provisional, as unaudited “data” and is characterised as management information. All in-year results may be subject to later revision.						
4.2	<u>Screening &amp; Impact Statements</u>						
	Equality & Good Relations Implications: N/A						
	Rural Needs Implications: N/A						
5.0	Recommendation(s)						
5.1	Members review the performance achieved, and assess progress and performance against the standards/targets and provide commentary as necessary.						
6.0	Documents Attached & References						
	Appendix One – Corporate Improvement Projects 2022/2023– Six Month Progress Update (Q1 to Q2)  Appendix Two – Mid Ulster District Council Statutory & Corporate Performance Improvement Indicators (Six-Month Progress Report 2022/23).  Appendix Three - Corporate Health Indicators Infographic Q1 to Q2 2022 to 2023						



# **Corporate Improvement Projects - (CIP's)**

## **2022-2023**

Quarter One to Quarter Two  
Six Month Progress Update

## **Mid Ulster District Council's Corporate Improvement Projects for 2022 - 2023**

### **The Four Improvement Projects :**

**Project One** – Mid Ulster District Council will seek to reduce the environmental impacts of our own activities and will contribute to the improvement of the wider environment through local action.

**Project Two** - We will ensure a more connected Mid Ulster where new technologies and ways of working, empower citizens to get the best services that matter to them.

**Project Three** - To create cleaner neighbourhoods, where everyone takes responsibility for their waste and the environment

**Project Four** - We will contribute to the ongoing regeneration of our district by delivering a capital investment programme, enhancing facilities and opportunities for local people

## Key: Improvement Activity Status Colours and Descriptors

Green	Signifies everything is on track in terms of activity, deliverables, scope, budget, & timeframe. Performance is moving in the right direction.
Amber	Signifies performance is moving away from target, some items may need corrective action, are still within tolerance.
Red:	Signifies there is a problem shift in the wrong direction, which may require a response from senior management.
Grey:	Not due to have started
Blue	Signifies PI, target, outcome achieved/completed
Purple:	Information not available (e.g. awaiting validated data from government departments), or the activity /measures no longer a priority in year (re-prioritised by SMT)

SRO - Senior Responsible Officer

**CIP ONE OBJECTIVE** - Mid Ulster District Council will seek to reduce the environmental impacts of our own activities and will contribute to the improvement of the wider environment through local action. – 22 Activities. SRO: Assistant Director Environmental Services

What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
1. Plant additional trees at Tullyvar Landfill Site to add to the native woodlands previously created at Magheraglass and Ballymacombs Landfills.	Starting 26/04/21 Completion - 31/05/21	8,800 Trees planted establishing a new native woodland at Tullyvar Landfill Site offsetting an additional 1,400 tonnes per year of Carbon per annum.					During May/June 2021/22 - Tree planting was completed on site offsetting approx. 1,400 tonnes of carbon per annum and a funding claim submitted to DAERA for £20,232. During Q2 Year 1 funding of £15,834.60 was received from DAERA
2. Increase the Council recycling rate to further boost the carbon reductions associated with recycling.	Starting - 01/04/22 completion - 31/03/23	Offsetting an additional 800 tonnes per year of Carbon p.a., as a result of the improved recycling performance - Recycling rate of					Q1 recycling rate of 61.59%. The tonnage recycled in Q1 offsets approx. 7,900 tonnes of carbon equivalent. The redevelopment of Magherafelt Recycling

What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
		59%. Score > 100 in the Eunomia Recycling Carbon Index					Centre currently in progress using a capital grant from the DAERA Household Waste Recycling Collaborative Change Programme. Site expected to be re-opened in Mid November 2022.
3. Manage Landfill Gas emissions at the Tullyvar, Magheraglass, Ballymacombs Landfill sites and seek opportunities for Further Renewable Energy Projects	Starting - 01/04/22 Completion - 31/03/23	Reduction of 10,300 tonnes per year of Carbon equivalent per annum. £90,000 of income from the sale of electricity. Feasibility of solar panels at Tullyvar & Magheraglass assessed.					Both LFG plants operational over 90% of the time in Q1 & Q2. Income and generation figures expected in Q3.
4. Increase participation in the Eco-Schools programme, which encourages and directs young people to think about climate action including litter,	Starting - 01/04/22 Completion - 31/03/23	All schools in Mid Ulster engaged in programme and pupils well informed on the environmental impacts of their activities.					100% of schools registered (123). 80 schools have achieved at least one Green Flag award since registering on programme (65% of schools). 39 (32%) schools with current Green

What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
recycling, energy saving, and water conservation							Flag (awarded within the last two years). NI average 22%. An additional 16 schools whose Green Flags have lapsed or who have not yet achieved this level are currently preparing a Green Flag application which they hope to submit during this academic year. Recycling Officer will continue to engage with schools whose Green Flag awards are due for renewal within the academic year to encourage and assist with renewal applications. Contact will also be made with schools who have not yet achieved Green Flag status since registering on the programme to encourage them to work



What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
							towards the award during this academic year if possible.
5. Increase the re-use of Council's technological hardware i.e. it is recycled and re-used - 90% of designated desktops are recycled for reuse	01/05/2022 -31/03/2023	Establish links to Community partners and opportunities for technology recycling - Forty Council Desktops recycled for safe use and distribution in the Community.					40 allocated and distributed 10 to be allocated by Community Services.
6. Monitor and review air quality across the District to determine whether national air quality objectives are being met	Starting - 01/04/22 Completion - 31/03/23	2021 Air Quality statistics to be compiled and produced as a Report for 2022					258 tubes exposed and sent for analysis in 6 month period. Air quality report prepared and submitted to NIEA. Meeting with Councillors to review Action Plan to be arranged.

What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
7. Environmental Health Services will control the environmental impacts of certain specified industrial activities through an industrial permitting process by inspecting permitted premises to ensure compliance with Environmental permits.	start 1/4/21-completion 31/3/23)	Local Air Pollution Prevention and Control (LAPPC) - Conduct scheduled inspections of premises to ensure that premises are complying with air emission targets as outlined in their Environmental Permits - (currently. 74 premises that have Environmental permits issued by Mid Ulster District Council). Ensure inspection of 100% of permitted process in year.					During Q1 there were 21 planned inspections and were 26 completed. During Q2 there were 36 planned inspections and 36 completed. Computer records updated.
8. Number of homes helped to improve the energy efficiency of their homes - (linkages to affordable warmth).	start 1/4/21-completion 31/3/22( funding dependent )	Help provide Energy Efficiency Advice to 247 homes.					During Q1 there were 53 homes helped by providing energy efficiency advice and 80 referrals for households eligible for Affordable Warmth scheme. During Q2 there were 38 homes helped by

What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
							providing energy efficiency advice (below target due to reduced staff resource) and 60 referrals for households eligible for Affordable Warmth scheme (on target)
9. Seek to bring recycling and biodiversity themes into creative art project targeting schools, disability groups and older people programmes	Start 1/9/22 Completion 31/3/23	Introduce recycling / upcycling within stated programme and create a greater awareness among participants of the benefits of recycling and how the arts can contribute to the recycling agenda - 6 schools participating across Mid Ulster (150 students) Six disability groups participating across Mid Ulster (50 participants) and 2 workshops in Burnavon for Older people (30 participants) .					Tender awarded for Disability & Inclusion Arts. 20 user groups to engage in programme delivered within the community. Workshops, will incorporate use of recyclable products / upcycling. Tender awarded for Older Persons Programme. Five user groups to engage in programme delivered within the community. Workshops will incorporate use of

What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
							recyclable products / upcycling
10. Produce best practice Sustainability Guidelines for businesses applying to construct premises on serviced sites within the proposed Maghera Business Park in terms of the environment and reducing carbon emissions.	01/06/21 - 31/03/22	Future proofed Sustainability guidelines for the construction of premises on serviced sites within the proposed Maghera Business Park to support a low carbon future					Re-prioritised - DfI's decision to "call in" the Council's planning application for the proposed Maghera Business Park has impacted activities and timelines for this scheme. Communication has taken place with the CEO and Director of Public Health & Infrastructure and due to the mitigating situation, a decision has been taken to pause the development of sustainability guidelines.
11. Raise community awareness/resilience of climate	1/4/21 - 31/3/23	Review, deliver and further develop sustainability 'Change					Re-prioritised - . Sustainability Officer post which was leading the

What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
crisis and increase participation in practical action for climate friendly/low carbon lifestyles		one bit' project (100 participants in programme) and undertake 4 environmental/sustainability/nature conservation activities					activity became vacant start of Q3 2021/22 which has a delay implications for further activity- vacant post under consideration by Strategic Director of Environment (Council re-structure)
12. Increase community involvement in sustainable food growing /gardening/self-sufficiency - leading to positive changes in residents' diet / lifestyles towards low-carbon food production and consumption	1/4/21 - 31/3/22	Provide practical gardening support and networking opportunities for community gardening/allotment groups across Mid Ulster through the Revised "Mid Ulster is Growing from Home" scheme established- (15 groups involved) and ensure 5 new groups/gardens supported					Re-prioritised - . Sustainability Officer post which was leading the activity became vacant start of Q3 2021/22 which has a delay implications for further activity- vacant post under consideration by Strategic Director of Environment (Council re-structure).
13. Develop a pilot habitat assessment tool to utilise as an	1/4/22 - 31/3/23	Creating healthy council managed habitats.					Research undertaken in relation to best practice guidance for survey and

What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
exemplar for Council managed assets/land.							mapping. First draft Habitat Assessment Tool developed. Some slippage in activity. It is envisaged the activity is in effect 3 months behind due to other commitments /resourcing issues. The meeting with GIS Officer and Habitat Assessments will become a reality in latter part of financial year, to bring activity back on track.
14. Introduce and pilot sustainability assessment (screening tool) for 50% capital projects (Early stages).	1/4/22 - 31/3/23	Council can increasingly demonstrate that sustainable development and climate change considerations are being integrated in their decision making process around capital projects.					The Sustainability Officer left post which has delayed this activity, due to the re-structuring the Strategic Director wants to take time to re-align sustainability role/function within the new structure, when in place this activity will resume -

What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
							structure was delayed but has now been taken to Council in October 22 for consideration/Approval
15. Submit the Draft Plan Strategy for Independent Examination (IE) in 2021/2022, which will include policy to protect our environment e.g. including the Sperrins, Lough Neagh and Clogher Valley and; policy, which encourages more sustainable forms of transport, and reduces the need to travel by private vehicles.	(01/04/21 - 30/09/2022) - this is dependent on external timelines	Submission of Plan Strategy for IE, which includes policy that will guide, enhance and protect the local environment while encouraging sustainability					In Q1 following submission we are still awaiting a decision from the Department on whether the plan can go to public examination. During Q2 the Department responded requiring further clarification and information which Council are currently working on.
16. Research the application and introduction of alternative fuelled Vehicles/Diverse Plant	01/04/21 - 31/03/23	Two alternative fuel vehicles/diverse plant purchased and the production of time series					In Q1 through recent Council agreement to purchase small vehicles through direct award,

What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
into Council's Fleet and develop Fossil Fuel Usage Baseline Report on Fleet/diverse plant.		annual Fuel Usage Reports in place.					including electric vans. In Q2, 4 Electric powered vans purchased and in operation and monitoring commenced
17. Research and develop a Mid Ulster District Council's Estates Carbon Management Plan 20/21 and by 21/22 develop monitoring arrangements for MUDC properties reference the impact of : 1. • Emissions. 2. • Fossil fuel consumption. 3. • Energy usage. 4. • Renewal source.	01/04/21 - 31/03/23	Display Energy Certificates (DEC's) assessments completed across MUDC estate and monitoring/measurement methodology for collating; emissions, fossil fuel consumption, energy usage and renewal source identified and applied.					Display Energy Certificates (DEC's) completed and reported to Committee Ongoing consideration in context of climate change baselining exercise in conjunction with Environmental Services.



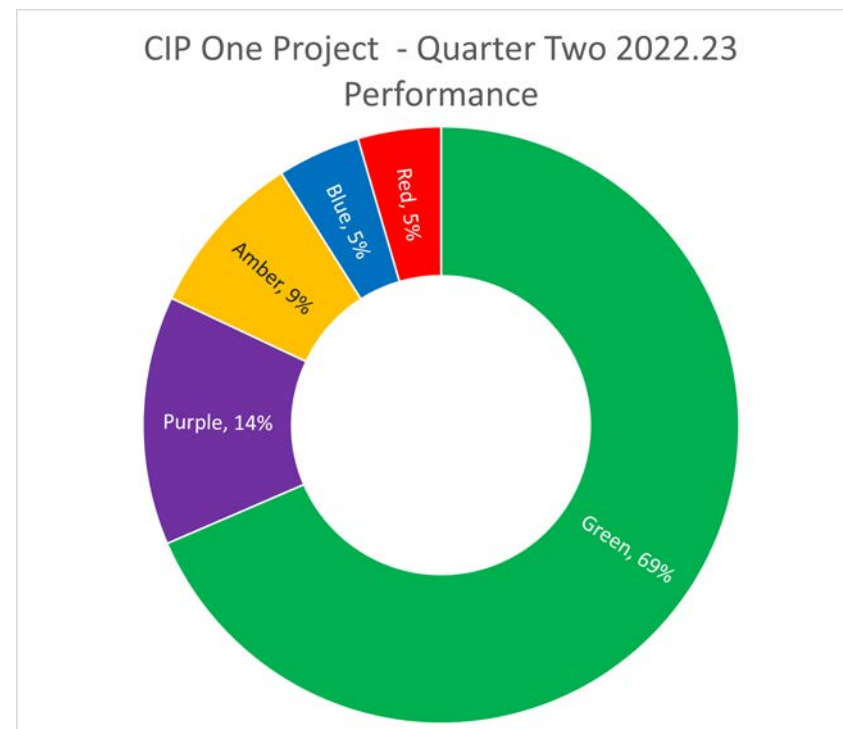
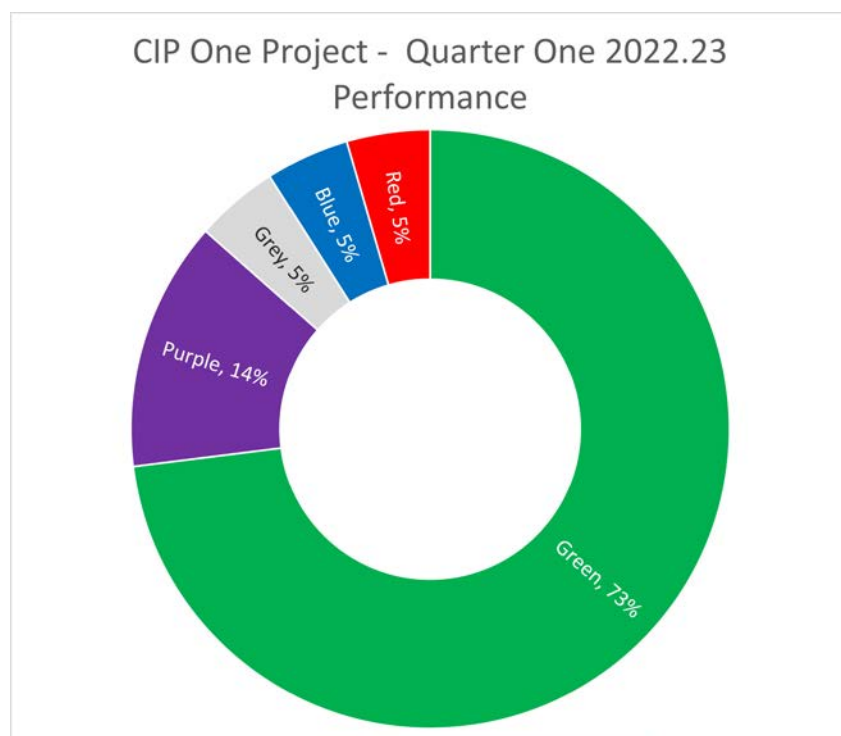
What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
18. Develop and agree Hybrid Working as part of flexible working arrangements policy - by September 2021.	01/04/21 - 31/03/23	Promote Flexible Working opportunities to Staff and potential job applicants while reducing carbon emissions associated with staff commuting.					Draft Hybrid Working Procedures updated following initial discussion with Trade Unions in Q2. Updated Hybrid Working Procedures to be reviewed by SMT in Q3
19. Progress to Stage 3 of the NI Climate Adaptation Planning Cycle i.e. complete Stage 3 of the NI Adapts Planning Toolkit	01/04/22 - 31/03/23	Adaptation plan (including Risk Register, Vision/Aims/Themes, Action Plan) ready for presentation to / sign off by the core working group, extended working group, other relevant senior staff and committee/public consultation as necessary					Progress meeting held with ClimateNI to discuss progress. 2nd Adaptation workshop planned to take place in Q4 following the preparation of a draft risk register.

What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
20. Prepare a Climate Change and Sustainable Development Strategy and Action Plan	01/04/22 31/03/23	Work to mitigate against impacts of climate change by taking steps to reduce carbon emissions as an organisation through the development of climate and sustainable development activities/measures					Breakfast seminar held in partnership with Queen's University Belfast was on the 5th July 2022 promoting the development of Zero Carbon Co-operatives. Two follow up meetings were also held on the 9th September and the 7th October with interested parties to discuss the formation of a Zero Carbon Co-operative producing bio methane from agricultural wastes. Successfully obtained funding of £5,000 from the Live Here Love Here Climate Challenge Fund. Start-up meeting held with SustainableNI for development of a Climate Change and Sustainable Development Strategy

What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
							Action Plan. Data collection continuing with focus initially on Scope 1 & 2 emissions i.e. heating, vehicle fuel & electricity usage.
21. Raise business awareness of the climate crisis and what practical measures businesses can implement to reduce their carbon footprint through the delivery of an "On the Road to Net Zero" information and networking event as part of Mid Ulster Enterprise Week 2022.	01/06/22 – 31/03/23	Increased business awareness of the practical steps and opportunities available to realise carbon, energy and cost savings in order to future proof their business.					Online Event will take place on Wednesday 16th November 10-11am as part of Mid Ulster Enterprise Week (14th to 18th November). Jamie Delargy will host a panel of experts: Steven Agnew, RenewableNI, Bernadette Convery, Invest NI and Mareanne Bradley, Specialist Group, who will talk about the benefits of achieving Net Zero, how to get there, supports available as well as how to

What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
							overcome challenges along the way. Marketing and promotion to commence mid-October.
22. Research Environmental, Social and Governance ("ESG") principles in the context of the review of the Council's Procurement Policy. Consider whether and how same could be incorporated as to how the Council thinks ESG and buys/procures ESG	01/06/22 – 31/03/23	Initial awareness throughout the organisation of ESG values, how they might work in practice, what the opportunities and challenges are with ESG and Council having a direction of travel re whether the Council could think and procure ESG.					Research and awareness being carried out within immediate team, including attendance at conferences and seminars with examples of ESG in practice, potential of sustainability within financial reporting etc. Ideas being gathered of the types of awareness/training sessions that might be needed for wider Council and who would deliver/facilitate these, including case studies;

### Summary Graph for CIP One Project - Performance over Quarter One and Quarter Two 2022,23



CIP1 Project Links to:

Community Plan -: Infrastructure - We increasingly value our environment and enhance it for our children &

Corporate Plan - : Environment - We will work to mitigate against the impacts of climate change by taking steps to reduce carbon emissions as an organisation.

**CIP TWO OBJECTIVE** - - We will ensure a more connected Mid Ulster where new technologies and ways of working, empower citizens to get the best services that matter to them. - 5 Activities: SRO is Head of Communications & Marketing

What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
1. Development of a Four-Year Digital Transformation Strategy.	Project start: May 2021 Project completion: December 2022	Digital strategy and action plan will set the organisation's digital direction, enabling it to leverage opportunities and impact of digital technologies, to innovate and improve, realising cultural, organisational and operational change, and adding value for the organisation,					Engagement held in June 2022, with draft strategy endorsed by SMT. Strategy presented to P&R Committee in July 2022 and agreed to recommend adoption to the Council. Council agreed at its meeting in July 2022. (3) Specification to procure a strategy implementation partner is now in draft, with aim to procure in October 2022.

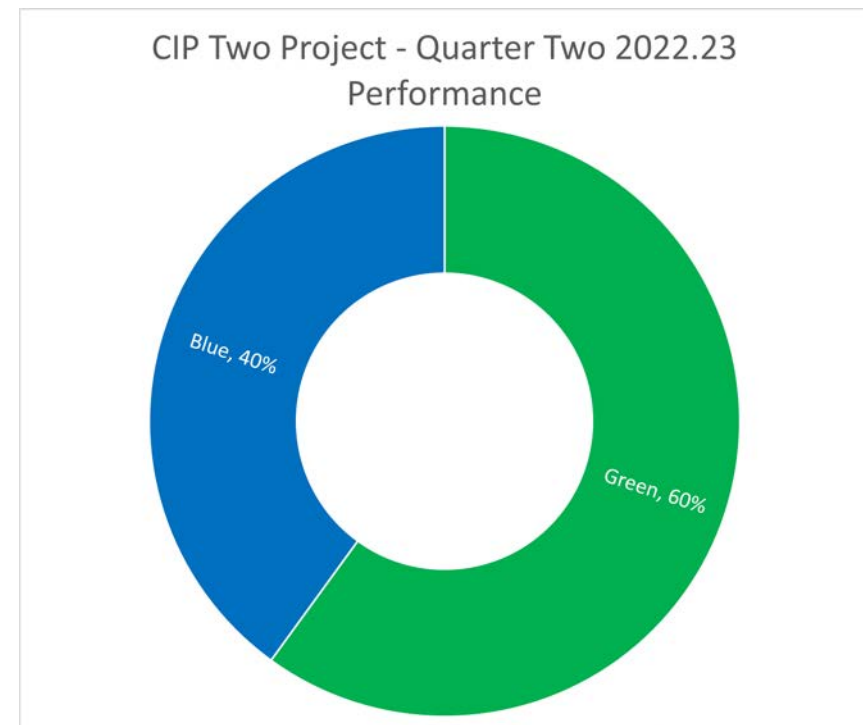
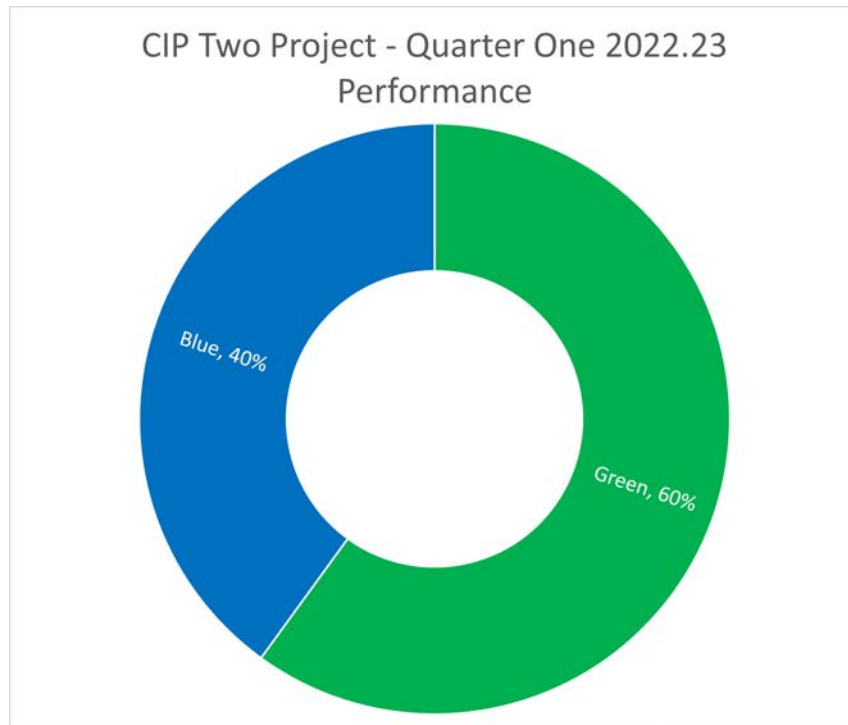
What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
		its stakeholders and customers.					
2. Establishment of a Digital Leadership Team	Project start: June 2021 Project completion: Ongoing until at least March 2022	Create Digital leaders at all levels who are responsible for delivering the Digital Transformation Strategy - ensuring our people are supported and appropriately skilled to embrace a digital culture.					<b><u>COMPLETED:</u></b> Project Team in place by Q4 2021/22
3. Development of a new digital system to support the delivery of Planning	28/02/21 – 30/06/22	Bespoke to Mid Ulster (and at a reduced cost), which integrates processes online including					<b><u>COMPLETED:</u></b> Project plan implemented and delivered. Data cut successfully completed by 16 May 2022. System went live internally on 16

What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
		applications and payments, enhancing the planning experience for stakeholders and citizens, while also streamlining internal system management.					June 2022 and live to the public on 22 June 2022.
4. Development of digital systems to support the delivery of Financial Services.	01/04/21-31/03/23	Efficient and effective financial management information system, providing easy access, self-service to financial ledgers, financial information and reporting for all services, with					Phase 2 modules list agreed and planning dates/timetabling being discussed and agreed. Initial support requests for the various modules have been requested with Tech1 via AMS. Initial work is being carried out on some of the activities on the list.



What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
		improved controls and governance.					
5. Implementation of Phase 2 of the HR System to support the delivery of Human Resources.	01/03/21–30/09/22	E-enabled human resource management information system, providing easy access, self-service for staff, incorporating modern efficient recruitment and Learning & Development modules and advanced reporting for all services.					Core L&D and CORE Expense has now been fully rolled out and is functional across Council. “Makodata” Reporting is still a work in progress and we are working to develop workforce management reports to inform the Council to make better decisions going forward. To be progressed in Quarter 3.

Summary Graph for CIP Two Project - Performance over Quarter One and Quarter Two 2022,23



CIP2 Project Links to:

Community Plan -: *Economic Growth – We prosper in a stronger and more competitive economy*

Corporate Plan - Service Delivery - We will improve services for our citizens through the development and delivery of an innovation agenda.

**CIP THREE OBJECTIVE**– To create cleaner neighbourhoods, where everyone takes responsibility for their waste and the environment – 9 Activities: SRO is Assistant Director Health, Leisure & Wellbeing

What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
1. Pilot New anti-littering enforcement approach.	01/04/22-31/03/23	Raising awareness of adverse impacts of littering on the environment and benchmark obtained for Fixed Penalty Notices (FPN's) served as a result of information from Council staff.					The overall amount of FPN's remains well on course with an overall total of 1007 compared to a target of 832. The reduction in this quarters total is likely due to prioritisation of more remote areas of the District. The staff target is behind schedule for last year's total. Last year there were four Enforcement Officers covering the District. One of these has been redeployed away from litter activities. The remaining three have a lot of their time spent in dog control related activity. This has risen again following Covid restrictions. One of these officers was unavailable over the whole summer months meaning two officers were covering the District for dogs

What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
							leaving time for routine litter monitoring greatly reduced.
2. Support and promote local community clean-ups and events e.g. Big Spring Clean organised by schools, community groups and sports clubs	01/04/22 - 31/03/23	Clean-ups carried out in each district electoral area (DEA) across Mid Ulster district. Range of stakeholders involved including schools, community groups, businesses etc.					29 clean ups supported in 2022/23 to date 2 social media posts with combined total of 62 "likes", 2 comments and 8 "shares" in Q1 – no social media interaction in Q2.
3. Co-author a Community engagement programme with "Friends from Maghera Walled Garden".	01/04/22- 31/03/23	Friends of Maghera Walled Garden established and actively engaged.					4 Community groups were represented at the engagement meeting with the remainder sending apologies. The meeting was very positive with one group requesting the use of a second raised bed which was granted.

What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
							Work is ongoing with Benchmarking. Two attempts to meet with "Friends" groups in other councils have been unsuccessful as the groups no longer exist. Other sites are being explored.
4. Co-ordinate and deliver a programme of Town and Village Spruce Up - Deliver 73 grant schemes in 2021/22 and up to 60 schemes in 2022/23	01/04/21 - 31/03/23.	Contributes to well-maintained towns and villages resulting in a positive aesthetics.					2022/2023 43 schemes issued with a Letter of Offer to value of £149,144.41 - 30 Letters of Offer have been accepted to value of £109,901.53. 13 schemes have withdrawn since April 2022. Architect appointed through quotation process to manage 2022/2023 schemes. Monthly reviews on scheme are conducted. Annual Report anticipated to be presented to Development Committee November 2022. McCarter Hamill have completed initial inspection reports and completing final

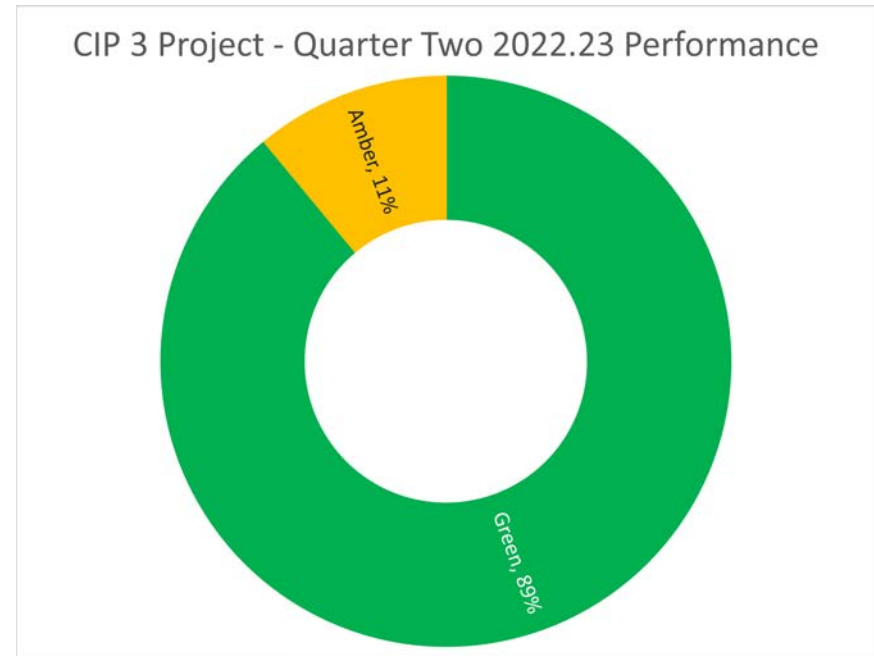
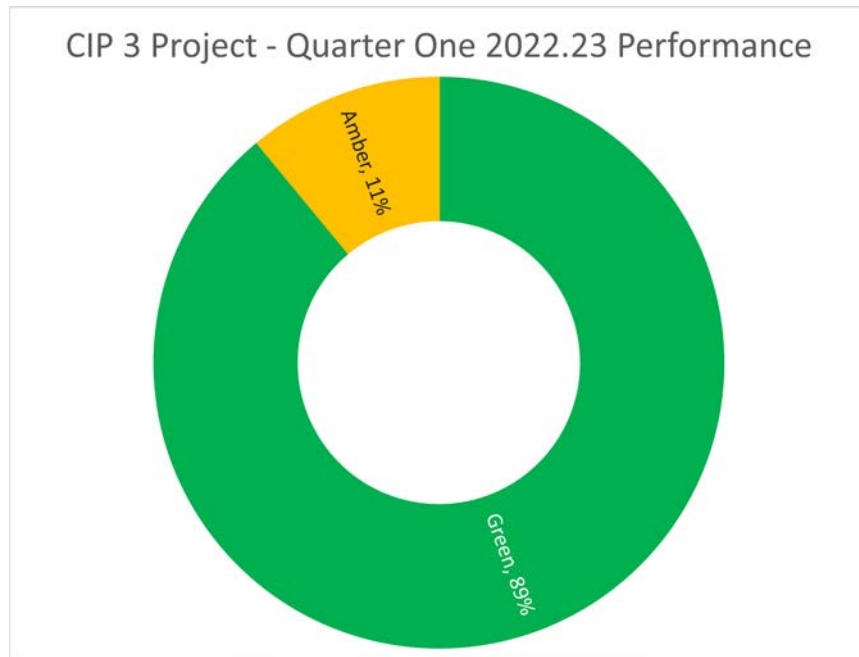
What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
							inspection reports as schemes complete.
5. Co-ordinated litter/ recycling educational programme in place for participating schools	01/04/21-31/3/23	Educational programme made available to all primary schools and delivery schedule in place					Letters to schools sent out re talks this term. Funding was awarded to 10 projects within the Mid Ulster area that met the scheme criteria. The total grant amount allocated to the successful projects within Mid Ulster was £16,498. Council made a funding contribution to the scheme of £10,500. The remainder of the funding was met by another participating funding partner. Second period of monitoring in “walk this way” project to be undertaken in October. Report evaluating success will hopefully be received in next quarter.
6. Develop, manage and deliver a marketing and	01/04/21 - 31/03/23	Increased public awareness of effects of					Public media campaign in draft format. Data collection is on-going. DEA meetings to be

What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
communication activity plan 2021/22 aimed at reducing littering and awareness of dog fouling across Council parks.		littering and dog fouling across the District.					scheduled. One meeting held with Environmental Health team and 2 stakeholder community group meetings facilitated Ballyronan & Washingbay. (6) on-going
7. Develop extended coverage of Forest Schools programme across all seven District Electoral Area's (DEA's) - DEA's are Carntogher, Clogher Valley, Cookstown, Dungannon, Magherafelt, Moyola, Torrent in Mid Ulster District	(Phase One) 2022/23 linked to review end of Phase One	Work in partnership to broaden the invitation to schools, youth groups to take part in the Forest Schools Programme across the Districts green and blue spaces.					Three Forest school sessions delivered at Round Lake. Six schools identified for Forest School Programme starting September 2022

What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
8. Continue to raise Parks and Open Green Spaces management standards across Council Properties by attaining one additional Green Flag/Blue Standard award by 2022	01/04/22 - 31/03/23	Enhancing horticultural, cleanliness, biodiversity, community involvement, and environmental management standards across the Districts recreational spaces.					1 Blue Flag Achieved and 4 Green Flags still to be announced
9. Provide environmental volunteering opportunities and support community groups to manage local environmental projects.	01/04/22 - 31/03/23	Strengthening the provision of environmental volunteering opportunities within the District					12 Fishing workshops took place in Dungannon Park during August 2022



Summary Graph for CIP Three Project - Performance over Quarter One and Quarter Two 2022.23



CIP3 Project Links to:

Community Plan -: Infrastructure- We increasingly value our environment and enhance it for our children.

Corporate Plan - Environment - We will continue to promote and protect our environment through our environmental and anti-littering programmes of education, awareness raising and enforcement

**CIP FOUR OBJECTIVE** - We will contribute to the ongoing regeneration of our district by delivering a capital investment programme, enhancing facilities and opportunities for local people. – 3 activities: SRO is Head of Technical Services

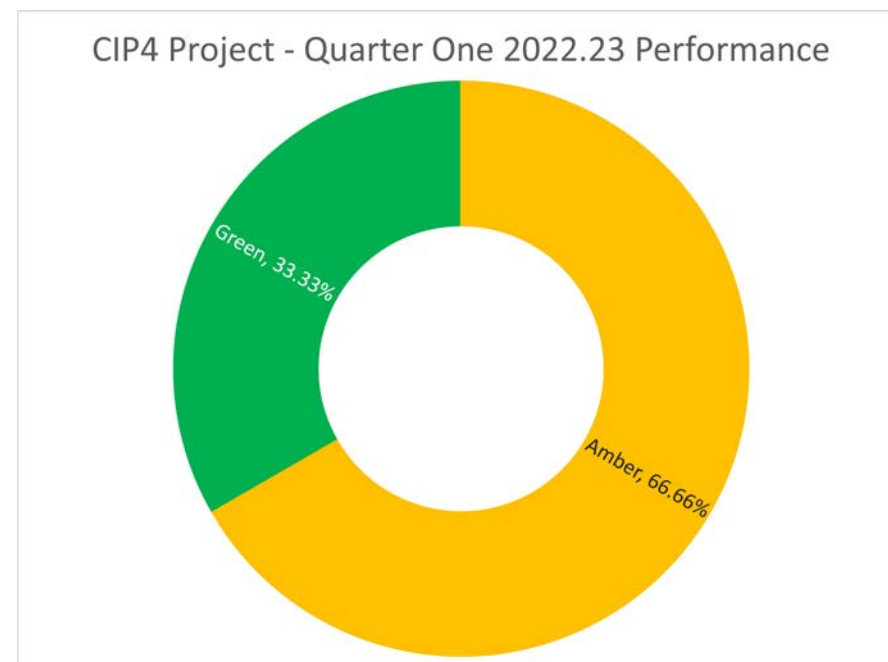
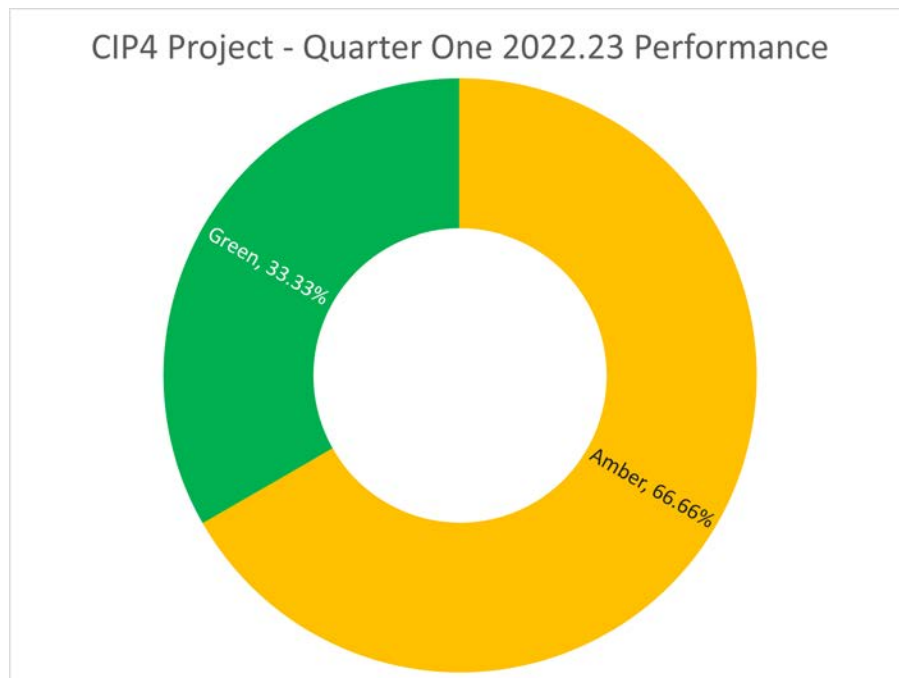
What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
1. Undertake the Project management of Council's current committed live Capital Works Programme 2020 - 2024 with an indicative spend < £26m	01/04/21 - 31/3/23	Contribute to the ongoing regeneration of our district.					Monthly reports presented to Environment Committee status progress update. Also Monthly reports presented to Environment Committee status progress updates on Integrated Supply Team contracts (IST) Capital Delivery. There are also Monthly reports presented to Environment Committee status progress updates on Integrated Consultancy Team - designers (ICT) Capital Delivery. Monthly reports presented to Environment Committee status progress updates on Potential Scoping projects within Capital Delivery. There was an Annual Update presented to Council PR 9th June 2022 by Strategic Director of Environment. Resources have been limited with priority given to Key Capital projects for MSW (Mid

What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
							<p>South West Growth Deal) and LUF (Levelling Up Fund Phase 2) plus staff member leaving in Q2 has resulted in dedicated section on webpage not being fully updated. Residents have however been updated in terms of Projects being listed on web page see link</p> <p><a href="https://www.midulstercouncil.org/your-council/investing-in-mid-ulster">https://www.midulstercouncil.org/your-council/investing-in-mid-ulster</a> plus monthly updates on media YouTube channel see link</p> <p><a href="https://www.youtube.com/playlist?list=PLzfkoqzAiZjXfCcqEJ_5ANIV9g3HNRrPW">https://www.youtube.com/playlist?list=PLzfkoqzAiZjXfCcqEJ_5ANIV9g3HNRrPW</a></p>
2. Research, develop and implement a pilot capital project procedural guide.	01/04/21 - 31/3/23	Efficient management and governance					<p>Resources have been limited with the restructuring of Council and with priority given to Key Capital projects for MSW (Mid South West Growth Deal) and LUF (Levelling Up Fund Phase 2) Q1 Deadline Priority resulting in this being delayed until Q3 of the delivery plan. Due to SMT</p>

What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
		of capital programme					restructure this Capital Delivery has been delayed slightly but is currently under review by Strategic Director of Environment with planned roll out for SMT review in Oct/Nov 22. Roll out still being scheduled for Q4 as planned (pending approval of Capital Guide framework). Discussions have taken place with various Councils regarding setting up a Working Group to explore in L&D and sharing of information - first meeting scheduled for 15th November 22 ( MSW Council Grouping ). The new Capital Procedure guide twill be o be reviewed on annual basis moving forward

What are we going to do?	Timescale	Outcomes - What difference will it make?	Status				Comments
			Q1	Q2	Q3	Q4	
3. Develop a skills/competency matrix/ tool to map required and desired skills for capital projects team/client services teams and conduct training/development programmes to optimise efficiencies and workflows by April 2023.	01/04/21 - 31/3/23	Streamline processes for efficiency compromises within the capital projects team through staff development.					Resources have been limited with the restructuring of Council and with priority given to Key Capital projects for MSW (Mid South West Growth Deal) and LUF (Levelling Up Fund Phase 2) Q1 Deadline Priority resulting in this being delayed until Q3 of the delivery plan and recruitment of additional 2 members of staff identified in restructuring plans (see PR Oct 22). Roll out still being scheduled for Q4 as planned (pending approval of Capital Guide framework )

### Summary Graph for CIP Four Project - Performance over Quarter One and Quarter Two 2022,23



CIP4 Project Links to:

Community Plan -: Economic Growth - We prosper in a stronger and more competitive economy.

Corporate Plan - Economy - We will continue to identify opportunity sites for development proposals and to deliver against existing plans for other key strategic sites (including Ann Street, Dungannon and the former Maghera High School site).

Mid Ulster District Council

Statutory & Corporate Performance

Improvement Indicators

Q1 to Q2 - Six Month Progress Report

2022 – 2023



## Performance Measures 2022 to 2023 - Statutory & Corporate Performance Indicators

### Statutory Indicators – Set for Us

Under the Local Government (Performance Indicators and Standards Order (Northern Ireland) 2015), statutory performance indicators and standards have been set as part of the performance improvement arrangements for district councils (i.e. set for us). Performance measures have been specified for the functions of: Economic development, Planning and Waste management.

The aim of the performance measures is to promote the improvement of service delivery. The information is currently collated by the Department for the Economy, Department for Infrastructure and DAERA (Department for Agriculture, Environment and Rural Affairs) respectively and published on their websites. Once released to Council, this information is published for citizens and other stakeholders to assess Council's performance in these areas. Until validated by the Departments aforementioned, data will remain as management information.

### Corporate Performance Indicators – Set by Us

During 2016/17, Council, in the absence of an agreed region wide performance management framework, decided to concentrate on ensuring the data quality of three of its proposed "set by us" or "self-imposed" performance indicators, standards/targets, with the aim of improving service delivery, across the three indicators; namely:

1. **Prompt Payments** - (Prompt payments speed up cash flow from the public sector to its suppliers, particularly SME's),
2. **Freedom of Information Requests (FOI) Responded to within 20 days**, (Council meets its statutory obligations, customer requests are met within specified timeframes and citizens can get information in a timely manner through a transparent process), and
3. **Percentage lost time rate of sickness absence** – (shows the percentage of total time available that has been lost due to any type of absence during a certain time period. The indicator is based on full time equivalent (FTE) employees - useful as a general measure of the significance of sickness absence levels for an organisation).

### Benchmarking With Other Councils

Work is continuing within the Local Government Performance Improvement Working Group on the development of an overarching regional benchmark framework for Northern Ireland Councils, however due to the Covid-19 Pandemic this has been somewhat delayed. Average Days Lost p.a. (due to sickness absence) and prompt payments performance data, has been supplied by the Department for Communities. Benchmark data appears where the information is available in this report and is contained in Council's Annual Performance Assessment Report. Where other local Council's benchmark data are available (annual), the data is included in the report. Data quality is a central part of the Council's operational business and performance management. Performance measures including Absence information, Freedom of Information Requests, and Prompt Payments information is used every day across the Council to help inform management decisions, plan services, benchmark performance and cost, and inform target setting.

## Rag Status, Target Direction and Performance Trend – Colours, Symbols and Descriptors.

Table One – RAG Status and Descriptors

Status – Evaluated As	Explanation
<b>GREEN</b>	Met or exceeded target
<b>AMBER</b>	Missed target narrowly
<b>RED</b>	Missed Target Significantly
<b>PURPLE</b>	Information not available

Table Two – Target Direction

Target Direction	Descriptor
More Is Better	A bigger value for this measure is best
Less Is Better	A smaller value for this measure is best

Table Three - Performance Trend

Direction of Travel		
The direction of travel shows if performance has improved, declined, or been maintained relative to previous quarter.		
Performance Improved	Performance Remained Same	Performance Declined
↑	↔	↓

## STATUTORY INDICATOR & STANDARD Ref. No. ED1: - MORE IS BETTER

ED1: TIME SERIES GRAPH - The number of jobs promoted through business start-up activity from April 2016 to September 2022							Quarter	**Standard	Achieved	Trend	Status																																																																		
<div>No. of Jobs Promoted through Business Start-Up activity 2016 to 2022</div> <table border="1"><caption>Jobs Promoted Data</caption><thead><tr><th>Year/Quarter</th><th>Jobs Promoted</th></tr></thead><tbody><tr><td>Q1 16.17</td><td>70</td></tr><tr><td>Q2 16.17</td><td>72</td></tr><tr><td>Q3 16.17</td><td>70</td></tr><tr><td>Q4 16.17</td><td>45</td></tr><tr><td>Yr. End 16.17</td><td>256</td></tr><tr><td>Q1 17.18</td><td>68</td></tr><tr><td>Q2 17.18</td><td>62</td></tr><tr><td>Q3 17.18</td><td>45</td></tr><tr><td>Q4 17.18</td><td>50</td></tr><tr><td>Yr. End 17.18</td><td>223</td></tr><tr><td>Q1 18.19</td><td>40</td></tr><tr><td>Q2 18.19</td><td>42</td></tr><tr><td>Q3 18.19</td><td>55</td></tr><tr><td>Q4 18.19</td><td>68</td></tr><tr><td>Yr. End 18.19</td><td>204</td></tr><tr><td>Q1 19.20</td><td>52</td></tr><tr><td>Q2 19.20</td><td>45</td></tr><tr><td>Q3 19.20</td><td>42</td></tr><tr><td>Q4 19.20</td><td>48</td></tr><tr><td>Yr. End 19.20</td><td>185</td></tr><tr><td>Q1 20.21</td><td>20</td></tr><tr><td>Q2 20.21</td><td>30</td></tr><tr><td>Q3 20.21</td><td>30</td></tr><tr><td>Q4 20.21</td><td>45</td></tr><tr><td>Yr. End 20.21</td><td>126</td></tr><tr><td>Q1 21.22</td><td>40</td></tr><tr><td>Q2 21.22</td><td>42</td></tr><tr><td>Q3 21.22</td><td>42</td></tr><tr><td>Q4 21.22</td><td>42</td></tr><tr><td>Yr. End 21.22</td><td>163</td></tr><tr><td>Q1 22.23</td><td>48</td></tr><tr><td>Q2 22.23</td><td>42</td></tr></tbody></table>							Year/Quarter	Jobs Promoted	Q1 16.17	70	Q2 16.17	72	Q3 16.17	70	Q4 16.17	45	Yr. End 16.17	256	Q1 17.18	68	Q2 17.18	62	Q3 17.18	45	Q4 17.18	50	Yr. End 17.18	223	Q1 18.19	40	Q2 18.19	42	Q3 18.19	55	Q4 18.19	68	Yr. End 18.19	204	Q1 19.20	52	Q2 19.20	45	Q3 19.20	42	Q4 19.20	48	Yr. End 19.20	185	Q1 20.21	20	Q2 20.21	30	Q3 20.21	30	Q4 20.21	45	Yr. End 20.21	126	Q1 21.22	40	Q2 21.22	42	Q3 21.22	42	Q4 21.22	42	Yr. End 21.22	163	Q1 22.23	48	Q2 22.23	42	Q2 2022/23	210 jobs	41	↓	
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<b>ANALYSIS: MORE IS BETTER.</b> . Q2 Jobs figure is same as Q2 in 2021/22 (41), lower than Q1 (49 jobs) and lower than pre-Covid level of 2019/20 (74). DfE / Invest NI require Councils to use a lower conversion rate (Plans - Jobs) of 0.6 (not RSI rate 0.75762). Performance slightly improved from Q1 2021/22. If performance is sustained, Mid Ulster will slightly exceed the EU Prog target (158), but not the Statutory Target (210 jobs). **In DfE’s letter dated 12 May 2022, they advised that, as the Amendment Order was not ratified due to the collapse of the Executive DfE require Councils to report using both programme and statutory targets in self-assessment returns and improvement plans assurance, until new Statutory targets can be enacted in legislation (i.e. 153 for Mid Ulster.). 350 Plans are required to meet Statutory 'Jobs promoted' target (210 jobs) by March '23. 2022/23 Q1 & Q2 figures (90) account for 43%% of this. The EU Prog jobs target is 158 (which requires 264 Plans). Q1 & Q2 has achieved 57% of this.																																																																													
<table><tr><th>Comparator (annual)</th><th>2016/17</th><th>2017/18</th><th>2018/19</th><th>2019/20</th><th>2020/21</th><th>2021/22</th></tr><tr><td>NI Councils Average</td><td>208</td><td>159</td><td>164</td><td>157</td><td>129</td><td>169</td></tr></table>							Comparator (annual)	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	NI Councils Average	208	159	164	157	129	169	<b>ACTION PLAN:</b> The Contract Management Team (L&CCC) liaise regularly with the Contractor (ENI); following approval from funders, ENI offer both online and physical delivery which is working well for clients and enquiry levels to September 2022 have remained strong. However, indications are these are projected to decrease in the current economic climate as fewer will be prepared to risk starting a business with energy costs rising																																																								
Comparator (annual)	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22																																																																							
NI Councils Average	208	159	164	157	129	169																																																																							
<b>Lead Officer: Fiona Mc Keowen Assistant Director Economic Development, Tourism and Strategic Programmes.</b> Purpose of Performance Indicator (PI): The number of jobs promoted through business start-up activity (Business start-up means the delivery of completed client led business plans under the Department of the Economy Regional Start Initiative or its successor Programme																																																																													

# STATUTORY INDICATOR & STANDARD Ref. No. P1: - LESS IS BETTER

P1: TIME SERIES GRAPH - Major applications processed from date valid to decision or withdrawn within an average of 30 weeks April 2016 to September 2022							Quarter	Standard	Achieved	Trend	Status
<div><p>P1 - Average Processing Time Major Applications Weeks 2016 to 2022</p><p>Average Processing Time Major Applications - weeks</p><p>Time</p></div>							Q2 2022/23	30 weeks	Not available	NA	
							Q1 2022/23	30 weeks	93.4 weeks	↑	
							Q4 2021/22	30 weeks	299.4 weeks	↓	
							Q3 2021/22	30 weeks	88 weeks	↑	
							<b>ANALYSIS: LESS IS BETTER. .</b> That we continue to fall below processing target times for Major applications at 93.4 weeks. What in effect does this mean? That continued focus needs to be paid to bring performance improvements. Comparison with last year same reporting period: Performance is down from 63.4 weeks				
							<b>ACTION PLAN:</b> Re-structuring of Majors team in April 2022 but in light of medium to long term staff absence leaving majors team of 2 staff. This has been addressed in May 2022 with the re-allocation of some Major applications / Pre-Application Discussion (PADS) and Proposal of Application Notice (PANs) to within officers working in Development Plan as part of a merging of Development Plan and Major applications teams with a view to developing a more Strategic approach to these service areas. New Head of Strategic Planning (Melvin Bowman) will oversee and review the major applications team in Q1 of 2022.				
Comparator (annual)	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22					
NI Council Average	69	50	59	52.8	61.4	49.8					
<b>Lead Officer: Director Dr. Chris Boomer – Planning.</b> Purpose of PI: Planning Department deals with MAJOR Planning applications faster - [An application in the category of major development within the meaning of Planning (Development Management Regulations (NI) 2015(a))].											

## STATUTORY INDICATOR & STANDARD Ref. No. P2: - LESS IS BETTER

P2: TIME SERIES GRAPH - Average processing time of Local Planning Applications from date valid to decision or withdrawn within an average of 15 weeks from April 2016 to September 2022							Quarter	Standard	Achieved	Trend	Status																																																																		
<div><p>P2 - Average Processing Time Local Applications in Weeks 2016 to 2022</p><table border="1"><caption>Chart Data: Average Processing Time (Weeks)</caption><thead><tr><th>Period</th><th>Value</th></tr></thead><tbody><tr><td>Q1 16.17</td><td>14.0</td></tr><tr><td>Q2 16.17</td><td>16.0</td></tr><tr><td>Q3 16.17</td><td>16.5</td></tr><tr><td>Q4 16.17</td><td>14.0</td></tr><tr><td>Yr. End 16.17</td><td>14.4</td></tr><tr><td>Q1 17.18</td><td>13.5</td></tr><tr><td>Q2 17.18</td><td>14.5</td></tr><tr><td>Q3 17.18</td><td>14.0</td></tr><tr><td>Q4 17.18</td><td>18.0</td></tr><tr><td>Yr. End 17.18</td><td>14.4</td></tr><tr><td>Q1 18.19</td><td>18.0</td></tr><tr><td>Q2 18.19</td><td>17.0</td></tr><tr><td>Q3 18.19</td><td>18.0</td></tr><tr><td>Q4 18.19</td><td>14.0</td></tr><tr><td>Yr. End 18.19</td><td>16.9</td></tr><tr><td>Q1 19.20</td><td>12.5</td></tr><tr><td>Q2 19.20</td><td>13.0</td></tr><tr><td>Q3 19.20</td><td>12.5</td></tr><tr><td>Q4 19.20</td><td>11.8</td></tr><tr><td>Yr. End 19.20</td><td>12.5</td></tr><tr><td>Q1 20.21</td><td>14.0</td></tr><tr><td>Q2 20.21</td><td>16.5</td></tr><tr><td>Q3 20.21</td><td>17.5</td></tr><tr><td>Q4 20.21</td><td>16.5</td></tr><tr><td>Yr. End 20.21</td><td>16.0</td></tr><tr><td>Q1 21.22</td><td>14.5</td></tr><tr><td>Q2 21.22</td><td>15.5</td></tr><tr><td>Q3 21.22</td><td>20.8</td></tr><tr><td>Q4 21.22</td><td>19.5</td></tr><tr><td>Yr. End 21.22</td><td>16.6</td></tr><tr><td>Q1 22.23</td><td>18.0</td></tr><tr><td>Q2 22.23</td><td>17.5</td></tr></tbody></table></div>							Period	Value	Q1 16.17	14.0	Q2 16.17	16.0	Q3 16.17	16.5	Q4 16.17	14.0	Yr. End 16.17	14.4	Q1 17.18	13.5	Q2 17.18	14.5	Q3 17.18	14.0	Q4 17.18	18.0	Yr. End 17.18	14.4	Q1 18.19	18.0	Q2 18.19	17.0	Q3 18.19	18.0	Q4 18.19	14.0	Yr. End 18.19	16.9	Q1 19.20	12.5	Q2 19.20	13.0	Q3 19.20	12.5	Q4 19.20	11.8	Yr. End 19.20	12.5	Q1 20.21	14.0	Q2 20.21	16.5	Q3 20.21	17.5	Q4 20.21	16.5	Yr. End 20.21	16.0	Q1 21.22	14.5	Q2 21.22	15.5	Q3 21.22	20.8	Q4 21.22	19.5	Yr. End 21.22	16.6	Q1 22.23	18.0	Q2 22.23	17.5	Q2 2022/23	15 weeks	Not Available	NA	
							Period	Value																																																																					
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Q4 2021/22	15 weeks	16.6	↑																																																																										
Q3 2021/22	15 weeks	17.6	↓																																																																										
							<b>ANALYSIS: LESS IS BETTER.</b> . Performance on processing times of Local applications has improved but remains over the target of 15 weeks.  Comparison with last year same reporting period: Processing times are up from 14.2 weeks to 18 weeks																																																																						
							<b>ACTION PLAN:</b> Action needs to be taken to bring performance improvements																																																																						
Comparator (annual)	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22																																																																							
NI Council Average	16.2	15.2	14.8	14.0	17.8	17.2																																																																							
<b>Lead Officer: Director Dr. Chris Boomer – Planning.</b> Purpose of PI. Planning Department deal with LOCAL Planning applications faster - Local applications means an application in the category of local development within the meaning of the (Development Management) Regulations (NI) 2015, and any other applications for approval or consent under the Planning Act (NI) 2011 (or any orders or regulations made under the Act).																																																																													

## STATUTORY INDICATOR & STANDARD Ref. No. P3: - MORE IS BETTER

P3: TIME SERIES GRAPH – Percentage of lanning Enforcement Cases Processed within 39 weeks from April 2016 to September 2022							Quarter	Standard	Achieved	Trend	Status																																																																		
<div><p>P3 - The Percentage of Planning Enforcement Cases Processed Within 39 Weeks 2016 to 2022</p><p>Percentage of Planning Enforcement Cases Processed</p><p>Time</p><table><caption>Data for P3 - The Percentage of Planning Enforcement Cases Processed Within 39 Weeks 2016 to 2022</caption><thead><tr><th>Year/Quarter</th><th>Percentage</th></tr></thead><tbody><tr><td>Q1 16.17</td><td>79.1%</td></tr><tr><td>Q2 16.17</td><td>79.1%</td></tr><tr><td>Q3 16.17</td><td>79.1%</td></tr><tr><td>Q4 16.17</td><td>79.1%</td></tr><tr><td>Yr End 16.17</td><td>79.1%</td></tr><tr><td>Q1 17.18</td><td>82.1%</td></tr><tr><td>Q2 17.18</td><td>82.1%</td></tr><tr><td>Q3 17.18</td><td>82.1%</td></tr><tr><td>Q4 17.18</td><td>82.1%</td></tr><tr><td>Yr End 17.18</td><td>82.1%</td></tr><tr><td>Q1 18.19</td><td>77.4%</td></tr><tr><td>Q2 18.19</td><td>77.4%</td></tr><tr><td>Q3 18.19</td><td>77.4%</td></tr><tr><td>Q4 18.19</td><td>77.4%</td></tr><tr><td>Yr End 18.19</td><td>77.4%</td></tr><tr><td>Q1 19.20</td><td>90.1%</td></tr><tr><td>Q2 19.20</td><td>90.1%</td></tr><tr><td>Q3 19.20</td><td>90.1%</td></tr><tr><td>Q4 19.20</td><td>90.1%</td></tr><tr><td>Yr End 19.20</td><td>90.1%</td></tr><tr><td>Q1 20.21</td><td>88.6%</td></tr><tr><td>Q2 20.21</td><td>88.6%</td></tr><tr><td>Q3 20.21</td><td>88.6%</td></tr><tr><td>Q4 20.21</td><td>88.6%</td></tr><tr><td>Yr End 20.21</td><td>88.6%</td></tr><tr><td>Q1 21.22</td><td>75.2%</td></tr><tr><td>Q2 21.22</td><td>75.2%</td></tr><tr><td>Q3 21.22</td><td>75.2%</td></tr><tr><td>Q4 21.22</td><td>75.2%</td></tr><tr><td>Yr End 21.22</td><td>75.2%</td></tr><tr><td>Q1 22.23</td><td>46.4%</td></tr><tr><td>Q2 22.23</td><td>46.4%</td></tr></tbody></table></div>							Year/Quarter	Percentage	Q1 16.17	79.1%	Q2 16.17	79.1%	Q3 16.17	79.1%	Q4 16.17	79.1%	Yr End 16.17	79.1%	Q1 17.18	82.1%	Q2 17.18	82.1%	Q3 17.18	82.1%	Q4 17.18	82.1%	Yr End 17.18	82.1%	Q1 18.19	77.4%	Q2 18.19	77.4%	Q3 18.19	77.4%	Q4 18.19	77.4%	Yr End 18.19	77.4%	Q1 19.20	90.1%	Q2 19.20	90.1%	Q3 19.20	90.1%	Q4 19.20	90.1%	Yr End 19.20	90.1%	Q1 20.21	88.6%	Q2 20.21	88.6%	Q3 20.21	88.6%	Q4 20.21	88.6%	Yr End 20.21	88.6%	Q1 21.22	75.2%	Q2 21.22	75.2%	Q3 21.22	75.2%	Q4 21.22	75.2%	Yr End 21.22	75.2%	Q1 22.23	46.4%	Q2 22.23	46.4%	Q2 2022/23	70%	Not Available	NA	
							Year/Quarter	Percentage																																																																					
							Q1 16.17	79.1%																																																																					
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Q1 22.23	46.4%																																																																												
Q2 22.23	46.4%																																																																												
Q1 2022/23	70%	46.4%	↓																																																																										
Q4 2021/22	70%	95.8%	↑																																																																										
Q3 2021/22	70%	82.6%	↔																																																																										
<p><b>ANALYSIS: MORE IS BETTER.</b> .</p> <p>46.4% of cases were processed within 39 weeks which falls well below the target of 70%.</p> <p>Comparison with last year same reporting period: Processing times have dropped from 75.8%</p>																																																																													
<p><b>ACTION PLAN:</b></p> <p>Action needs to be taken to bring performance improvements</p>																																																																													
Comparator (annual)	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22																																																																							
NI Council Average	80.7%	77%	81%	81.4%	69.9%	70.4%																																																																							
<p><b>Lead Officer: Director Dr. Chris Boomer – Planning.</b> Purpose of PI: Planning Department bring more enforcement cases to target conclusion within 39 weeks. Enforcement cases are investigations into alleged breaches of planning control under Part 5 of the Planning Act (NI) 2011 (or under any orders or regulations made under the Act.</p>																																																																													

## STATUTORY INDICATOR & STANDARD Ref. No.W1: - MORE IS BETTER

W1: TIME SERIES GRAPH - The % of household waste collected by District Councils that is sent for recycling (including waste prepared for reuse) from April 2016 to Sept. 2022							Quarter	Standard	Achieved	Trend	Status
<div>W1 -Percentage of Household Waste Collected 2016 to 2022</div>							Q2 2022/23	*50%	**Not Available	NA	
							Q1 2022/23	50%	61.59%	↑	
							Q4 2021/22	50%	52.93%	↓	
							Q3 2021/22	50%	56.34%	↓	
							<b>ANALYSIS: MORE IS BETTER.</b> . Reduced tonnage collected for recycling . This was due to industrial action . *NILAS scheme to December 2020. -Awaiting new standards Comparison with last year, same reporting period: Decrease of 574 tonnes  **Awaiting validated Data from Department				
							<b>ACTION PLAN:</b>  Maintain Management				
Comparator (annual)	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22					
NI Council Average	44.4%	48.1%	50%	51.9%	50.7%	Not Available					
<b>Lead Officer Strategic Director Environment</b> - Purpose of Pl. : Meet Statutory Targets – Households Waste is as defined in Article 2 of the Waste and Contaminated Land (NI) Order 1997 (a) and the Controlled Waste and Duty of Care Regulations (NI) 2013 (b) - Household Waste is as defined in Article 2 of the Waste and Contaminated Land (NI) Order 1997 (a) and the Controlled Waste and Duty of Care Regulations (NI) 2013 (b)											

## STATUTORY INDICATOR & STANDARD Ref. No.W2: - LESS IS BETTER

W2: TIME SERIES GRAPH - The amount (tonnage) of Biodegradable Local Authority Collected Municipal Waste that is landfilled from April 2016 to September 2022							Quarter	Standard	Achieved	Trend	Status																																		
<div>W2 - The Amount (Tonnage) of Biodegradable Local Authority Collected Municipal Waste that is Landfilled 2016 to 2022</div> <table><thead><tr><th>Time</th><th>Tonnage</th></tr></thead><tbody><tr><td>Q1 16.17</td><td>3,500</td></tr><tr><td>Q3 16.17</td><td>3,800</td></tr><tr><td>Yr. Total 16.17</td><td>14,846</td></tr><tr><td>Q2 17.18</td><td>2,500</td></tr><tr><td>Q4 17.18</td><td>2,200</td></tr><tr><td>Q1 18.19</td><td>3,000</td></tr><tr><td>Q3 18.19</td><td>1,800</td></tr><tr><td>Yr. Total 18.19</td><td>10,077</td></tr><tr><td>Q2 19.20</td><td>5,687</td></tr><tr><td>Q4 19.20</td><td>1,506</td></tr><tr><td>Q1 20.21</td><td>1,506</td></tr><tr><td>Q3 20.21</td><td>1,482</td></tr><tr><td>Yr. Total 20.21</td><td>1,482</td></tr><tr><td>Q2 21.22</td><td>1,544</td></tr><tr><td>Q4 21.22</td><td>1,544</td></tr><tr><td>Q1 22.23</td><td>1,544</td></tr></tbody></table>							Time	Tonnage	Q1 16.17	3,500	Q3 16.17	3,800	Yr. Total 16.17	14,846	Q2 17.18	2,500	Q4 17.18	2,200	Q1 18.19	3,000	Q3 18.19	1,800	Yr. Total 18.19	10,077	Q2 19.20	5,687	Q4 19.20	1,506	Q1 20.21	1,506	Q3 20.21	1,482	Yr. Total 20.21	1,482	Q2 21.22	1,544	Q4 21.22	1,544	Q1 22.23	1,544	Q2 2022/23	NA	*Not Available	NA	
							Time	Tonnage																																					
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Q2 21.22	1,544																																												
Q4 21.22	1,544																																												
Q1 22.23	1,544																																												
Q1 2022/23	NA	286 tonnes	↑																																										
Q4 2021/22	NA	470 tonnes	↓																																										
Q3 2021/22	NA	420 tonnes	↓																																										
<b>ANALYSIS: LESS IS BETTER.</b> .  Reduced tonnage due to industrial action .  Comparison with last year, same reporting period: 57 tonnes less  *Awaiting validated data from Dept.																																													
<b>ACTION PLAN:</b>  Maintain Management																																													
Comparator (annual)	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22																																							
NI Council Average	18,580 tonnes	15,572 tonnes	13,938 tonnes	11,480 tonnes	NA	NA																																							
<b>Lead Officer Strategic Director Environment.</b> Purpose of PI: Meet Statutory Targets -Local Authority collected Municipal Waste as defined in section 21 of the Waste Emissions Trading Act 2003 (c)																																													



# STATUTORY INDICATOR & STANDARD Ref. No.W3: - LESS IS BETTER

W3: TIME SERIES GRAPH - The amount (tonnage) of Local Authority Collected Municipal Waste Arisings from April 2016 to September 2022							Quarter	Standard	Achieved	Trend	Status																												
<div><div>Amount (Tonnage) of Local Collected Municipal Waste Arisings 2016 to 2022</div><table><caption>Annual Tonnage Data from Chart</caption><thead><tr><th>Year</th><th>Tonnage (tonnes)</th></tr></thead><tbody><tr><td>2016/17</td><td>82,833</td></tr><tr><td>2017/18</td><td>79,993</td></tr><tr><td>2018/19</td><td>78,659</td></tr><tr><td>2019/20</td><td>79,645</td></tr><tr><td>2020/21</td><td>86,049</td></tr><tr><td>2021/22</td><td>86,085</td></tr></tbody></table></div> <table><tr><th>Comparator (annual)</th><th>2016/17</th><th>2017/18</th><th>2018/19</th><th>2019/20</th><th>2020/21</th><th>2021/22</th></tr><tr><td>NI Council Average</td><td>89,636 tonnes</td><td>88,892 tonnes</td><td>90,021 tonnes</td><td>90,817 tonnes</td><td>NA</td><td>NA</td></tr></table>							Year	Tonnage (tonnes)	2016/17	82,833	2017/18	79,993	2018/19	78,659	2019/20	79,645	2020/21	86,049	2021/22	86,085	Comparator (annual)	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	NI Council Average	89,636 tonnes	88,892 tonnes	90,021 tonnes	90,817 tonnes	NA	NA	Q2 2022/23	NA	Not Available	NA	
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Comparator (annual)	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22																																	
NI Council Average	89,636 tonnes	88,892 tonnes	90,021 tonnes	90,817 tonnes	NA	NA																																	
Q1 2022/23	NA	21,546	↓																																				
Q4 2021/22	NA	19,371	↑																																				
Q3 2021/22	NA	20,520	↑																																				
<b>ANALYSIS: LESS IS BETTER.</b>  Reduced tonnage collected - Due to industrial action  Comparison with last year -same reporting period: Decrease of 1,757 tonnes  *Awaiting validated data from Dept.																																							
<b>ACTION PLAN:</b>																																							
<b>Lead Officer Strategic Director Environment.</b> Purpose of PI : Meet Statutory Targets - Local Authority collected Municipal waste arisings is the total amount of local authority collected municipal waste which has been collected by a district Council																																							

## STATUTORY INDICATOR & STANDARD Ref. No. CORP 01: - MORE IS BETTER

CORP 01: TIME SERIES GRAPH - Prompt Payment- 90% of invoices paid within 30 day target April 2016 to September 2022							Quarter	Standard	Achieved	Trend	Status																																																																		
<div><p>90% of Invoices paid within 30 days</p><table><thead><tr><th>Time</th><th>% Invoices paid within 30 days</th></tr></thead><tbody><tr><td>Q1 16.17</td><td>98%</td></tr><tr><td>Q2 16.17</td><td>99%</td></tr><tr><td>Q3 16.17</td><td>98%</td></tr><tr><td>Q4 16.17</td><td>99%</td></tr><tr><td>Yr. End 17.18</td><td>98%</td></tr><tr><td>Q1 17.18</td><td>97%</td></tr><tr><td>Q2 17.18</td><td>96%</td></tr><tr><td>Q3 17.18</td><td>97%</td></tr><tr><td>Q4 17.18</td><td>96%</td></tr><tr><td>Yr. End 18.19</td><td>94%</td></tr><tr><td>Q1 18.19</td><td>93%</td></tr><tr><td>Q2 18.19</td><td>92%</td></tr><tr><td>Q3 18.19</td><td>93%</td></tr><tr><td>Q4 18.19</td><td>93%</td></tr><tr><td>Yr. End 19.20</td><td>94%</td></tr><tr><td>Q1 19.20</td><td>93%</td></tr><tr><td>Q2 19.20</td><td>92%</td></tr><tr><td>Q3 19.20</td><td>94%</td></tr><tr><td>Q4 19.20</td><td>95%</td></tr><tr><td>Yr. End 20.21</td><td>94%</td></tr><tr><td>Q1 20.21</td><td>94%</td></tr><tr><td>Q2 20.21</td><td>93%</td></tr><tr><td>Q3 20.21</td><td>94%</td></tr><tr><td>Q4 20.21</td><td>95%</td></tr><tr><td>Yr. End 21.22</td><td>97%</td></tr><tr><td>Q1 21.22</td><td>98%</td></tr><tr><td>Q2 21.22</td><td>97%</td></tr><tr><td>Q3 21.22</td><td>98%</td></tr><tr><td>Q4 21.22</td><td>99%</td></tr><tr><td>Yr. End 22.23</td><td>97%</td></tr><tr><td>Q1 22.23</td><td>98%</td></tr><tr><td>Q2 21.22</td><td>99%</td></tr></tbody></table></div>							Time	% Invoices paid within 30 days	Q1 16.17	98%	Q2 16.17	99%	Q3 16.17	98%	Q4 16.17	99%	Yr. End 17.18	98%	Q1 17.18	97%	Q2 17.18	96%	Q3 17.18	97%	Q4 17.18	96%	Yr. End 18.19	94%	Q1 18.19	93%	Q2 18.19	92%	Q3 18.19	93%	Q4 18.19	93%	Yr. End 19.20	94%	Q1 19.20	93%	Q2 19.20	92%	Q3 19.20	94%	Q4 19.20	95%	Yr. End 20.21	94%	Q1 20.21	94%	Q2 20.21	93%	Q3 20.21	94%	Q4 20.21	95%	Yr. End 21.22	97%	Q1 21.22	98%	Q2 21.22	97%	Q3 21.22	98%	Q4 21.22	99%	Yr. End 22.23	97%	Q1 22.23	98%	Q2 21.22	99%	Q2 2022/23	90%	99%	↔	
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Q1 2022/23	90%	99%	↔																																																																										
Q4 2021/22	90%	99%	↔																																																																										
Q3 2021/22	90%	99%	↑																																																																										
							<b>ANALYSIS: MORE IS BETTER. .</b> Mid Ulster has consistently been able to pay invoices quickly. In total the Council paid 20,237 invoices during 2021/22, Derry and Strabane Council paid a similar amount of invoices during the year 20,584 however it took on overage 30.57 days to pay an invoice (compared with Mid Ulster’s 8.75 days) and by the end of the year 64.67% of their invoices were paid within 30 days. The Q2 outturn for 2022/23, of 99% is similar to recent quarter’s performance, is up on 97% for the same quarter last year and is in excess of target.																																																																						
Comparator (annual)	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	<b>ACTION PLAN:</b> Maintain Management																																																																						
NI Council Average	84%	82%	86%	86%	89.5%	90.01%																																																																							
<b>Lead Officer: JJ Tohill Strategic Director of Corp Service/Finance.</b> Purpose of PI: Prompt payments speed up cash flow from the public sector to its suppliers, particularly SME’s. Council recognises that late payments are a key issue for business, especially for smaller businesses as it can adversely affect their cash flow & jeopardises their ability to trade & we recognise that as a Public body we should set a strong example by paying promptly. Indicator that allows Council to have a “signal” that it has an effective prompt payment system delivery, has in place a clear framework for managing prompt payments, in order to support an environment in which ambitious businesses flourish. The Department for Communities requests information from councils at the end of each Quarter on the processing of invoices as detailed in the following circular <a href="https://www.communities-ni.gov.uk/publications/circular-lg-192016-guidance-prompt-payments">https://www.communities-ni.gov.uk/publications/circular-lg-192016-guidance-prompt-payments</a>																																																																													

## STATUTORY INDICATOR & STANDARD Ref. No.CORP 02: - MORE IS BETTER

CORP 02: TIME SERIES GRAPH - 90% Freedom Of Information requests responded to within 20 days from April 2016 to September 2022							Quarter	Standard	Achieved	Trend	Status																																																																		
<div>90% of FOI Requests responded to within 20 days 2016 to 2022</div> <table><caption>FOI Response Data (Estimated from Chart)</caption><thead><tr><th>Quarter</th><th>% of FOI Requests</th></tr></thead><tbody><tr><td>Q1 16.17</td><td>75%</td></tr><tr><td>Q2 16.17</td><td>80%</td></tr><tr><td>Q3 16.17</td><td>85%</td></tr><tr><td>Q4 16.17</td><td>83%</td></tr><tr><td>Yr. End 16.17</td><td>83%</td></tr><tr><td>Q1 17.18</td><td>80%</td></tr><tr><td>Q2 17.18</td><td>78%</td></tr><tr><td>Q3 17.18</td><td>82%</td></tr><tr><td>Q4 17.18</td><td>80%</td></tr><tr><td>Yr. End 17.18</td><td>83%</td></tr><tr><td>Q1 18.19</td><td>80%</td></tr><tr><td>Q2 18.19</td><td>78%</td></tr><tr><td>Q3 18.19</td><td>85%</td></tr><tr><td>Q4 18.19</td><td>82%</td></tr><tr><td>Yr. End 18.19</td><td>86%</td></tr><tr><td>Q1 19.20</td><td>85%</td></tr><tr><td>Q2 19.20</td><td>82%</td></tr><tr><td>Q3 19.20</td><td>85%</td></tr><tr><td>Q4 19.20</td><td>88%</td></tr><tr><td>Yr. End 19.20</td><td>88%</td></tr><tr><td>Q1 20.21</td><td>85%</td></tr><tr><td>Q2 20.21</td><td>82%</td></tr><tr><td>Q3 20.21</td><td>85%</td></tr><tr><td>Q4 20.21</td><td>75%</td></tr><tr><td>Yr. End 20.21</td><td>87%</td></tr><tr><td>Q1 21.22</td><td>85%</td></tr><tr><td>Q2 21.22</td><td>80%</td></tr><tr><td>Q3 21.22</td><td>82%</td></tr><tr><td>Q4 21.22</td><td>85%</td></tr><tr><td>Yr. End 21.22</td><td>88%</td></tr><tr><td>Q1 22.23</td><td>85%</td></tr><tr><td>Q2 22.23</td><td>80%</td></tr></tbody></table>							Quarter	% of FOI Requests	Q1 16.17	75%	Q2 16.17	80%	Q3 16.17	85%	Q4 16.17	83%	Yr. End 16.17	83%	Q1 17.18	80%	Q2 17.18	78%	Q3 17.18	82%	Q4 17.18	80%	Yr. End 17.18	83%	Q1 18.19	80%	Q2 18.19	78%	Q3 18.19	85%	Q4 18.19	82%	Yr. End 18.19	86%	Q1 19.20	85%	Q2 19.20	82%	Q3 19.20	85%	Q4 19.20	88%	Yr. End 19.20	88%	Q1 20.21	85%	Q2 20.21	82%	Q3 20.21	85%	Q4 20.21	75%	Yr. End 20.21	87%	Q1 21.22	85%	Q2 21.22	80%	Q3 21.22	82%	Q4 21.22	85%	Yr. End 21.22	88%	Q1 22.23	85%	Q2 22.23	80%	Q2 2022/23	90%	80%	↓	Red
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<b>ANALYSIS: MORE IS BETTER. .</b> The council received 93 Freedom of Information requests in Q2, of which 74 of them were responded to within 20 days, giving a 80% success rate. This is down significantly on Q1, but is nonetheless in line with the same period last year during the summer months. Whilst 19 cases were non-compliant they have nonetheless been responded to since turning non-compliant. Non-compliance in attainment does not mean cases have not been responded to. Reflecting on the attainment for Q1 against that of Q2 the 15% drop has been cushioned by the significantly high attainment in the first Quarter.																																																																													
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<b>Lead Officer: Philip Moffett Assistant Director OD, Strategy &amp; Performance</b> - Purpose of PI: The measure is needed to ensure that Council meets its statutory obligations and that customer requests are met within a specified timeframes. Citizens can get information in a timely manner through a transparent process.*FOI statistics in N Ireland Councils- data is not currently available – awaiting regional framework																																																																													

## STATUTORY INDICATOR & STANDARD Ref. No.CORP 03: - LESS IS BETTER

CORP 03: TIME SERIES GRAPH - Lost time Rate Absence of 5% or less from April 2016 to September 2022							Quarter	Standard	Achieved	Trend	Status
<div><p>Percentage of Lost Time Sickness Absence =&gt;5% 2016 to 2022</p></div>							Q2 2022/23	=>5%	6.23%	↓	
							Q1 2022/23	=>5%	5.22%	↑	
							Q4 2021/22	=>5%	5.7%	↓	
							Q3 2021/22	=>5%	5.67%	↓	
							<b>ANALYSIS: LESS IS BETTER. .</b> Total no. days lost in Q2 was 2414.91 (sickness), an increase of 257.6 days from Q1. This increase is reflected in the % Loss figure which increased from 5.22% in Q1 to 6.23% in Q2. The increase in the % Loss has also been due to the reduction in the no. of available days in this period due the uptake of annual leave by staff in this holiday period and also the 4 weeks of Industrial Action, both of which have had a sizable impact on the number of available days and therefore a negative impact on the % Loss figure for the quarter. Sickness causation- there is little change from Q1 with Stress/ depression/fatigue remaining as the highest cause of sick with 23.37%, musculoskeletal 18.89% and the third highest being "Other illness" at 18.53%. The new digital attendance management platform has benefitted from standardising the collation, collection, measurement of absence management data since late summer of 2021 and this is reflected in the absence management data.				
							<b>ACTION PLAN:</b> Employee Health and Wellbeing Group circulate info. On a regular basis covering topics: Cycle to Work Scheme, Fuel Stamp Scheme, Healthy Eating & Exercise, free app called "Here to Help" in an effort to help staff manage their Health/Wellbeing. The HR Dep. along with Management continue to monitor absence levels in line with the Absence Management Policy, utilising all resources available e.g. Employee Assistance Programme, OH, Phased Returns etc.				
Comparator (annual)	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22					
NI Council Average	Not Available	Not Available	Not Available	*6.46%	4.79%	Not Available					
<b>Lead Officer: M Canavan Strategic Director OD, Strategy &amp; Performance</b> - Purpose of PI: Lost Time Rate (LTR) shows the % of total time available that has been lost due to sickness absence during a certain time period. The indicator is based on full time equivalent (FTE) employees, useful as a general measure of the significance of sickness absence levels for an											



# Corporate Health Indicators

Statistics available ending September 2022

## Mid Ulster District Council

### Economy



**90**  
No of jobs promoted



**\*23** Weeks  
Average processing time local planning applications



**\*149** Weeks  
Average processing time major planning applications



**72%**  
% building regulations applications determined to target

### Waste Management



**\*3.06%**

Reduction of waste going to landfill



**\*61.59%**  
of waste recycled

### Council Facilities



Visitors to Arts & Cultural Venues

**37,901**



Users of leisure & recreational facilities

**1,151,444**



**4**  
No. of RIDDOR incidents



**7,189**  
Visitors to Council Offices

### Better Responses



**88%**  
FOI requests responded to within target



**72.73%**  
Complaints dealt with within target



No of online transactions

**27,269**



Correspondence responded to within target

**71.43%**

### Staffing



**727.61**  
Number of staff (FTEs) on payroll



**18**  
Number of casual staff employed in past 12 months



**93.77%**  
Attendance



**1.48%**  
Overtime

### Engaged Workforce



**65%**  
of workforce satisfied with current job



**84%**  
of workforce who take pride in working for the Council



**78%**  
of workforce who understand council's priorities and how they contribute to them

### Finances



**£4,513,597**  
Loans outstanding



**£37,715,810**  
Cash reserves



**99%**  
Invoices paid within 30 days



**418**  
Number of organisations receiving grant aid

