



CLEAN NEIGHBOURHOODS ACTION PLAN **1ST APRIL 2017 – 30TH MARCH 2020**

The Council is responsible for the enforcement of the provisions of the Clean Neighbourhoods and Environment Act (NI) 2011 which includes amongst other aspects the legal framework for:

- i. Vehicles parked on roads that are exposed for sale or being repaired;
- ii. Abandoned vehicles and the removal and disposal of vehicles;
- iii. Litter and graffiti, fly posting and the display of advertisements;
- iv. Control of dogs;
- v. Noise.

Council officers are authorised under this legislation to carry out functions for the enforcement of this legislation. In addition further guidance was produced by the Department of the Environment. Work is continuing to design, review, implement and monitor the Department working procedures when enforcing this legislation. For this purpose a three year Clean Neighbourhood Plan has been devised which will give due regard to the Department's Enforcement Policy and reflect the Corporate Plan objectives and those of the Community Plan.

The vision for the Clean Neighbourhoods Programme is contained in Section A in diagrammatic format and the action plan in operational format is in Section B. This relates primarily to the role of Environmental Health staff but includes linkages and connections to other Mid Ulster District Council departments and external agencies.

Section A

Issue	Actions	Lead Officer	Target Date Year 1	Target Date Year 2	Target Date Year 3
General	Sign up to the Live Here Love Here campaign	FMc	Apr-17		
	Contribute to the specifications for the small grants programme through LHLH	FMc	Dec-17		
	Award of community grants monies	FMc		Mar-18	
	Review of LHLH programme for MUDC	AC		Apr-18	
	Authorisation for enforcement of the provisions of the CNEA to be reviewed and updated for all EH staff	FMc	May-17	May-18	May-19
	Discussions to take place with Parks and Env. Services sections to raise awareness of the information needed for witness statements and requests for DVLA searches.	FMc	May-17		
	Review of information received regarding DVLA /witness statements	AC/CB		May-18	May-19
	Refresher training arranged where necessary for Parks/ES staff	AC/CB	Jun-17	Jun-18	Jun-19
	Communications plan to be developed in line with corporate policy	FMc/AC	Oct-17		
	Implementation of communication plan	AC		Apr-18	Mar-20
	Work with Env. Services to explore opportunities for joint schools programme	CB	Jun-17		
	Review of joint schools programme	FMC		Jun-18	
	Specific programmes to be organised within schools in hotspot fouling areas	CB	Jan-18	Dec-18	Mar-20
	Establish Inter-Departmental/Agency Working Group and agree TOR	FMc	Apr-17		
	Agreement through inter-dept working group of lead responsibilities for key CN issues	FMc	May-17		
	Standardised procedures	AC/CB	Jun-17		
	Flowcharts for referrals compiled and distributed across depts	AC/CB	Aug-17		
	Monitoring of referrals process through repeated complaints	AC/CB		Oct-18	Oct-19
	Interagency meetings to be set up where necessary	FMc	Dec-17		
	Litter and Dog Fouling	Examine current baseline enforcement process arrangements	AC	Apr-17	
Develop template letters and forms to compliment investigation		AC	Jun-17		
Implement procedures		AC	Jun-17	Jun-18	Jun-19
Out of hours monitoring rota to be compiled and implemented		AC/CB	Jun-17	Jun-18	Mar-20
Monthly rota for visible litter monitoring to take place across the town centres		AC/CB	Apr-17	Apr-18	Apr-20
Ensure that complaints are recorded fully and promptly on Tascomi		AC/CB	Apr-17	Apr-18	Apr-19
Review complaints regarding litter and dog fouling in order to identify problem areas.		AC/CB	Apr-17	Apr-18	Apr-19
Refer complaints relating to fly-tipping to the NIEA using appropriate protocol		CB	Apr-17	Apr-18	Apr-19
Liaise with GIS officer to develop app to record and map complaints relating to litter and fly-posting where possible and dog fouling hot spots.		AC/CB	May-17	Apr-18	Apr-19
Review the need for Litter clearing notices		AC	Dec-17		
Develop procedure for use of Litter clearing notices if required		AC		Sep-18	

Issue	Actions	Lead Officer	Target Date Year 1	Target Date Year 2	Target Date Year 3
Noise	Review and update procedures for responding to Statutory Nuisance complaints.	CB	Jun-17	Apr-18	Apr-19
	Review complaint profile to determine targeted campaign	CB	Oct-17	Mar-19	Mar-20
Nuisance Vehicles	Agree method of referral of Abandoned vehicle complaints with Environmental Services	FMcC	Jun-17		
	Have procedure in place for dealing with complaints about car sales/repair on roads	AC	Jun-17		
	Provide information to premises that repair or sell vehicles regarding Clean Neighbourhood offences of Display/sale on road	AC/KD	Sep-17	Oct-18	Mar-20
	Develop referral template for referral of relevant complaints to TNI or Planning departments.	FMcC	Sep-17		
Ruinous & Dilapidated Buildings	Review complaints to identify sites detrimental to amenity and hot spot areas.	AC	Mar-18	Mar-19	Mar-20
	Agreed procedures and referral mechanisms for dealing with complaints about ruinous/dilapidated buildings	AC		Mar-19	Mar-20
Anti-social behaviour	Information Sharing Protocol in place with partner Agencies	AC	Jul-17		
	Establishments of Inter-Agency ASB meeting with Statutory partners.	AC	Jun-17	Jun-19	
	Review procedures to for multi-agency ASB complaints to avoid duplication for members of the public.	AC	Mar-18		
Statutory Nuisance	Review and document procedures for responding to Statutory Nuisance complaints.	AC	Jun-17		
	Respond to planning department as non-statutory consultee in relation areas of expertise in relation to all relevant consultations	CB	Mar-17	Mar-18	Mar-19
	Carry out mapping exercise of Graffiti and Flyposting identified through survey and/or complaints	AC	Jun-17		
	Procedure to be devised and implemented for dealing with Graffiti and Flyposting complaints	AC		Mar-18	
	Procure services for removal of graffiti/flyposting as deemed necessary and within budget	AC	Mar-18	Mar-18	Mar-20
	Raise awareness of legal requirements regarding flyposting within other Council Departments	FMcC	Oct-17		
	Agree method of referral of planning matters in respect of advertising signs etc. with Planning Department.	FMcC	Sept-17		

Clean Neighbourhoods Vision

<p>NI population outcomes</p>	<p><u>Healthy people and communities free from health inequalities</u></p> <ul style="list-style-type: none"> All people have access to healthy environment 		<p><u>A strong and growing economy</u> An tourist economy unaffected by the effects of unclean and uninviting areas</p>	<p>People are safe People feel safe in their neighbourhoods in their area</p>
<p>Indicator</p>	<ul style="list-style-type: none"> Mid Ulster has highest proportion of deaths from circulatory, malignant and respiratory diseases in NI Seven wards ranked in the top 20% of health deprived wards in NI No of EE visits No of home safety visits 	<p>Currently within MUDC</p> <ul style="list-style-type: none"> 3,165 tourism jobs 0.2 M visits to visitor attractions Hill of the O'Neill was the most popular visitor attraction in 2014 	<ul style="list-style-type: none"> £57 M support provide by Invest NI KNIB litter pollution index 10 KNIB anthropic pollution index 9 KNIB Graffiti index 1 	<ul style="list-style-type: none"> Noise statistics PH Complaints received 15/16 Housing complaints received 15/16 No of Home safety visits
<p>Client Population</p>	<p>All people living in MUDC</p>		<p>All businesses in MUDC</p>	<p>All people living in MUDC</p>
<p>How will people experience this?</p>	<ul style="list-style-type: none"> Reduced graffiti Strengthen links between community and MUDC Availability of equipment for community clean ups 	<ul style="list-style-type: none"> Cleaner streets Dog litter bins adequate for needs Increased Enforcement of litter and fouling offences increased information through schools 		<ul style="list-style-type: none"> Engagement with community groups through SPOC Increased availability of information on PH and housing matters
<p>Performance measures</p>	<ul style="list-style-type: none"> C & V input at Community Planning sub group meetings. 	<ul style="list-style-type: none"> Approved graffiti procedure Increased monitoring and enforcement of litter offences. 		<ul style="list-style-type: none"> %of complaints responded to within 5 working days.
<p>Action Plan & Activity See Appendix 2</p>	<ul style="list-style-type: none"> Promote individual responsibility Inter dept group set up for Corporate thinking Explore availability of additional support materials Explore use of APPs for reporting littering and fly tipping offences 	<ul style="list-style-type: none"> Reporting through community development staff Increased awareness within communities of clean up opportunities Use of advertising space on Council vehicles Agreed procedure in place for dealing with graffiti/fly posting 	<ul style="list-style-type: none"> Agreed Procedure in place for dealing with graffiti complaints Review of hot spots for targeted monitoring. Increased litter monitoring programme Schools programme to be put in place. 	<ul style="list-style-type: none"> Website information on PH and Housing Review signage across the District Explore the use of extended authorisations across department, e.g parks
<p>Synergies & Future Service Delivery</p>	<ul style="list-style-type: none"> To continue to work in partnership with statutory partners to develop a sustainable holistic approach in response to the needs of local areas integrated with other areas of LA enforcement Separation of advice/guidance from regulation Targeting of resources 			



Community
Planning
Mid Ulster

**Mid Ulster Community Plan
Delivery Plan for Short Term Actions
Vibrant & Safe Communities
Final Document
2017 – 2020**

Vibrant & Safe Communities

Summary Issues:

We hold the view that, the success of the economy, the education system, health and wellbeing are all significantly influenced by the viability and vitality of local communities. Mid Ulster enjoys a strong and valued community infrastructure that takes many forms and delivers many activities and benefits. Support provided to community development and social enterprise is highly valued by local people and should be continued. Recorded crime levels overall are low but some high levels of localised anti-social behaviour and fear of crime must be tackled. Options for more innovative responses to community needs and especially the needs of excluded and vulnerable people need to be developed.

There is potential to make more effective use of existing facilities and to put in place responses to emergency or crisis situations. We must address the divisions that still exist within our communities, working to ensure shared resources and spaces are created, while respecting the diversity of all. Across all of this there needs to be a sustained approach to tackling poverty and disadvantage locally. We must protect the most vulnerable in our district; and alleviate against the impacts of policies such as Welfare Reform.

Key Outcomes:

- We are a safer community
- We have a greater value and respect for diversity
- We have stronger communities with less disadvantage and poverty

1. A Fear of Crime initiative.		
Action(s)	Timeline	Lead Partner/Partners
CCTV coverage in 5 principal towns of Dungannon, Cookstown, Magherafelt, Coalisland and Maghera and 2 villages in the district (previous coverage Fivemiletown and Draperstown).	December 2018	Lead Partner: MUDC Partners: PCSP Partners Business Community
Promotion of Ageing Well programme	January 2018	Lead Partner: PCSP
Seek to develop a protocol with the media when referencing any major articles, support agencies are referenced in the article.	June 2018	Partners: PCSP Partners
Link with Ageing Well Action for Good Morning callers to disseminate positive media campaign to clients		
Promotion and extended delivery of PCSP schemes aimed to reduce Fear of Crime, including: <ul style="list-style-type: none"> • Older people engagement and information events, • Neighbourhood watch schemes • Keeping safe workshops (all age groups) with Crime Prevention & PCSP Officers (internet safety, personal safety, home safety etc.) • Intergenerational Programmes • Link to Ageing Well initiative for older people (contact and home safety) 	December 2020	
Interagency Working Protocol (communicated across agencies) to ensure a rapid response to issues of graffiti, extreme littering, negative environmental issues impacting upon an area that could be prone to encouraging Fear of Crime.	December 2018	Lead Partner: MUDC Partners: All Partners
Develop an integrated solution to minimise risk to those attending and those living near bonfire sites within Mid Ulster	December 2018	Lead Partner: MUDC /PSNI /NIHE NIEA /NIFRS /PHAS

2. Vulnerable Person's Programme of Activity		
Action(s)	Timeline	Lead Partner/Partners
<p>Establish a 'Support Hub' to facilitate agencies sharing information and support for those most vulnerable regarding safety (PSNI Model).</p> <p>Establish links for all partners to other relevant support mechanisms/structures operating throughout the District.</p>	April 2019	<p>Lead Partner: PSNI</p> <p>Partners: NHSCT /SHSCT NIHE /NIFRS/ NIAS YJA /Probation Board PCSP</p>
Extend and promote protocols re young people with behavioural issues to provide 'soft landing' and avoid criminalisation (PSNI protocol Trust Children and Young People Locality Group)	April 2019	<p>Lead Partner: MUDC</p> <p>Partners: PSNI/PCSP Partners/ Southern Outcomes Group</p>
Positive Relationships Programme to all post primary young people (healthy relationships, domestic violence, bullying etc).	March 2018	<p>Lead Partner: PCSP</p> <p>Partners: PCSP Partners EA CCMS Schools Health Trusts</p>
Engage education authority and all primary schools regarding mainstream delivery of Helping Hands healthy relationships awareness to children - reengage with the current tool kit and deliver additional support to schools where required.	December 2018	<p>Lead Partner: EA</p> <p>Partners: PCSP Partners CCMS /Schools Health Trusts</p>
Positive Relationships Programme with adults with Learning Difficulties addressing issues of financial abuse, healthy relationships and community connections.	April 2019	<p>Lead Partner: Health Trusts</p> <p>Partners: PCSP Partners</p>

3. A Community First Responder initiative for emergency response situations and safety concerns.

Action(s)	Timeline	Lead Partner/Partners
<p>Support and promote delivery of Mid Ulster Community Resus Action Plan:</p> <ol style="list-style-type: none"> 1. Automated External Defibrillators (AEDs) - Mapping, Registration and Maintenance 2. Training 3. Raise awareness <p>Seek to ensure every community has access and is aware of an NIAS registered defibrillator</p>	June 2018	<p>Lead Partner: MUDC Community Resus Group</p> <p>Partners: NIAS MUDC Community Resus Group Members</p>
<p>Identify, promote and support community resilience models across Mid Ulster for first responder, flooding (in areas of potential flooding) and rescue services (e.g. Lough Neagh Rescue) and use these to promote best practice to other groups.</p> <p>Link to District's Emergency Planning Group.</p>	December 2020	<p>Lead Partner: MUDC & PSNI</p> <p>Partners: NIFRS</p>
<p>Regular reviews of Emergency Planning with all partners to ensure everyone is aware of action in emergency</p> <p>Establishment of a Mid Ulster Flood Resilience Forum to identify areas for potential flooding and support mechanisms currently in place and support communities where feasible e.g. sand bag scheme, awareness of main contact points etc.</p>	<p>June 2018</p> <p>June 2019</p>	<p>PSNI Statutory Partners</p>
<p>Sustain the current provision to all children and young people on risk awareness (fire risk P5, safety risks Bee Safe) and basic knowledge of response.</p>	Ongoing	<p>Lead Partner: NIFRS PSNI PCSP</p> <p>Partners: Statutory Partners</p>

4. A 'Design Out Crime' guide/process with appropriate partners to help develop safer spaces and places

Action(s)	Timeline	Lead Partner/Partners
Develop a process for statutory engagement with PSNI Design Out Crime Service for major schemes	June 2018	Lead Partner: PSNI
Information sessions for Designing out Crime with key agencies to ensure key principles taken on board through design, planning to development (potential agencies Planners, architect society, universities etc	June 2019	Partners: PCSP Housing Associations
Design out crime analysis of all capital actions within Community Plan, including Village Renewal Schemes and Park & Ride Schemes	TBC	Statutory Partners

5. An Anti-Social Behaviour Programme, targeting the districts hot spot areas and issues.

Action(s)	Timeline	Lead Partner/Partners
To support and promote Mid Ulster Anti-Social Behaviour Forum and Action Plan	June 2018	<p>Lead Partner: PCSP</p> <p>Partners: PSNI MUDC Environ. Health NIHE</p>
Coordinate all existing providers on drugs and alcohol support to ensure targeted at need	December 2018	<p>Lead Partner: PHA</p> <p>Partners: PCSP</p>
<p>Develop a 'Drugs & Alcohol' packaged Programme for Mid Ulster working in partnership to deliver a targeted programme for young people through community and schools</p> <p>Link to Health & Wellbeing and Education & Skills Mental Health Actions</p>	June 2018	<p>Health Trusts (Drugs & Alcohol co-ordinating group)</p> <p>EA</p> <p>CCMS</p> <p>Youth Service</p> <p>Schools</p> <p>Drugs and Alcohol Agencies</p>
<p>Extend and Promote the Community Resolution Notice targeting ASB at key times, including Halloween (Note; Community Resolution Notice is a means of dealing with certain criminal offences where the offender fulfils police criteria relating to previous offending history and potential reparation. In this circumstance, it would be used as a means of dealing with appropriate criminal offences linked to ASB where the offender is a juvenile. The objective is to educate young people and their parents and seek to avoid a criminal prosecution)</p>	September 2018	<p>Lead Partner: PSNI</p> <p>Partners: PCSP</p>
Review and develop Icelandic model to address drugs and alcohol misuse and seek to pilot in Mid Ulster	Ongoing	<p>Lead Facilitator: PHA</p> <p>Partners: PCSP Partners</p>

6.a. Promote engagement between schools and youth provision in diversity and good relations
6.b. Support and promote respect for diversity and the integration of our minority communities

Action(s)	Timeline	Lead Partner/Partners
A promotion campaign on respect for diversity across Mid Ulster by all partners with a short to medium term communications plan	March 2019	Lead Partner: MUDC
Support/deliver diversity programmes to promote respect for diversity, inclusion and equality with children and young people in schools, youth groups, identified through a good relations audit of Mid Ulster Deliver cross community engagement and diversity programme to all primary schools in Mid Ulster annually targeting P6/P7 and engage EA on the signature project for Mid Ulster to maximise engagement of all schools	Audit March 2018 Actions December 2020	Partners: All Partners EA Youth Service Schools
Promote, develop and support cultural expression among our minority groups; including migrant support service with STEP, traveller engagement and belong model, mini Melas in all our principal towns annually and engagement of all our migrant groups and communities	December 2020	
Promote Peace and reconciliation across our District and development of shared/diverse space to include everyone, through delivery of the Peace IV programme of £3million	December 2020	

7. Support the community and voluntary sector to build capacity and promote volunteering opportunities

Action(s)	Timeline	Lead Partner/Partners
Support and develop community volunteering opportunities across Mid Ulster through grant and investment support to community development infrastructure through grants and strategic support programme over 3 years	December 2020	Lead Partner: MUDC/DfC Partners: Department for Communities All Partners
Establish a good practice guide/IT resource to share case studies and support to Groups	December 2019	
Develop a recognition process for proactive volunteering	December 2019	
Mapping of Partner Volunteering Programmes	December 2019	
Link with young people's volunteering programmes (Duke of Edinburgh Award and John Paul II Scheme) and greater engagement with community	December 2019	

8. Develop, promote and sustain the Arts in Mid Ulster.

Action(s)	Timeline	Lead Partner/Partners
Develop an Arts and Cultural Strategy for Mid Ulster	April 2018	Lead Partner: MUDC Partners: DfC Strategic Community Arts Partners
Review areas for integrated delivery and establish a plan delivery and targets for strategic development across Mid Ulster	December 2018	
Support and develop community arts across Mid Ulster through grants and developing the community arts infrastructure through strategic partnership agreements for 3 year programmes	December 2020	
Maximise the integrated use of Council's Arts and cultural venues across Mid Ulster - The Burnavon, Ranfurly House and Hill of The O'Neill Centre and Seamus Heaney Homeplace Centre	December 2020	

Key Measures

Outcome	Measure	Source	Baseline Year 1	Data	Baseline Year 2	Data	Baseline Year 3	Data	% Difference	
We are a safer community	Fear of Crime Level	Mid Ulster Community Planning Survey 2014/2015	2014/15	36.40%						
				59.10%						
10.80%										
45.40%										
	Incidences of Anti-Social Behaviour	NISRA	2016/17	2877						
We have a greater value and respect for diversity	% of the population who believe their cultural identity is respected by society		To be developed by PFG							
	Incidences of Hate Crime	Hate Crime with a Homophobic motivation	PSNI	2016/17	4					
		Hate Crime with a Racist motivation		2016/17	39					
		Hate Crime with a Sectarian motivation		2016/17	46					
	A Respect Index		To be developed by PFG							
	Engagement in culture and arts by adults in NI		NISRA	2016/17	85%					
	% of population engaging with arts/cultural activities in the past year		To be developed by PFG							
% of population who think leisure centres, parks, libraries and shopping centres in their areas are 'shared and open' to both Protestants and Catholics.		To be developed by PFG								
We have stronger communities with less disadvantage and poverty	Deprivation Levels (Rank out of 11)		NINIS	2010	8					
	% of population living in	Individuals in relative poverty	NINIS	2012-2014	21.28					
Individuals in absolute poverty		21.24								

	absolute and relative poverty (Before Housing Costs)	Children in relative poverty			22.99					
		Children in absolute poverty			23.12					
	Level of volunteering		MUDC to develop for Community Planning							

NOTE: Some data provided may not have been tested against the Code of Conduct for Statistics.