

<b>Report on</b>	Bulky Waste Collection Service Update
<b>Date of Meeting</b>	13 <sup>th</sup> November 2018
<b>Reporting Officer</b>	Mark McAdoo, Head of Environmental Services
<b>Contact Officer</b>	Mark McAdoo, Head of Environmental Services

<b>Is this report restricted for confidential business?</b> If 'Yes', confirm below the exempt information category relied upon	Yes	
	No	x

<b>1.0</b>	<b>Purpose of Report</b>																									
1.1	To update members on the provision of the bulky household waste collection service.																									
<b>2.0</b>	<b>Background</b>																									
2.1	Under the Waste and Duty of Care Regulations (Northern Ireland) 2013 a Council may impose a charge for the collection of any article of waste which exceeds 25kg in weight or any article of waste which cannot be fitted into a receptacle for household waste.																									
2.2	As members will be aware a charge for the provision of the bulky household waste collection service was introduced on 1 <sup>st</sup> April 2018. The charge is £5 for three items.																									
2.3	In accordance with the Council's Corporate Improvement Objective " <i>To improve the accessibility of our services by increasing the number available online</i> " an online payment facility/page was provided on the Council website from week commencing 2 <sup>nd</sup> July 2018.																									
<b>3.0</b>	<b>Main Report</b>																									
3.1	<p>The below table shows the number of bulky collections provided, across the three Council depots, between 1<sup>st</sup> April and 30<sup>th</sup> September 2018 along with the corresponding proportion of online payment/requests made since 1st July.</p> <table border="1"> <thead> <tr> <th></th> <th>April - June</th> <th>July - Sept</th> <th>Total</th> <th>% online (July – Sept)</th> </tr> </thead> <tbody> <tr> <td>Cookstown</td> <td>132</td> <td>153</td> <td>285</td> <td>54.9%</td> </tr> <tr> <td>Dungannon</td> <td>249</td> <td>247</td> <td>496</td> <td>50.6%</td> </tr> <tr> <td>Magherafelt</td> <td>131</td> <td>119</td> <td>250</td> <td>63.0%</td> </tr> <tr> <td>Total</td> <td>512</td> <td>519</td> <td>1031</td> <td>54.7%</td> </tr> </tbody> </table> <p>This information confirms that over half of the bulky collection requests/payments are now being made online (with the highest proportion being made online from the Magherafelt area). The remainder are submitted in person/writing to the relevant depot.</p> <p>Householders are now advised to leave their items for collection at the front edge of their properties (in accordance with policy). In the case of a request arising from a property registered for an assisted refuse collection service operatives will continue to collect</p>		April - June	July - Sept	Total	% online (July – Sept)	Cookstown	132	153	285	54.9%	Dungannon	249	247	496	50.6%	Magherafelt	131	119	250	63.0%	Total	512	519	1031	54.7%
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	<p>items from within the curtilage of the property. However, under no circumstances are operatives to enter a house, garage, shed or any other outbuilding to collect any item.</p> <p>A screenshot copy of the revised online bulky collection form is attached as an appendix.</p>
<b>4.0</b>	<b>Other Considerations</b>
<b>4.1</b>	<b>Financial, Human Resources &amp; Risk Implications</b>
	<p>Financial:</p> <p>It is likely the budgeted income for the service in 2018/19 (£7,680) will be exceeded.</p>
	<p>Human:</p> <p>Significant employee resource is engaged in the provision of the bulky collection service.</p>
	<p>Risk Management:</p> <p>As an additional health and safety precaution householders are now also asked to identify if they have a dog at the property and to keep it restrained at the time of collection</p>
<b>4.2</b>	<b>Screening &amp; Impact Assessments</b>
	Equality & Good Relations Implications: None
	Rural Needs Implications: None
<b>5.0</b>	<b>Recommendation(s)</b>
5.1	Members are asked to note the contents of this report.
<b>6.0</b>	<b>Documents Attached &amp; References</b>
6.1	Screenshot/copy of online request form for household bulky collection service