

Service Delivery for the NHSCT Mid-Ulster Council Area

30th November 2017

Northern Health and Social Care Trust

*To deliver excellent integrated services
in partnership with our community*

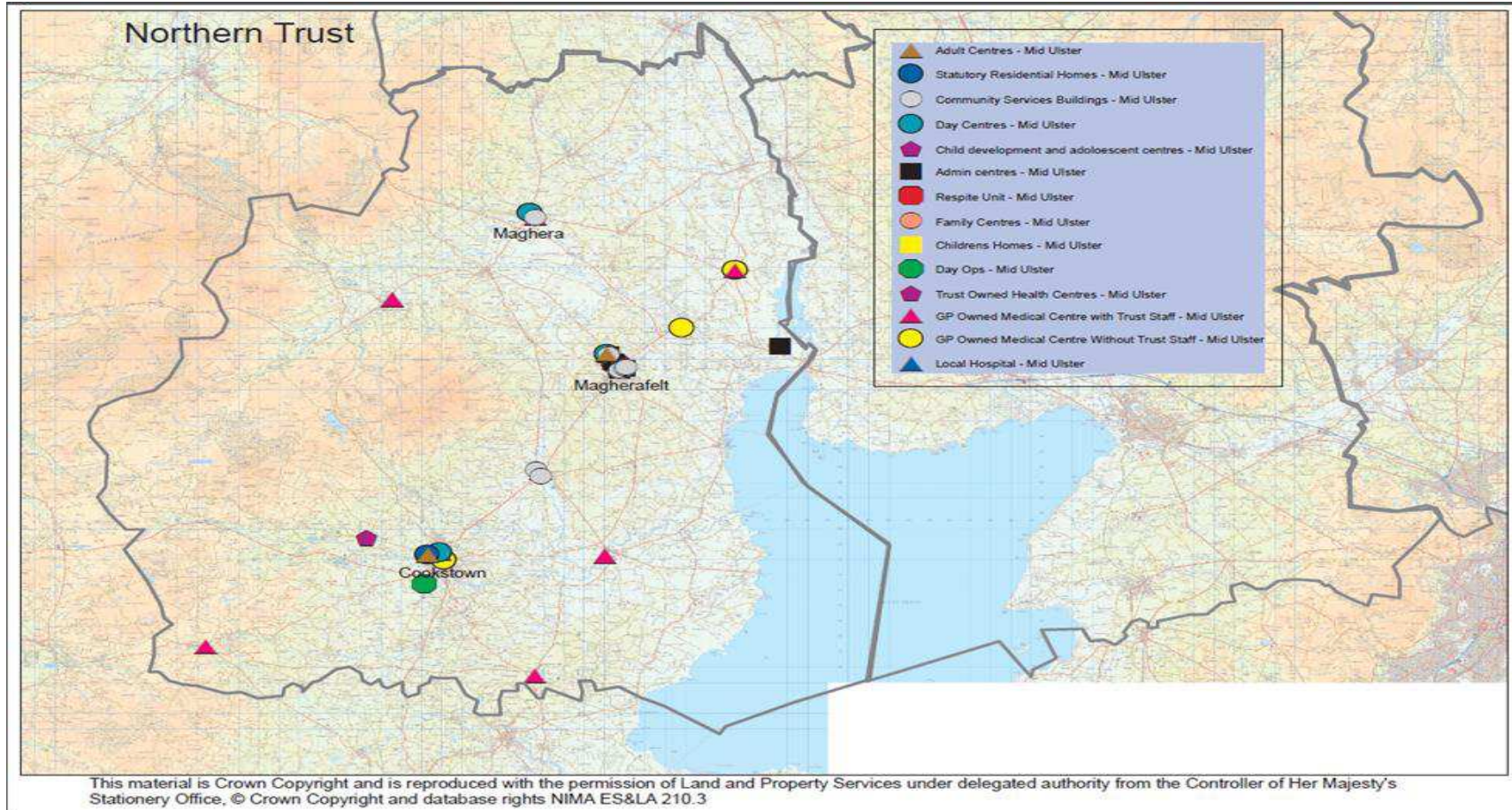


The NHSCT Mid-Ulster Locality Area Profile

- Population of almost 82,298 living across 461 square miles
- Wide range of facilities – including Community Hospital, Adult Centre, Community Services Centres, Health Centres, Day Centres, Supported Living and Residential Care
- 481,371 domiciliary care hours delivered to 897 service users (an average of 10 hours 17 minutes per week each)
- 55,344 district nursing contacts
- 27,350 mental health services contacts
- 771 child service users (age 0 – 17) with family & child care teams



Facilities in Mid Ulster Area



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Service Model – Facility based

| Magherafelt area | Cookstown area |
|--|--------------------------------|
| Day Surgery at Mid Ulster Hospital (Mid) | Residential Care - Westlands |
| Inpatient Rehabilitation Beds at Mid | Adult Centre/Day Opportunities |
| Outpatients ,X-ray and CT Scan at Mid | Day Care |
| Adult Centre/Day Opportunities | Family Centre |
| Day Care | Health Centre |
| Family Centre | Mental Health Resource Centre |
| Health Centre | Community Services Centre |
| Children’s Home | Supported Living |
| Mental Health Resource Centre | |
| Community Learning Disability Team | |
| Community Services Centre | |
| Supported Living & Short Break Services | |

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Challenges

- Demography & Growing Older Population
- Public Expectations
- Increasing Demand
- Workforce Challenges
- Quality, Standards, Optimum Outcomes
- Extensive and Ageing Estate
- Finance

Service Developments

Hospital Services - meeting local needs & regionally supported

- Right Sizing Antrim – collective support for our primary acute hospital
- Strengthen medical services at Causeway Hospital – promoting lifestyle choices, securing professionals, integrated care and roles
- We need a new Mental Health Inpatient Unit (at Antrim Hospital site)
- Only Trust to date without an Acute Care at Home service – we aim to pilot our first phase from February 2018 outreaching from Antrim Hospital, later phases go beyond this

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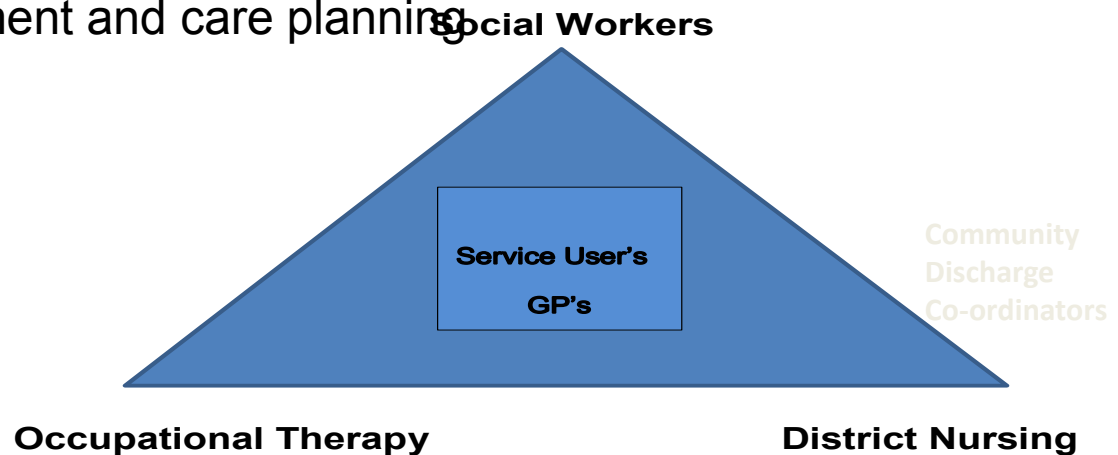
Service Development

A Focus on Integrated Care and Partnership

- Need to develop primary and community care hub – Mid Ulster area is a priority – planned development at Westlands site for community care
- Potential for co-located GP out of hours at Mid Ulster
- Primary care led community hospital Mid Ulster 21 beds – MDT approach to decision making
- Responsive services to support discharges home: domiciliary care, district nursing, hospital diversion
- Domiciliary test and measure approach – outcomes model
- Day care Review

Community Care Services

- Two main integrated teams – 1 in Magherafelt and 1 in Cookstown
- Split up into sub-teams wrapped around GP practices
- Integrated care pathways eg: increasing weekly multi-disciplinary discussions with GPs – holistic assessment and care planning



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Service Development

Community and Social Care – A Model Fit for the Future

- Community Navigators and Social Prescribing (MEAAP) – promoting well being and independence
- Supporting Carers
- Developing a new model for Domiciliary Care
- Supporting Nursing Care Homes – need to be sustainable, have similar workforce issues, growing need for dementia care

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Service Development – LD & MH

- Integrated CLD Teams
- Specialist Day Opportunities
- Short Breaks – Take A Break Strategy
- Addictions Services
- Psychological Trauma Services
- Services for people with a Personality Disorder
- Dementia Care Pathway

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Community Planning – Mid Ulster

- Active and positive participation across Partnership, Workshops & Key Thematic Groups
- Internal focus on Community Planning - setting outcomes, establishing Trust and Locality structures, liaising with SHSCT
- Financial contribution to sustain existing Agewell Good morning and Handy Van services over 2 years
- Providing Vision for Ageing Well which informed Partnership Vision and procurement of phase 1 Ageing Well
- Financial and in kind contributions to partnership funding of procurement for Ageing Well services over next 3 years

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Moving ahead?

- **Partnership Working** : through Community Planning, working with General Practice, showcasing exemplar Integrated Care, and models for third Sector collaboration
- **Transformation**: its imperative we reshape our service model, to make it sustainable, secure regional support and attract staff
- **People and Engagement** – it all comes down to relationships, people and involvement – we can set the standard for meaningful engagement