

# Procedural Guide on the Provision of Bus Shelters



## 1.0 Bus Shelters – Mid Ulster District Council

Council is empowered under the Local Government Miscellaneous Provisions (NI) Order 1985, with the consent of the Department for Infrastructure (DfI) to erect and maintain on any road within the district of the council, shelters for the protection from the weather or persons waiting to enter public service vehicles. Bus shelters are erected following local representations. They are provided, particularly for those who have to use public services who may have to stand out in the inclement weather.

### 1.1 PROCEDURAL STATEMENT

Council will erect a bus shelter where there is shown to be a need, providing the location does not present a safety or nuisance problem and adequate funding is available. Relocation of bus shelters should only take place as a result of either road alignment or the bus companies relocating their bus stops. All other cases of relocation should be resisted as long as there is an identified need for the shelter. Any relocation as a result of retail business / property owner request will only be considered if an alternative suitable location (distance restrictions will be considered) can be accommodated AND the retail business / property owner covers all associated costs for relocated shelter.

If there is any reported anti-social behaviour over a 12 month period at the location of a new/existing shelter the shelter location will be reviewed by Council with an option to remove the shelter and make good the existing surfaces.

### 1.2 CRITERIA FOR THE ERECTION OF A BUS SHELTER

1. Usage must be a minimum of 6 passengers over a period of a day and applications will be considered on a first come, first served basis, with Translink NI / Education Authority confirming this information. Less than 6 passengers will only be considered by a Council/DEA approval process.
2. The location must be at a recognised bus stop.
3. Following validation, the Council will canvass, by post, all property addresses within 50m frontage to the bus stop (25m either side) on the erection of the shelter, including the type of shelter.
4. At least 51% of the addresses surveyed must have no objections to the shelter.

NOTE - for the purposes of assessment where 51% (rounded to the nearest whole number) of property addresses that respond indicate that they are not in favour of the erection of a shelter, then the results of the survey will be forwarded to the Environment Committee for information confirming that the shelter will not be approved or erected.)

## Appendix 1

5. There should be no Department for Infrastructure Roads objections on traffic grounds.
6. There must be sufficient budgetary provision available to provide the bus shelter.
7. All Survey results that do not meet the essential criteria to be reported to Council for consideration.
8. Once refused a request may not be considered for a further 12 month period from the original decision by Council.
9. Form TS/BSRF/01 to be completed and signed off by Head of Service.
10. Bus Shelter request to be approved by Environment Committee.

### 1.3 DESIGN OF BUS SHELTER

The Council endeavour to provide good quality, comfortable bus shelters purchased through the Procurement Department. Where appropriate they will endeavour to have bus shelters erected free of charge, other than services by Adshel.

1. All shelters within 30mph speed limits will have shelter in accordance with **Example A**, (as below).
2. All shelters outside 30mph speed limits will have shelter in accordance with **Example B**, (as below).

Council will consider in conservation areas the erection of shelters above this standard, but the cost of such shelters excluding erection and servicing costs shall not exceed £3000.00.



**Example A**, within 30mph speed limits, Glazed shelter.



**Example B**, outside 30mph speed limits, painted metal shelter.

## 1.4 REPLACEMENT OF BUS SHELTERS

Any defective shelters that require replacement as part of their life span to be replaced using location criteria and shelter design Examples A or B as noted above as part of the maintenance of the Council Estate .

## 1.5 PROVISION OF BUS SHELTERS – PROCESS

**Stage 1:** Send application form to person requesting Erection of Shelter.

**Stage 2:** Acknowledge receipt of request (in writing) – standard letter sent.

**Stage 3:** Carry out preliminary visit to investigate suitability of site.

**Stage 4:** Contact Translink / SELB / Private approved Coach Companies to confirm viability of erecting bus shelter i.e. recognised "Bus Stop", number and age of children, bus routes etc. 1<sup>st</sup> organisation to respond with numbers meeting the criteria i.e. 6 or more then proceed to next stage.

**Note** – shelters only provided at locations where it is confirmed a minimum of six people await / board buses.

Organisational Name	Contact Name	Contact Number	

**Stage 5:** Report to Environment Committee to seek Council approval/instruction.

**Stage 6:** Identify landowner e.g. Housing Executive, local farmer, etc. and obtain their written consent for erection of bus shelter and consult with adjoining properties (contact local Councillor and arrange site meeting if necessary). Elected members to be notified by email when letters are to be issued to neighbours for information purposes.

**Stage 7:** Send letters (with location maps) for approval/comments to DfI (Roads) / Water Service, PSNI, BT and NIE (arrange follow-up site meetings if necessary).

**Stage 8:** Sign and return DFI (Roads), Article 66, Consent/Schedule at least six days prior to erection of bus shelter.

**Stage 9:** Erect bus shelter – Example A or Example B (see 1.3).

**Stage 10:** Send request to GIS officer to have new asset plotted, and add to shelter register which is to be forwarded to Procurement Department, for insurance cover. Information to include erection/ maintenance/ ownership/ risk assessments / inspection regime / legal agreements between Council and the relevant landowners.

**Stage 11:** Report back to Council.



Date

Our Ref: MUDC/TS/BS/

The Occupier

Address 1

Address 2

Postcode

Dear Sir/Madam,

**Re: Application for Provision of Bus Shelter at [Enter Location]**

Mid Ulster District Council have received an application to erect a bus shelter at the above location and as noted in attached map (see Appendix 1).

The Council's Procedural Guide on the Provision of Bus Shelters outlines that validated applications are subject to neighbour notification. Those who meet the following criteria are eligible to register their preference on this matter:

- All property addresses within 50m frontage to the bus stop (25m either side) on the erection of the shelter, including the type of shelter

Our records indicate that this address is within 50m criteria and therefore subject to neighbour notification.

If approved Council would install Bus Shelter type **[Enter Bus Shelter Example A or B]** as detailed in Appendix 2.

On completion of this survey Council will provide a determination on this request on the basis of the majority preference as submitted. For approval to be considered, at least 51% (majority) of respondents must be in favour of the proposal.

Please read carefully the statements on the survey form attached. Tick your preferred option in the appropriate box, print your name and address and sign the document. The completed survey form(s) should be returned to this office by either:

- a. returning in Self Addressed Envelope provided, or
- b. emailing to [Technicalservices@midulstercouncil.org](mailto:Technicalservices@midulstercouncil.org)

Forms received after **[Enter Day and Date]** will not be considered.

Thank you for your time completing this survey.

If you have any queries on the above, please contact ( Officer Name ) in the Cookstown Office by email at ( ,,,,,,, ) or by telephone on 03000 132 132 Ext: 24400.

Yours faithfully,

A handwritten signature in blue ink, appearing to read 'Raymond Lowry', enclosed in a thin black rectangular border.

Raymond Lowry  
**Head of Technical Services**

Encs.

**Cc DEA Councillors**



## PROVISION OF BUS SHELTER – SURVEY FORM

1. **I HAVE NO OBJECTIONS** to have a Bus Shelter erected at **[Enter Location]**

2. **I DO NOT WISH** to have a Bus Shelter erected at **[Enter Location]**

If you have ticked this box please give reason for objection

Reason for Objection:

Name: \_\_\_\_\_  
(CAPITALS)

Address: \_\_\_\_\_

Signature: \_\_\_\_\_

The Results of this survey will be available to view on the MUDC website [www.midulstercouncil.org](http://www.midulstercouncil.org) under Council Meetings but should you wish to receive written correspondence detailing the outcome of the survey please tick this box.

### **Data Protection**

In accordance with Data Protection Legislation, Mid Ulster District Council has a duty to protect any data we hold. The information you provide on this survey form will be used for the purposes of processing your survey and will not be shared to any third party unless law or regulation compels such a disclosure. Information will be retained in accordance with the Council's Retention and Disposal Policy.

## Appendix 1

**[Insert Map of proposed Bus Shelter location]**

## Appendix 2

### BUS SHELTER TYPE

See below Example A - within 30mph speed limits, glazed shelter.



See below Example B - outside 30mph speed limits, painted metal shelter.





Table 1 – Applications awaiting formal application to be submitted (1 NR)				
No	Location	Stage	Status / Comment	Progress status
1	Royal School, Dungannon 2024-001	1	Awaiting completed application form	Private applicant.
Table 2 – New applications received since last Committee (1 NR)				
1	Millview Manor, Coalisland Road 2024-002	3	Application Form received	Site visit to be arranged.
Table 3 – STAGES 2-4 (2 NR)				
1	Cloverhill, Moy 2021-004	3	Signed Application received	17.11.23 - Anne contacted Councillor Monteith for decision on progressing application or withdrawing. To be discussed further in next Interagency meeting.
2	The Mills, Coalisland 2021-007	4	Signed Application received	DFI Roads visit 29/08/23, issue with current housing development entrance. Sightlines to be adjusted before shelter could be considered.
Table 4 – STAGES 5-8 (18 NR)				
No	Location	Stage	Status / Comment	Progress status
1	Tullyhogue Village 2016-021	6	Residents declined original location as will promote anti-social behaviour. Limited options for alternative sites that suit bus pick-ups.	No suitable site currently available within the village - 07.12.23 - Anne messaged Cllr Buchanan. Application to be revisited. 09.02.24 - site visit carried out, few possible locations identified. Carry out NNN.
2	Kingsisland Primary School 2016-009	6	Agreements received.	A Planning application lodged to extend the school - On hold subject to Planning decision. Anne met with Cllr Carney and School Principal to discuss. DFI Roads has agreed the location and approval from Fr. Fee has been granted. Principal of school in agreement. Check passenger numbers and proceed to NNN - Stage 6 previous Committee reports.
3	Magheracastle Road / Mountjoy Road, Brocagh 2016-003	6	Pending withdrawal notification from applicant as proposed site on wrong side of the road for pick-up	Site agreed, requests sent to Translink and EA for number confirmation. Reminders sent to both parties awaiting responses. 08.12.23 - Anne messaged Cllr Quinn. Application to be progressed. Discuss at Interagency meeting Dec.23 - site visit required. Awaiting DFI date to meet onsite.
4	Goland Road/ Armaghlughey Road, Ballygawley - 2016/015	6	Site and user numbers confirmed	Translink users confirmed - 10 nr. Location to be agreed with DFI Roads / Translink. Anne messaged Cllr Burton and forwarded to Cllr Robinson in January to determine whether or not to progress the application. Education Authority have confirmed 5-6 nr passengers.

## Appendix 2

## Bus Shelters Status Update

5	Churchtown Road, Lissan 2022-005	6	Additional Shelter Request.	Confirmed 10 nr passengers. 08.12.23 - Anne messaged Keith Buchanan who confirmed application to be progressed. Residents living in house No.5 confirmed verbally on 20/02/24 they would be fine with bus shelter going along fence but expressed concern about blocking of light entering their kitchen. To discuss with Property Services to see if one large bus shelter could be installed instead of two bus shelters side-by-side.
6	Annaghmore Road, Cookstown 2022-008	6	Signed Application Form	Site meeting held 21/09/2022. Confirmed 12 nr passenger numbers. 08.12.23 - Bus shelter proposed is on opposite side of road from direction of travel. Requires a site visit and further photos with enquiries made. Awaiting DFI date for onsite meeting.
7	Moore Street, Aughnacloy 2023-004	6	Signed Application received	Site visit 09/06/2023, user numbers requested, response, EA 20nr users. Re location following Sept Env committee meeting. Objection received to new location outside No.91. Alternative location identified, discussing with applicant.
8	Lineside, Coalisland 2023-006	7	Signed Application received	User numbers confirmed from Translink/EA- 20nr passengers. DFI site visit 03/10/23, approved location. No objections nearest neighbour received. Agreement to be signed between Council and owner for Cantilever (200mm sides) bus shelter feet and back to go behind green fence. Gone to Director for approval before sending onto Capital Planning team for actioning.
9	Pomeroy Road, Donaghmore 2023-011	6	Signed Application received	Site meeting arranged with applicant for 29/09/2023. Translink do not use this stop, EA confirmed 27nr passengers. Gone out for nearest neighbour notifications. Objection received. Cllrs engaging with objector.
10	Annagher Road, Coalisland 2023-012	7	Signed Application received	Site meeting arranged with applicant for 29/09/2023. 15nr passengers confirmed Translink. DFI approved site. Gone out for nearest neighbour notifications, 2 replies - 2 objections. New location identified for bus stop and shelter following safety concern of current location. Cllrs engaging with residents. Awaiting DFI approval of layby.
11	Findermore road, Clogher 2023-014	6	Signed Application received.	Site meeting arranged with applicant for 02/10/2023. 12nr passengers confirmed Translink. 07/11/23 and 14/11/23 - met with DFI onsite and Councillors (14/11/23) to discuss layby and widening of. Topographical survey to be carried out to understand viability of proposal. Sketch of widening of layby to be done and sent to Translink and DFI for discussion / approval.
12	Crew Road, Maghera 2023-018	6	Awaiting application form to be submitted.	25nr passengers confirmed EA. Put forward to January's Committee to move from Stage 5. Going out for Nearest Neighbour - due 16th Feb.
13	Hillhead Road, Castledawson 2023-017	6	Application received.	07.11.23 - site meeting took place to look at location. 12nr passengers confirmed Translink. To be discussed with DFI and Translink. Further site visit 11th January. All possibilities discussed. Current pick-up location would require footpath linkage to bus shelter. Discussions underway with DFI Roads. Nearest neighbour not impacted.
14	Reenaderry Road, Reenaderry 2021-003	6	Final Landowner agreement - Anne following up.	Anne spoke with Landowner Falls' Shop and Pub site who wasn't consulted until NNN was carried out. Not in agreement on his land - required on opposite side of the road. Parents currently use car park of shop / bar to wait with children until bus arrives and he has no problem with this. Translink - 20nrs passengers. Cllr Carney engaging with landowner.
15	St Colmans Park, Moortown 2020-006	7	Awaiting legal Consent - NIHE	Update required from NIHE / Council Legal Department.

## Appendix 2

## Bus Shelters Status Update

16	Derryvale, Coalisland 2019-002	7	Awaiting landowner Consent	Update required on application legals.
17	Innishrush Village 2016-017	7	Awaiting landowner Consent	Update required on application legals.
18	Derryfubble Road, Benburb 2022-004	6	NIHE Site. Requires Legal agreement	Site visit held with DfI Roads. Valuation from NIHE received for MUDC approval. 40 nr Passengers. Going out for nearest neighbour notifications.

Table 5 – STAGE 9 (6 NR)

No	Location	Stage	Status / Comment	Progress status
1	Coagh Road, Stewartstown 2021- 002	9	Landowner has declined to offer land for Bus shelter. Final confirmation required.	Awaiting confirmation from landowner. Anne following up - Cllr Jonathan Buchanan to speak with Landowner and confirm.
2	Eglis View, Ballinderry 2019-008	9	Application pending DFI Roads/Landowner meeting	Update required from DFI on status of application.
3	Moygashel Park, Dungannon 2023-013	9	Signed Application received.	Site meeting arranged with applicant for 02/10/2023. 25+nr passengers confirmed Translink. 07/11/23 DFI approved location. Nearest neighbour notifications issued. No objections. Recommended for approval. Passed to Property Services for installation.
4	Knockmany Road, Augher 2023-015	9	Signed Application received.	Site meeting arranged with applicant for 02/10/2023. 12nr passengers confirmed EA. DFI approved 07/11/23. Gone out for nearest neighbour notifications. No objections. Recommended for approval. Sent to Property Services for installation.
5	Church Street, Cookstown 2020-002	9	User numbers received.	Translink 20nr passengers. EA confirmed 10nr users. 04.12.23 - Anne went to location and took measurements and updated images. Also speaking with McGurks - no objections. Site estate agent for adjacent vacant site to be consulted on shelter location. No objections. Recommendation for approval for installation - Feb.24. Passed to Property Services for installation.
6	Primrose Hill, Clogher 2022-009	9	Signed Application received	6nr passengers confirmed EA. Put forward to January's Committee to move from Stage 5. Nearest neighbour not required as nobody impacted within 25m distance. DFI approved bus shelter location. Recommended for approval. Passed to Property Services.

Table 6 – Stage 10-11 - Bus Shelters Installed (4 NR)

No	Location	Stage	Status / Comment	Progress status
1	William Street/Beatrice Villas, Bellaghy 2022-001	10	None	Installed
2	Ballyronan Road, Magherafelt 2022-006	10	All confirmed	Installed
3	Dungannon Road, Cabragh 2023-005	10	All confirmed	Installed
4	Moydamlaght Road, Draperstown 2023-001	10	All confirmed	Installed

Table 7 – Applications to be Withdrawn/ Reviewed (11 NR)

No	Location	Stage	Status / Comment	Progress status
1	Mourne Avenue, Coalisland 2023-010	6	Signed Application received	Site meeting held with applicant on site 13/09/2023. 2nr confirmed from Translink. DFI approved location. Gone out for nearest neighbour notifications - 8 objections received.
2	Platers Hill, Church View, Coalisland 2023-007	6	Application received	Meeting held on site with applicant 13/09/2023. 6nr passengers confirmed from Translink. DFI have approved location 03/10/2023. Gone out for nearest neighbour notifications, 2 replies / 2 objections received. Withdraw.
3	Brough Road, Castledawson 2018-001	4	Signed Application received	Translink 20 nr passengers, EA do not use this route. Bus route has changed since first proposal. Request to withdraw this application as new location identified.
4	Mourne Crescent, Coalisland 2023-008	7	Application received	Meeting held on site with applicant on site 13/09/2023. 6nr passengers confirmed from Translink. DFI approved location 03/10/2023. Gone out for nearest neighbour notifications, 1 objection / 1 no objection received. Reject - no nearest neighbour in favour.
5	Newtownkelly, Coalisland 2023-016	5	Signed Application received	Site meeting took place 03/11/2023. Translink confirmed 20+nr passengers, EA do not use route. Request to progress to Stage 5. DFI did not approve owing to lack of footpath and room for bus shelter and objections raised from NNN.
6	Glendavagh Road, Crilly, Aughnacloy - 2016-013	6	Completed Application form received	Awaiting confirmation from applicant to see if proposed shelter is still required in this location. Reminder to be sent. 07.12.23 - Upon follow-up Cllr Burton approved to withdraw application.

Appendix 2

Bus Shelters Status Update

7	Tirkane Road, Maghera 2016-019	3	Signed Application received	Site visit held, site identified for shelter. Translink do not use this stop. Awaiting EA response - tbc if bus shelter still required. Ring original applicant to see if still required. 07.12.23 - Anne spoke with Gabhan (original applicant) and he is speaking with Cllr McGuigan - to confirm. 13.12.23 - Cllr McGuigan confirmed to withdraw application.
8	Kinrush Road/Battery Road Junction, Moortown 2016-008	6	Original site limited space, alternative site to be confirmed	Original location deemed not acceptable although alternative location has now been identified and progress to install shelter to programmed. 07.12.23 - Anne followed up with Ronan McGinley. 13.12.23 - Cllr McAleer confirmed to withdraw application.
9	Annaghnamore Road, Clonoe 2021-001	3	Signed Application received	DfI Roads to visit site, to assess proposed location. 12 nr passenger confirmed EA Cllr McAleer confirmed to withdraw application.
10	Cullion Road, Desertmartin 2022-011	6	Signed Application received	User numbers requested from Translink and EA. Confirmed 6nr passengers from Translink. 07.12.23 - Anne rang Fiona - applicant to see if shelter still required. 13.12.23 - site visit required. Passed Dec.22 to move from stage 5. Anne did a further check on passenger numbers and only 4 currently picking up - move application for rejection.
11	Altaglushan / Reclaim Road, Galbally 2023- 009	6	Signed Application received	Site meeting arranged with applicant 30/09/2023. Translink do not use this stop, EA confirmed 8nr passengers. Gone out for nearest neighbour notifications. No response. Further site visit from DFI - not viable - recommended for rejection.

### Appendix 3 – Progress Table Summary, March 2024

TABLE	DESCRIPTION	NUMBERS
Table 1.	Applications awaiting formal application to be submitted	2Nr
Table 2.	New applications received from Last Committee Meeting	0Nr
Table 3.	<b>Stages 2-4,</b> <ul style="list-style-type: none"> <li>• <b>Stage 2,</b> Acknowledge receipt of request</li> <li>• <b>Stage 3,</b> Site Visit</li> <li>• <b>Stage 4,</b> Contact Translink/EA for user numbers</li> </ul>	2Nr
Table 4.	<b>Stages 5-8,</b> <ul style="list-style-type: none"> <li>• <b>Stage 5,</b> Report to Committee for approval</li> <li>• <b>Stage 6,</b> Identify landowner and Nearest Neighbour issued</li> <li>• <b>Stage 7,</b> Send letters for approval to DFI etc</li> <li>• <b>Stage 8,</b> Article 66 to be issued to DFI Roads</li> </ul>	18Nr
Table 5.	<b>Stage 9,</b> <ul style="list-style-type: none"> <li>• Awaiting Installation of Bus Shelter</li> </ul>	6Nr
Table 6.	<b>Stages 10/11, Installed shelters</b> <ul style="list-style-type: none"> <li>• <b>Stage 10,</b> Send to GIS officer</li> <li>• <b>Stage 11,</b> Report to Council</li> </ul>	4Nr