

## Noise Complaint Statistics Northern Ireland 2019/2020

**Council Name:** Mid Ulster District Council

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**Returning Officer:** Conor Breslin

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**Contact Address:** Council Offices

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Burn Road

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Cookstown

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Co. Tyrone

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**Signed:**

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**Date:****28<sup>th</sup> May 2020**

Category of Source		Total Complaints Received	Number of Notices Served (under section 58 and 63/65 CNEA)	Number of Prosecutions (under section 65 CNEA)
Industrial	Industry/Manufacturing/Workshops	36	1	0
	Agricultural	13	0	0
	Wind Turbine (individual turbine)	0	0	0
	Wind Farm	0	0	0
Commercial & Leisure	Entertainment Premises	8	0	0
	Sports & Leisure	8	1	0
	Filling Stations / Car Wash	0	0	0
	Hot Food Bars / Restaurants	1	0	0
	Other Shops & Offices	0	0	0
	Security Alarms	1	0	0
	Other	8	0	0
Domestic	DIY	7	0	0
	Music / Television / Parties	45	0	0
	Animal Noise	194	2	0
	House Alarms	2	0	0
	Other neighbour noise	16	0	0
Construction	Construction Sites /Demolition Works	16	0	0
Transport	Road Vehicles	6	0	0
	Railways	0	0	0
	Civil Aircraft	0	0	0
	Military Aircraft	0	0	0
	Delivery Vehicles	1	0	0
	Vehicle Alarms	0	0	0
	Vehicle horns/revving engines/noisy exhausts	6	0	0
Noise in Street	Loudspeakers	0	0	0
	Road works	0	0	0
	Ice Cream Van Chimes	0	0	0
	Street Traders	0	0	0
	Street Performance/Public Address	0	0	0
	Children Playing	0	0	0
	Antisocial behaviour	7	0	0
	Other	0	0	0
<b>TOTAL</b>		<b>375</b>	<b>4</b>	<b>0</b>

**Noise Act 1996**

(as extended by Clean Neighbourhood and Environment Act)

	Warning Notices	Fixed Penalty Notices	Prosecutions	Seizures
Dwelling	0	0	0	0
Premises with exhibition licence	0	0	0	0
Premises with entertainment licence	0	0	0	0

Licenced premises	0	0	0	0
Premises with an occasional licence	0	0	0	0
Premises where meals/refreshments are supplied	0	0	0	0
Premises occupied by a registered club	0	0	0	0

## Additional Information

Number of alarm notification areas designated pursuant to CNEA

0

Number of instances where a council officer has entered premises (without force) to silence an alarm

0

Number of instances where a council officer has entered premises (with force pursuant to a magistrate's warrant) to silence an alarm

0

### Initiatives or schemes adopted to:

#### Increase noise awareness

Advice is provided on the Council web-site giving general information on noise control measures, and being responsible dog owners. Complainants can also report a problem online

#### Assist in controlling noise

Most complaints regarding barking dogs receive a visit from one of the Enforcement Officers who gives advice on responsible dog ownership, and methods of controlling dog barking.

The Council also works closely with both the PSNI and the NIHE in dealing with noise complaints on an inter-agency basis, with complaints to the PSNI being passed on to the Council, and the NIHE being advised of any complaints relating to their properties

The Environmental Health Service provides comment on many planning applications each year regarding potential noise disturbance. Potential problems are addressed at this stage to prevent noise issues arising when the proposed development is complete.

## Aid enforcement

In common with most District Councils the vast majority of complaints to the department will result in a warning letter being sent to the person allegedly responsible for the disturbances, with monitoring sheets being sent to the complainant. If the warning letter does not result in an improvement and the complainant returns the monitoring sheets, an EHO will arrange for the Matron Noise Monitor to be left at the complainant's home to determine if there is any justification to the complaint. The majority of complaints are resolved by the sending of the warning letter.

The Environmental Health Service has also introduced the noise app during this year allowing complainants to record the noise they are complaining of on their mobile phone. This can then be submitted to the Environmental Health Service via the app. This records the noise in question and provides information on the date, time and location recorded. This helps substantiate complaints and provides good information to help officers evaluate and prioritise complaints. It also helps to filter out those complaints that are unlikely to be a nuisance saving time and resource in pursuing these complaints.

If monitoring indicates that there is a statutory nuisance an Abatement Notice will be served, with the possibility of legal proceedings should this be breached.

## **Justification or comments on notable/unusual results or changes in the nature of type of complaints received**