

Report on	IT Service Plan for 2019-2020
Date of Meeting	23 rd May 2019
Reporting Officer	Barry O'Hagan
Contact Officer	Barry O'Hagan

Is this report restricted for confidential business?		Yes	X
If 'Yes', confirm below the exempt information category relied upon		No	
X	Information relates to financial or business affairs of a person (including the council)		

1.0	Purpose of Report
1.1	To consider and approve the draft Service Plan for ICT Service for the 2019-2020 year
2.0	Background
2.1	<p>In line with corporate performance improvement requirements and to ensure that every service contributes to performance improvement and corporate objectives, every service produces an annual individual improvement plan.</p> <p>The IT plans sets out the resources available for the year and key actions to which the service is held to account</p>
3.0	Main Report
3.1	<p>The Service Plan for 2019-2020 is designed to support outcomes associated with 3 Community Plan themes (Economic Growth, Infrastructure, Health & Well-being).</p> <p>Specifically, the plan aims to contribute to the achievement of the Council's new performance improvement objectives and health indicators (2017-2019) CIP3 , by developing and assisting other services increase the accessibility of online services.</p>
4.0	Other Considerations
4.1	Financial, Human Resources & Risk Implications
	Financial: The financial budget for the service is summarised in the plan. The increase in represent additional provision for inflation, mobile device management, additional user licensing, Davagh forest new site and equipment , new systems support costs for Finance and Organisational Development systems
	Human: The seven (7) staff compliment for ICT service remains the same for the period 2019-20
	Risk Management: Risk register summary is contained within the service plan...

4.2	Screening & Impact Assessments
	Equality & Good Relations Implications: Considered but screened out
	Rural Needs Implications: Screened out
5.0	Recommendation(s)
5.1	That the Committee notes and agrees the Service Plan 2019-8-20 for ICT
6.0	Documents Attached & References
	Service plan