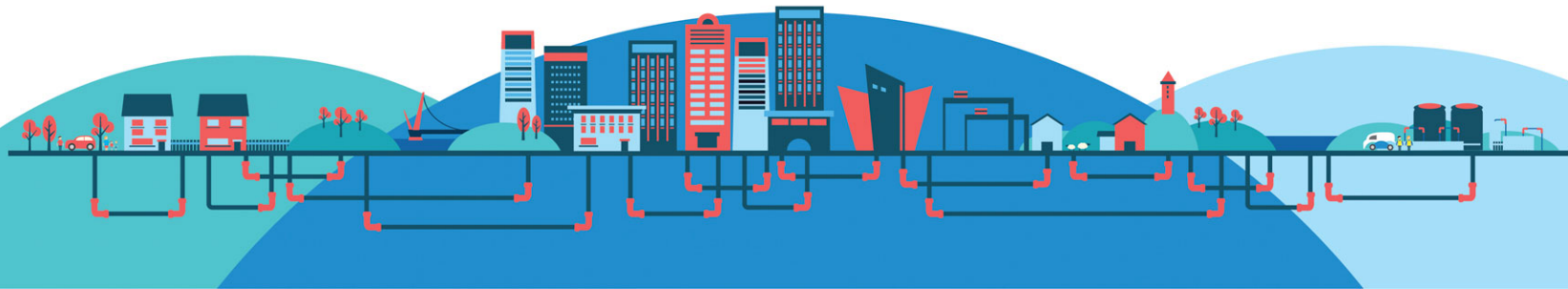


Mid-Ulster District Council

Dr Steve Blockwell – Head of Investment Management
Grahame Millar – Head of Wastewater Networks Capital Delivery

Thursday 30 March 2017



Northern Ireland Water - Overview

- Established 2007 – Go Co
- Classified Non Departmental Public Body 2009
- Regulated Utility
 - Supplying drinking water to 781,000 properties
 - Removing waste from 630,000 properties
 - 1,280 employees



Health - Water Quality Continuing High Levels



Hygiene – Protecting Environment



Doubled Customer Service Measures



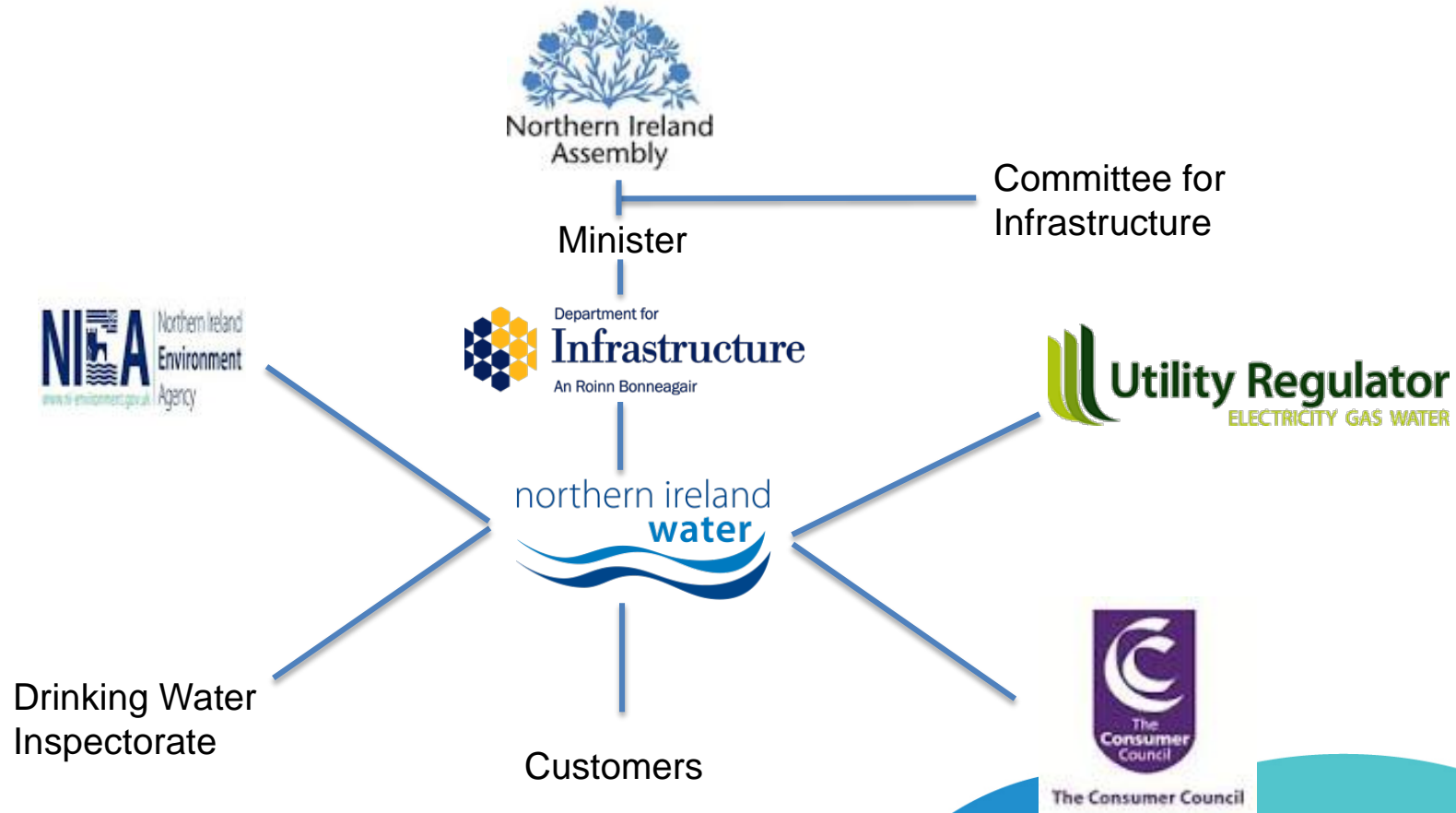
DELIVERING VALUE:
*Closed efficiency
Gap by 75%*

Growing the Economy

NI Water – Asset Base



Regulatory Structure



The Scale of Capital Investment & Constraints

The funding challenge



Six year price control period (15/16-20/21)

6-year plan endorsed
by Utility Regulator



Lower bills for most
water and sewerage
customers



Improved efficiency



Continued significant
investment in water and
sewerage services



Improvements in
levels of service

Funding uncertainty to
back the 6-year plan

What we need

£2.8bn

What we
could spend
£1.7bn

Shrinking
funding
allocation

£990m

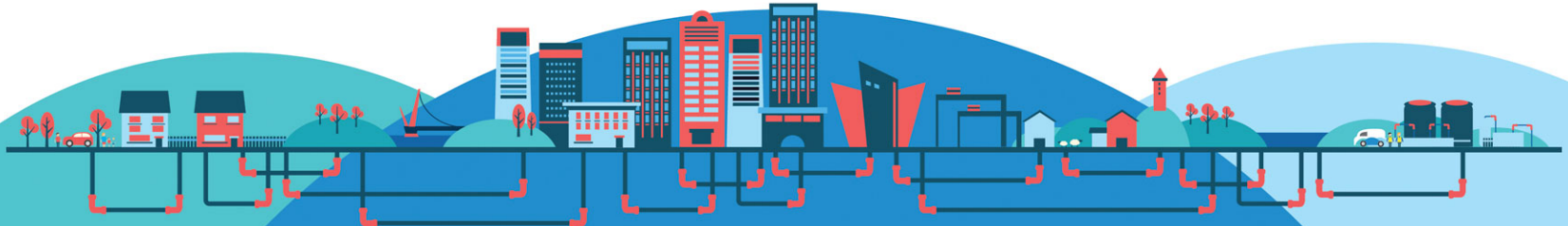
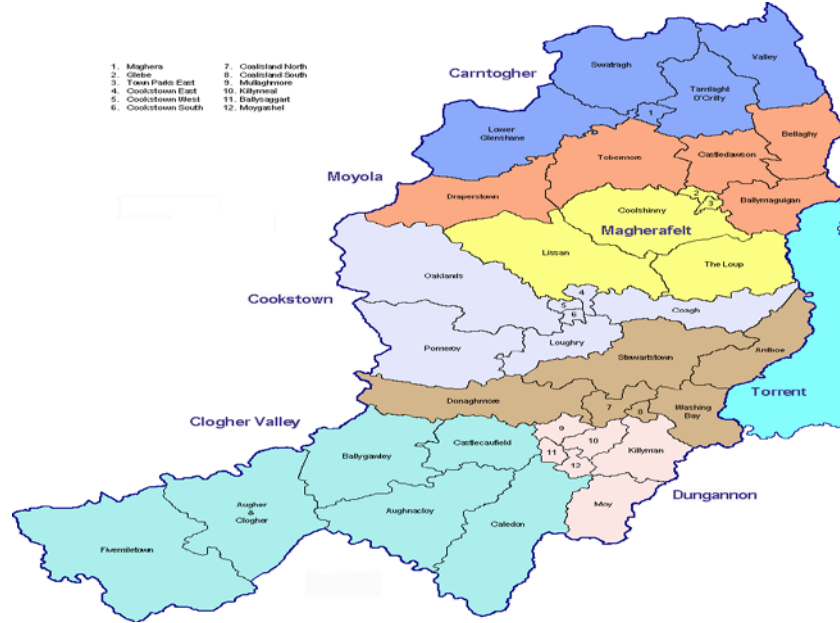




Our 8 Customer Promises




Mid-Ulster District Council



Capital Investments

	Capital Project Spend	
Investment Year	NIW	M-UDC
PC13	£227.9m	£22.6m
2015/16	£95.0m	£13.8m
2016/17	£101.6m	£12.2m
Total	£424.5m	£48.6m

Mid-Ulster District Council benefits from 11.4% of all NI Water's capital spend. This compares favourably with the District's 7.7% share of Northern Ireland's population.



Top Investments

In Construction / Recently Complete Projects:

Castor Bay to Dungannon Strategic Trunk Mains

Dungannon WWTW Health & Safety Issues

Dromore, Tyrone, WWTW Feasibility Study.

Carland to Cookstown Strategic Trunk Main

Donaghmore WwTW Upgrade

WIIM Phase 2 Lough Fea WP

Knockmoy Park Area Coalisland WwPS Replacement

WIIM Phase 2 Moyola Magherafelt WP

Granville Dungannon Invest NI Watermain Extension

Churchview, Armagh Rd, Moy WWPS Upgrade

A6 Castledawson to Randalstown

Eglish (Dungannon) WwTW upgrade

Projects about to start:

Fivemiletown WWTW Feasibility Study

Derrycrin WWTW Feasibility Study

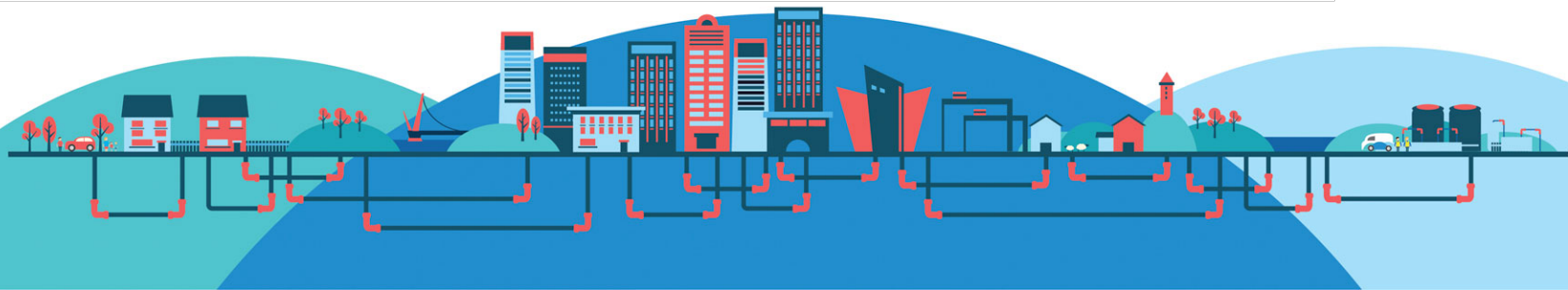
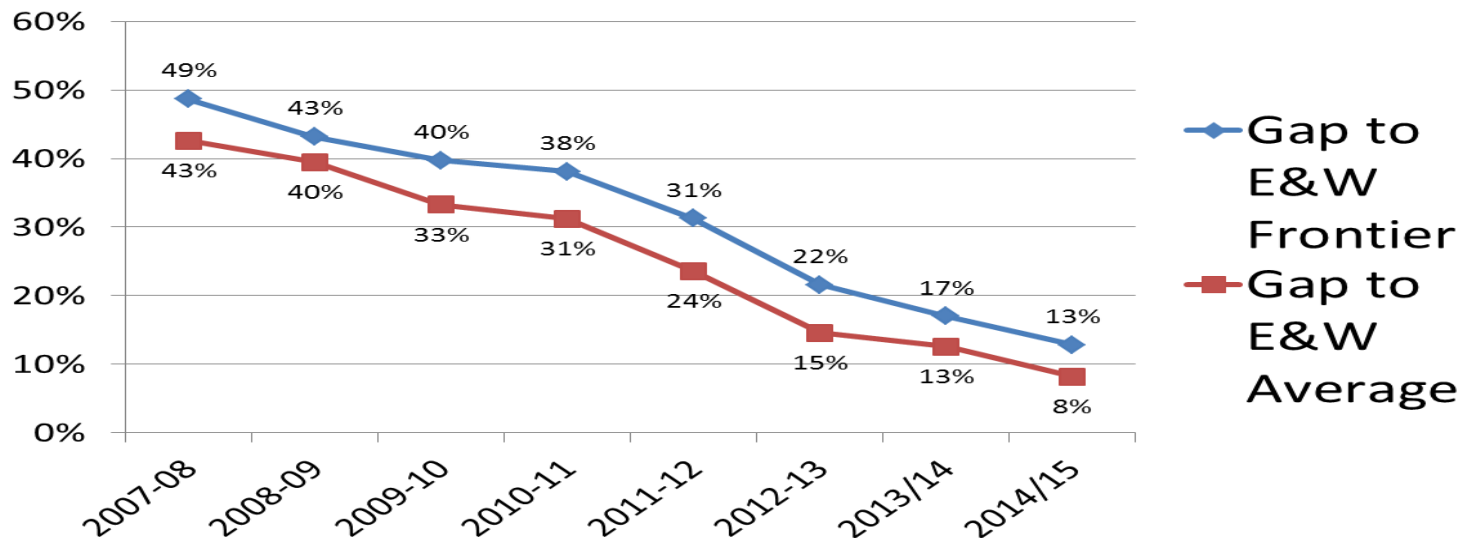
Lough Fea CWB Capacity Increase

Ballyronan WWTW Feasibility Study

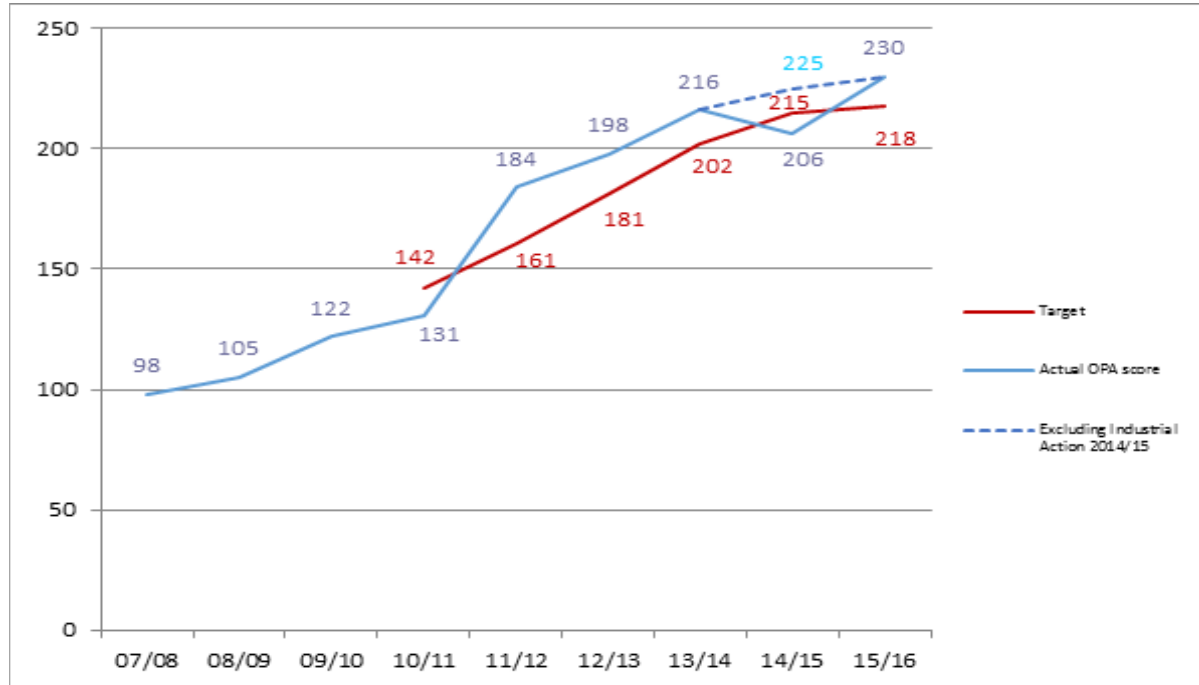
Tyrone North WIIM 2.1 Work Package

Dungannon WWTW Feasibility Study.

Closing the Efficiency Gap



Service Improvement (OPA)



OPA basket of measures

- Risk of low pressure
- Unplanned interruptions
- Hosepipe restrictions
- Customer contact
- Drinking water quality
- Sewage sludge disposal
- Leakage assessment
- Water pollution incidents (High & medium)
- Sewerage pollution incidents (High & medium)
- Sewerage pollution incidents (Low)
- Sewage treatment works consent compliance

Overall Performance Assessment (OPA) is a composite measure of a range of targets the Utility Regulator uses to monitor the level of service NI Water provides to its customers.

Education Activity

- 23 primary schools within the Council area were visited by the Waterbus in 2015/16 – 1,633 local pupils in total.



Current Public Initiatives



Smartphone App Leak Reporting



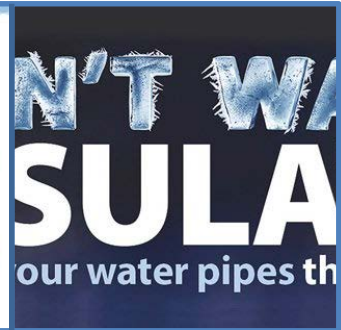
Water Bus Use Water Wisely



FOG - Fats Oils and Grease




Bag it & Bin it Campaign



Winter Freeze Campaign – Pipe Protection

How To Reach Us

- **Dedicated 24/7 Elected Representative Hotline:** 0345 3006461
 - **Email :** waterline@niwater.com
 - **Website:** www.niwater.com
 - **Twitter:** @niwnews
 - **Facebook:** www.facebook.com/niwater
 - **24/7 Waterline for public:** 03457 440088.
 - #deliveringwhatmatters
- 

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