

<b>Report on</b>	Council Statutory and Corporate Performance Improvement Standards: 2020-21 Update (Q1-Q4)
<b>Date of Meeting</b>	Thursday 6 <sup>th</sup> May 2021.
<b>Reporting Officer</b>	P Moffett, Head of Democratic Services
<b>Contact Officer</b>	L Jenkins, Performance & Quality Officer

<b>Is this report restricted for confidential business?</b>	Yes	
If 'Yes', confirm below the exempt information category relied upon	No	X

<b>1.0</b>	<b>Purpose of Report</b>
1.1	The report provides members with monitoring information on the review of performance against our seven statutory and three corporate performance improvement indicators and standards, along with an overview of the Corporate Health Indicators for the first twelve months of 2020/21.
<b>2.0</b>	<b>Background</b>
	<b>Statutory &amp; Corporate Performance Imp. Indicators /Standards</b>
2.1	Under the Local Government (Performance Indicators and Standards Order (Northern Ireland) 2015), statutory performance indicators and standards have been set as part of the performance improvement arrangements for district councils. Performance measures have been specified for the functions of: Economic Development, Planning and Waste management, on which to report annually, as part of the performance improvement arrangements for district councils. The aim of the performance measures is to promote the improvement of service delivery for the functions specified.
2.2.	Council has identified three self-imposed performance improvement indicators and standards and hereafter referred to as "self-imposed" performance measures. These form an integral part of our Performance Improvement arrangements (under Part 12 of the Local Government (NI) Act 2014). Taken together all ten measures (statutory and self-imposed indicators) feed into the Corporate Performance "Health" Indicators/Measures (of which there are 28 in total – refer to 2.5). All of the performance indicators, statutory, self-imposed and organisational health indicators, are considered as forming part of our day-to-day business and act as a barometer of how the Council is improving Corporately.
2.3	The Performance Progress of the statutory (set for us) and self-imposed (set by us) indicators/standards are outlined in Appendix One (refer to Mid Ulster District Council Statutory and Corporate Performance Improvement Indicators - Twelve Month Progress Report 2020/21).

2.4	<p><b>Reporting on the Councils Corporate “Health Indicators”</b></p> <p>The committee at its meeting of October 2017 considered a suite of “<i>Corporate Health Indicators</i>” for reporting on to elected members, presented by the Head of Communications. Council at its November 2017 meeting ratified the corporate health indicators. Reporting on the Corporate health indicators provides a barometer of how the council is doing across its services; Indicators are effectively a ‘performance dashboard’, providing a summary of how the Council is doing across 8 key areas:</p> <ul style="list-style-type: none"> <li>• Economy</li> <li>• Waste management</li> <li>• Council facilities</li> <li>• Better responses</li> <li>• Resident satisfaction</li> <li>• Staffing</li> <li>• Engaged workforce</li> <li>• Finance</li> </ul> <p>2.5 Performance updates and current status of Corporate Health Indicators are available in Appendix 2 – Corporate Health Indicators (Q1 to Q4 2020/2021) and Appendix 3 - Corporate Health Indicators “Infographics” Q1 to Q4 (2020/2021)</p>
3.0	<p><b>Main Report</b></p>
3.1	<p><b>Reporting on Statutory &amp; Self-Imposed Performance Indicators &amp; Standards</b></p> <p>The Statutory and Corporate Improvement Indicator Report for the first twelve months of 2020/21, gives an overview of progress in relation to managing and monitoring Mid Ulster Council’s Corporate Improvement Performance Indicators (refer to Appendix One). Some of the data which form the statutory “set for us” indicators are reliant on third party information being supplied to Council services and are classed as management data as opposed to ‘audited’ data.</p> <p>3.2 The council’s 10 Statutory and Self-Imposed Indicators is a key mechanism within the Council’s Performance &amp; Improvement Framework. Information relating to the 10 indicators will be updated and provide:</p> <ul style="list-style-type: none"> <li>• Performance against target, assessment, action plan, &amp; comparative trend analysis</li> <li>• Reporting &amp; management accountabilities</li> <li>• Target Direction; more is better, less is better etc</li> <li>• Performance trend, which utilises symbols to show whether there is improvement, no change or fail, or change in a performance indicator compared to the last period.</li> <li>• Results against targets are assessed using a red, amber, green (RAG reporting) status; this shows whether performance is on or exceeds</li> </ul>

3.3	<p>target (green), whether it is close to target (amber), or failing (red), and purple indicates that information not available</p> <ul style="list-style-type: none"> <li>• Links to the corporate plan</li> <li>• Activity of 10 Performance Improvement (PI's), at Senior Management Team, will be closely monitored, as part of the overall information to ensure Council reacts appropriately to changing levels of demand/performance.</li> </ul> <p>A summary of the 10 Corporate Performance Improvement Indicators at end of Q4 2020/21 are as detailed:</p> <p><b>Quarter One</b></p> <ul style="list-style-type: none"> <li>a) 8 indicators reported as Green – on target</li> <li>b) 0 indicators close to target – Amber</li> <li>c) 2 indicators red they are falling short of the pre-defined standard</li> <li>d) 0 indicators are currently awaiting data to be supplied (in the main supplied by government departments) - purple</li> </ul> <p><b>Quarter Two</b></p> <ul style="list-style-type: none"> <li>a) 7 indicators reported as Green – on target</li> <li>b) 1 indicator close to target – Amber</li> <li>c) 2 indicators red they are falling short of the pre-defined standard</li> <li>d) 0 indicators are currently awaiting data to be supplied (in the main supplied by government departments) - purple</li> </ul> <p><b>Quarter Three</b></p> <ul style="list-style-type: none"> <li>a) 6 indicators are reported as Green – on target</li> <li>b) 1 indicators are close to target – Amber</li> <li>c) 3 indicators are red - they are falling short of the pre-defined standard</li> <li>d) 0 indicators are currently awaiting data to be supplied (in the main supplied by government departments) - purple</li> </ul> <p><b>Quarter Four</b></p> <ul style="list-style-type: none"> <li>e) 2 indicators are reported as Green – on target</li> <li>f) 0 indicators are close to target – Amber</li> <li>g) 2 indicators are red - they are falling short of the pre-defined standard</li> <li>h) 6 indicators are currently awaiting data to be supplied (in the main supplied by government departments) - purple</li> </ul>
4.0	<b>Other Considerations</b>
4.1	<p><b>Financial, Human Resources &amp; Risk Implications</b></p> <p>Financial: N/A</p> <p>Human: N/A</p> <p>Risk Management: Data quality contained in the Performance Improvement Progress Report is provisional, as unaudited “data” and is characterised as management information. All in-year results may be subject to later revision and will appear in Council’s Annual Assessment Report 2020 to 2021 (published Autumn 2021)</p>

<b>4.2</b>	<b><u>Screening &amp; Impact Statements</u></b>
	Equality & Good Relations Implications: N/A
	Rural Needs Implications: N/A
<b>5.0</b>	<b>Recommendation(s)</b>
5.1	Members review progress and performance against the standards/targets and provide any commentary as necessary. Members to explore any areas of concern on analysis from the information presented and as contained within appendices 1 to 3.
<b>6.0</b>	<b>Documents Attached &amp; References</b>
	<p>Appendix 1: Council Statutory &amp; Corporate Performance Improvement Indicators (2020/21)</p> <p>Appendix 2: Corporate Health Indicators Q1 to Q4 (2020/2021)</p> <p>Appendix 3: Corporate Health Indicators Infographics Q1 to Q4 (2020/2021)</p>