Report on	IT Service Improvement Plan 2021-22
Date of Meeting	6th May 2021
Reporting Officer	Barry O'Hagan
Contact Officer	Barry O'Hagan

Is this report restricted for confidential business?	Yes	
If 'Yes', confirm below the exempt information category relied upon	No	X

1.0	**Purpose of Report**
1.1	To consider and approve the draft Service Plan for ICT Service for the 2021-22year
2.0	**Background**
2.1	In line with corporate performance improvement requirements and to ensure that every service contributes to performance improvement and corporate objectives, every service produces an annual individual improvement plan. The IT plans sets out the resources available for the year and key actions to which the service is held to account
3.0	**Main Report**
3.1	The Service Plan for 2022-22 is designed to support outcomes associated with the new corporate objectives, as well as the impact from COVID and project pressures within the service. The planned as itemised a total budget for all ICT and GIS services at net £125083 and net £83962 respectively. Key service objective focus on • Information Security and the confidentiality, availability and Integrity of systems • Deployment of Infrastructure, Firewall and Full Fibre WAN project • Development a digital strategy
4.0	**Other Considerations**
4.1	**Financial, Human Resources & Risk Implications**
	Financial: The financial budget for the service is summarised in the plan. The increase in represent additional provision for staff changes, inflation, and new sites and some equipment, new systems support costs for Finance and Organisational Development systems.

	Human: The seven (7) staff compliment for ICT service remains the same for the period 2019-20
	Risk Management: Risk register summary is contained within the service plan taking account of the increase risk as a result of COVID 19. The pandemic has been regarded by the National Cyber Security Centre as increasing the attack vector and prevalence generally as individuals seek to take advantage of the incident. The risk for the organisation around the availability of IT staff has also increased.
4.2	**Screening & Impact Assessments**
	Equality & Good Relations Implications: Considered but screened out
	Rural Needs Implications: Screened out
5.0	**Recommendation(s)**
5.1	That the Committee notes the report and attached Service Plan for ICT
6.0	**Documents Attached & References**
6.1	IT Service Improvement Plan 2021-22