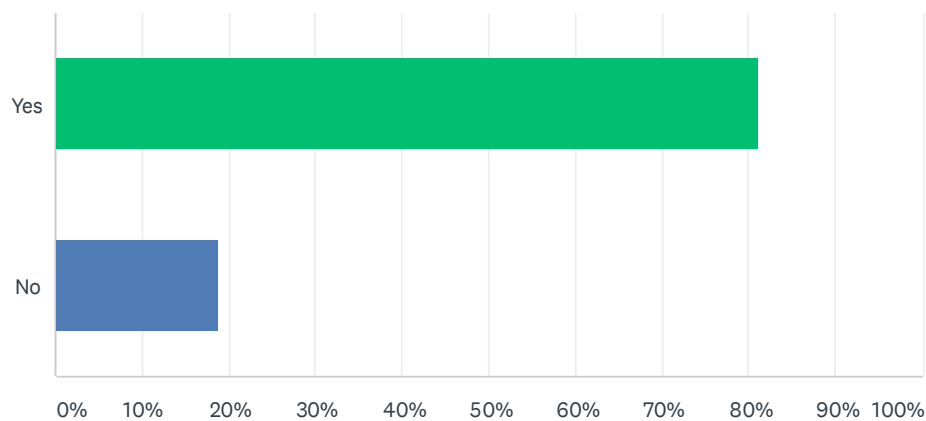


Q1 Bin Collection Service The Council currently collects one black bin, one brown bin and up to two blue bins per household every fortnight (on an alternate week basis) free of charge. There are no proposed changes to these collection arrangements nor to other aspects of the existing bin collection service. The Council is, however, proposing that households may purchase a second brown bin which will be emptied, subject to an annual service charge of £100. The charge is proposed because the primary purpose of brown bins is to dispose of food waste which is unlikely to fill more than one bin in an two-week period. A second bin is most likely to be used to dispose of garden waste for which alternative arrangements can be made, eg, home-composting, disposal at a local recycling centre. Are you broadly content with the Council's current approach to the collection of residents' bins?

Answered: 64 Skipped: 0

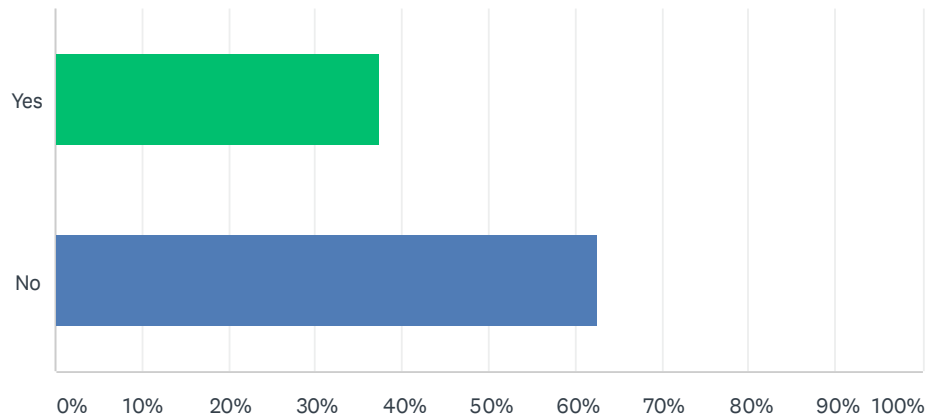


ANSWER CHOICES	RESPONSES	
Yes	81.25%	52
No	18.75%	12
TOTAL		64

#	IF NO, PLEASE PROVIDE DETAILS OF WHICH ASPECTS OF THE SERVICE YOU WOULD WISH TO SEE CHANGED:	DATE
1	Wasn't aware we could have 2 blue bins collected free of charge!	3/13/2020 5:43 PM
2	I do NOT have a 2nd brown bin. However, the brown bin contains garden refuse too not only food waste. There should be NO annual charge for emptying a 2nd bin. Not everyone needs a brown bin emptied every fortnight. Ours is only emptied every 4 weeks except in the Summer / Autumn when there is garden refuse. I have happy should a neighbour need a second bin emptied (which I imagine is a rare thing) for it to be picked up. I cannot see that there are many households with 2 brown bins and it is unfair to penalise a larger family if they have need 2 bins. A charge is the wrong way to go. As I indicated above, I do NOT have a 2nd bin so this will not effect me directly. I pay of £2000 for my rates compared to £700 for the majority of neighbours a few houses away. Larger households already pay more into the system due to the rating system.	3/11/2020 5:42 PM
3	Charges should be made for additional BLACK bins, not the brown. Extra brown bins should that people are wanting to compost material.	3/11/2020 1:22 PM
4	Brown bins should be collected weekly during summer months for grass cuttings	3/11/2020 11:07 AM
5	Over the summer months in would be beneficial if 2 no. Brown bins could be emptied on an alternative basis. During the winter 1 bin would be sufficient.	3/10/2020 7:33 PM
6	Weekly Blue bin collection, reduce frequency of black bin	3/9/2020 6:42 PM
7	I think that the council should empty at least 2 blue and 2 brown bins per household free of charge and £100 to empty a second brown bin seems like a very unreasonable amount.	3/9/2020 5:50 PM
8	Surely it's not a " free service " aren't rate payers charged for bin disposal?	3/9/2020 4:31 PM
9	In the summer months the contents of the brown bin go 'off' very quickly and we are experiencing more flies, bluebottles and wasps.	3/9/2020 3:52 PM
10	I didn't realise you could have a second blue bin	3/9/2020 3:31 PM
11	Charge the most for the black bin, and a big fee for a second black bin. Charge for blue and not at all for brown.	3/9/2020 2:34 PM
12	Black bin and blue do not last a fortnight	3/9/2020 12:15 PM

Q2 Bin Collection Service Given that 1 brown bin is sufficient to collect food waste in any two-week period, do you agree that a second brown bin should be emptied subject to an annual £100 service charge?

Answered: 64 Skipped: 0



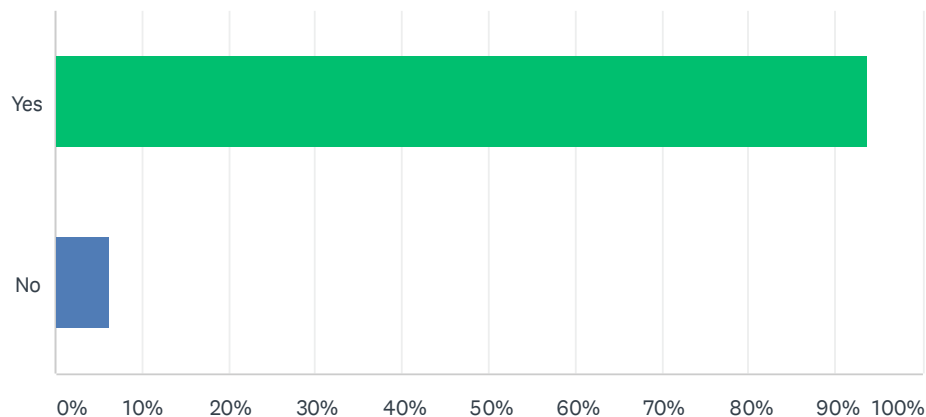
ANSWER CHOICES	RESPONSES	
Yes	37.50%	24
No	62.50%	40
Total Respondents: 64		

#	IF NO, PLEASE EXPLAIN WHY:	DATE
1	One brown bin is sufficient for us. Only 2 people in the house.	4/7/2020 5:45 PM
2	Brown bin should follow suit to the blue bin..up to 2 blues are emptiesId for recycling..brown waste surely in same category..	3/14/2020 8:54 PM
3	It would need to be voluntary not all house holds need a second bin lifted	3/13/2020 10:11 AM
4	Is it nor more economical to occasionally empty a 2nd bin free than to have the house holder drive to a facility which could be miles away. Could also encourage more fly tipping.	3/13/2020 8:00 AM
5	If any individual household/business wants to pay an additional charge to have an extra bin emptied then that should be allowed.	3/11/2020 9:24 PM
6	We pay enough as it is for a sub power service	3/11/2020 7:19 PM
7	I do NOT have a 2nd brown bin. However, the brown bin contains garden refuse too not only food waste. There should be NO annual charge for emptying a 2nd bin. Not everyone needs a brown bin emptied every fortnight. Ours is only emptied every 4 weeks except in the Summer / Autumn when there is garden refuse. I have happy should a neighbour need a second bin emptied (which I imagine is a rare thing) for it to be picked up. I cannot see that there are many households with 2 brown bins and it is unfair to penalise a larger family if they have need 2 bins. A charge is the wrong way to go. As I indicated above, I do NOT have a 2nd bin so this will not effect me directly. I pay of £2000 for my rates compared to £700 for the majority of neighbours a few houses away. Larger households already pay more into the system due to the rating system.	3/11/2020 5:42 PM
8	see above	3/11/2020 1:22 PM
9	I think that to safeguard those on a low income or residents who may find this charge excessive that it should be less, or even absorbed into the rates calculations.	3/11/2020 1:21 PM
10	Already pay enough rates	3/11/2020 11:07 AM
11	Given the rise in rates i cant see why some should be charged for bins being emptied. If the council wouldn't waste money on pointless signs in irish a second bin shouldnt be a problem	3/11/2020 10:41 AM
12	£100 seems expensive as the only time a second brown bin is required would be during grass-growing season, probably six months of year.	3/10/2020 9:35 PM
13	Household rates are so high in the council area, there should be NO additional charge	3/10/2020 8:40 PM
14	We would need a 2nd bin emptied all year round. Currently we take all our bins to the dump	3/10/2020 7:33 PM
15	Not everyone can easily transport garden waste to the recycling facilities, so this gives them another option.	3/10/2020 5:03 PM
16	I don't find it fair to introduce more monetary charges for waste collection. Persistent education would be more effective	3/10/2020 11:08 AM
17	I dont think people would use them properly	3/10/2020 10:35 AM
18	Yes one brown bin is sufficient for food waste, but charging for extra will result in that waste being dumped elsewhere, causing damage and inconvenience to other sites. Surely you should be encouraging people to garden, grow veg, keep their gardens in good condition. Better to look at, better for the wildlife, better for our health.	3/10/2020 9:45 AM
19	People pay rates, partly calculated on the area of their property space. Some properties have lots of grass cuttings during the summer months why are they having to pay twice. Will this extra charge be applicable to households regardless of age, income etc.	3/9/2020 11:15 PM
20	I think this would be an unnecessary service. I would prefer the ending of grants to various sectional interests to clubs, societies, etc which many people do not participate in yet are paying for through their ever increasing rates bill. Where is the public accountability to tax payers as to the measured benefit of these grants?	3/9/2020 11:14 PM
21	speaking for family of 6 I find the one brown bin for food and garden waste emptied every 2 weeks is sufficient.	3/9/2020 6:59 PM
22	Should not be charged extra for recycling purposes	3/9/2020 6:42 PM
23	No I think a second brown bin should be emptied free of charge and £100 is far to expensive for any household to pay.	3/9/2020 5:50 PM
24	I dont feel I need an additional bin. Iv very little food waste and wouldn't fill a brown bin on a	3/9/2020 4:31 PM

	fortnightly basis as it is..	
25	I HAVE NO NEED FOR A SECOND BROWN BIN	3/9/2020 4:12 PM
26	Compost bins for gardens are also available for food and garden waste.	3/9/2020 3:31 PM
27	Cost to the rate payer	3/9/2020 3:16 PM
28	Cost to the rate payer	3/9/2020 3:10 PM
29	With a caveat, i dont feel its fair that a flat rate be imposed on everyone with a second brown bin but a system could be worked out based on valuation data of the amount they should pay larger properties paying a higher price for additional bins when smaller properties who may only fill half an extra bin every month pay the same as someone emptying 2 full bins every fortnight. More equitability in pricing seem a fairer option. You as council have access to valuation data and it would not be difficult to set limits on pricing	3/9/2020 3:05 PM
30	No, brown bins should be emptied for free.	3/9/2020 2:34 PM
31	we pay enough for our rates already and get nothin for it.	3/9/2020 2:30 PM
32	Do we not pay enough all ready with out asking for more also that might but people off recycling	3/9/2020 2:12 PM
33	2nd brown bin not neccessary	3/9/2020 12:15 PM

Q3 Bulky Waste Collection Service The Council currently offers a bulky waste collection service where up to 3 large items of household waste will be collected (e.g. fridge, freezer, beds) for a nominal charge of £5 per collection. The revised policy does not propose any change to the current arrangements. Are you broadly content with the Council's current bulky waste collection service?

Answered: 63 Skipped: 1

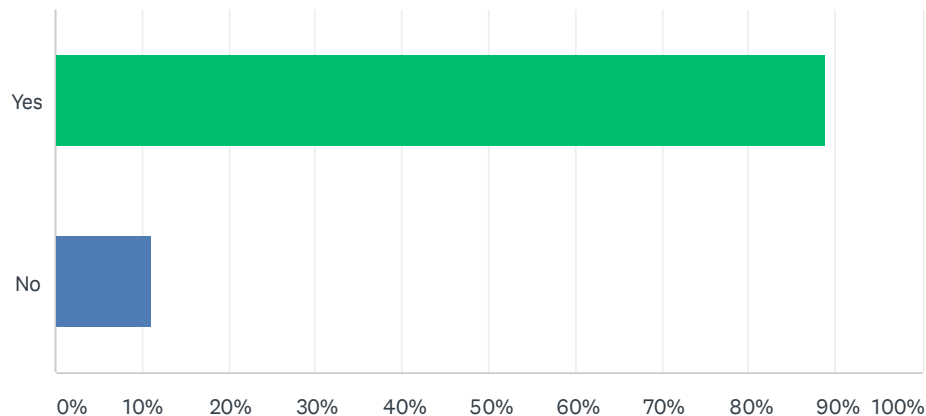


ANSWER CHOICES	RESPONSES	
Yes	93.65%	59
No	6.35%	4
TOTAL		63

#	IF NO, PLEASE PROVIDE DETAILS OF WHICH ASPECTS OF THE SERVICE YOU WOULD WISH TO SEE CHANGED.	DATE
1	On the rare occasion that householders need to use this service over a lifetime there should be no charge. It hits low income and elderly households in particular and should be a courtesy service to avoid flytipping. I was unaware there was a charge. It should be part of the service and free to ratepayers. How about not wasting money on Irish signs instead! I say this as an Irish National.	3/11/2020 5:42 PM
2	Should be free	3/11/2020 11:07 AM
3	Wasn't aware of this service but would be happy to pay small charge of £5.	3/10/2020 9:35 PM
4	I THINK THIS IS A GREAT SERVICE ESPECIALLY FOR THOSE THAT HAVE NO MEANS OF DISPOSAL THEMSELVES. PLEASE KEEP	3/9/2020 4:12 PM
5	Yes, if charged more, people will dump at roadside.	3/9/2020 2:34 PM
6	A few weeks ago we asked for some waste, no real large items, to be collected and were told that the council no longer offered this facility. Am I correct in assuming from this question that this facility still exists and if so, why are your staff not aware of this? PS This request was made in person at the Magherafelt recycling yard.	3/9/2020 12:57 PM

Q4 Recycling CentresThe Council currently provides 11 recycling centres across Mid Ulster where residents can dispose of a range of household items.Current opening hours are based on the annual waste tonnage which goes through each centre.The revised policy does not propose any change to the current arrangements at recycling centres.Are you broadly content with the current recycling centre arrangements?

Answered: 63 Skipped: 1

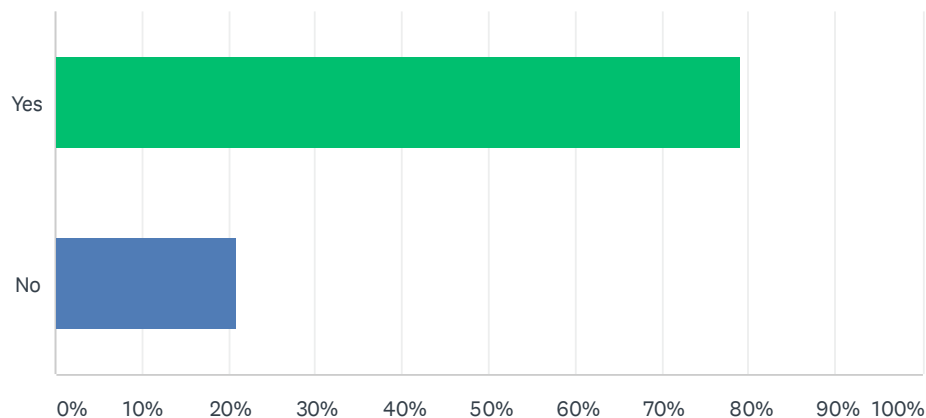


ANSWER CHOICES	RESPONSES	
Yes	88.89%	56
No	11.11%	7
TOTAL		63

#	IF NO, PLEASE PROVIDE DETAILS OF WHICH ASPECTS OF THE SERVICE YOU WOULD WISH TO SEE CHANGED.	DATE
1	As a non driver I cannot use the facilities. I have no suggestion how to change this	3/16/2020 3:52 PM
2	These facilites are fabulous and well run. 5 stars.	3/11/2020 5:42 PM
3	The recycling centre in clogher was closed with no consultation with the public, to my knowledge it was widely used and is a major loss to the area	3/10/2020 8:40 PM
4	Sunday opening would be very useful. Centres in Belfast operate on Sundays. Additionally a zone for items suitable for reuse / upcycling would be appreciated. I often see items in skips that I am shocked someone is sending to landfill	3/10/2020 7:24 AM
5	For people working longer opening hours in the evening would be better, especially during the summer months	3/9/2020 5:33 PM
6	BUT I WOULD LIKE TO BE ABLE TO DISPOSE OF HOME RENOVATION WASTE E.G BELFAST COUNCIL LET YOU DISPOSE OF ASBESTOS FROM OLD BUILDINGS WHILST HERE IN DUNGANNON WE CANNOT DO THIS	3/9/2020 4:12 PM
7	Saturday all day, rather than half day, and close one of the mid week days.	3/9/2020 3:52 PM
8	Centres could be opened slightly later in the evenings than they currently are, especially during summer months to facilitate people who aren't hone from work until after 6pm	3/9/2020 3:31 PM
9	Miss the recycling point in clogher so lot more stuff goin in the bins.	3/9/2020 3:16 PM
10	Closures of sites like clogher considering tecent uogrades as well as looking like a large waste of money (wether or not it has i cannot state) but the perception is not great in the clogher valley over that decision i feel this has had a larger impact on local communities than has been recognised increasing carbon footprint to dispose of waste and infringing on working travel costs	3/9/2020 3:05 PM

Q5 Litter Bins The Council provides litter bins generally within the settlement boundaries (as defined by speed limit signage) of towns and villages across Mid Ulster. While bins may be provided at the entrance to private housing developments, they are not sited inside the developments themselves. In addition, new litter bins are not provided within 50m of an existing bin. There will always be exceptional cases made for provision, for example, along the footpath of a designated walking route. Moving forward, the Council will provide litter bins which are suitable for the disposal of dog foul and will no longer provide separate dog fouling bins. This is the first time the policy for providing litter bins has been documented. Are you broadly content with the current arrangements for the provision and siting of litter bins?

Answered: 62 Skipped: 2

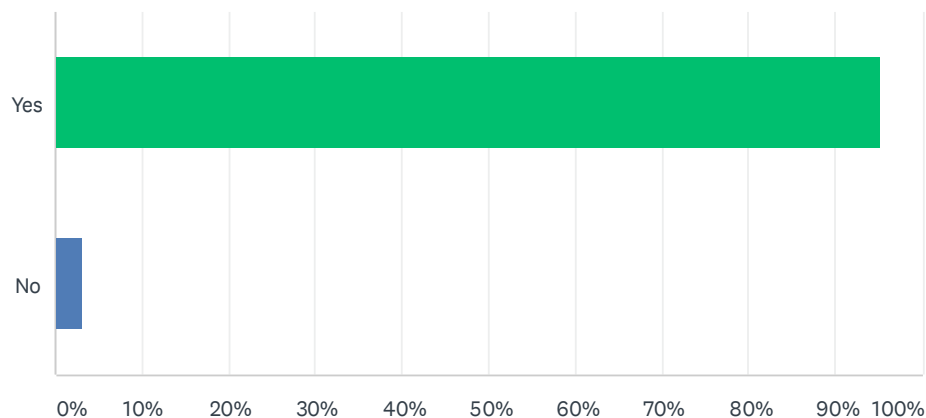


ANSWER CHOICES	RESPONSES	
Yes	79.03%	49
No	20.97%	13
TOTAL		62

#	IF NO, PLEASE PROVIDE DETAILS OF WHICH ASPECTS OF THE SERVICE YOU WOULD WISH TO SEE CHANGED.	DATE
1	makes sense	3/11/2020 5:42 PM
2	On the route i walk my dog theres only 1 bin available. I think there should be more bins provided	3/11/2020 10:41 AM
3	There was a bin outside an estate in Newmills, specificallyfor dog foul, and last year, it was removed. Why? There isn't another convenient one. There shd be more dog foul bins in estates, as in local estate, dog foul is thrown at main electricity box in the estate. Lazy, they can't take it to their own bin.	3/11/2020 10:32 AM
4	More bins suitable for dog litter would be great.	3/10/2020 9:35 PM
5	I would like to see a three in one litter bin provided throughout midulster. One being for general waste or waste that cannot be recycled, the second being for recyclable waste such as plastic bottles and drink cans and the third part being suitable for dog foul	3/10/2020 11:58 AM
6	It is necessary more litter bins along footpaths, designated walking route and inclusive along the roads, people are not well educated to keep clean the public places.	3/10/2020 11:08 AM
7	Additional bins required along aughrim road near bridge and pound road. Dog walking area	3/10/2020 7:24 AM
8	Bins on some routes needed to be emptied more often plus unfortunately some individuals prefer to throw their rubbish out the window along the main roads. These routes need more litter pickers or strêet cleaners unfortunately.	3/9/2020 11:15 PM
9	I think litter bins should be more numerous and prominent. They should be of a colour that does not blend into the background.	3/9/2020 11:14 PM
10	I would like to see more litter bins. Both placed within housing developments and at more regular intervals on footpaths with a higher volume of foot traffic, not placed on a path set back from where people have to go out of their way to look for the litter bin as we all know most wont do this because of the society we live in now. In saying that there will still be people who would drop rubbish even if there was a circle of 10 bins around them!	3/9/2020 8:53 PM
11	I feel the footpaths and bins close to housing developments are plentiful. the lack of bins on country roads needs updated. country hedges littered all year round	3/9/2020 6:59 PM
12	More bins needed, for example coalisland, canal walk has 1 bin atm.	3/9/2020 6:22 PM
13	They need emptied more often close to town centres.	3/9/2020 3:52 PM
14	So few in clogher once u leave the main village area.	3/9/2020 3:16 PM
15	there should be recycling bins on footpaths, for plastic and cans.	3/9/2020 2:30 PM

Q6 Skips and Hook Lift Containers While the Council uses skips and hook lift containers in its recycling centres, these are not made available for public hire as there are private sector companies offering this service. The Council will, however, provide skips and hook lift containers to support officially registered or notified community/public space clean-ups or to support waste collection at public events where normal bins are insufficient. Normally provision will be limited to one occasion per year for housing estate clean ups. The policy formalises the Council's existing practice in relation to the provision of skips and hook lift containers and the only proposed changes relate to the limit of one container per year for housing estate clean-ups. Are you broadly content with the current arrangements for the provision of skips and hook lift containers for community/public space clean ups and for public events?

Answered: 63 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	95.24%	60
No	3.17%	2
TOTAL		63

#	IF NO, PLEASE PROVIDE DETAILS OF WHICH ASPECTS OF THE SERVICE YOU WOULD WISH TO SEE CHANGED.	DATE
1	Does this system allow for waste segregation?	3/9/2020 11:14 PM
2	HOWEVER FOR LARGER ESTATES THEY MAY NEED MORE THAN ONE I THINK THIS HAS TO BE LOOKED AT FROM A PERSPECTIVE OF SIZE.	3/9/2020 4:12 PM

Q7 Any other comments Are there any other comments you wish to make on any aspect of the Waste Collection Policy?

Answered: 21 Skipped: 43

#	RESPONSES	DATE
1	The waste collection service is extremely good	5/6/2020 1:23 PM
2	Can you not make it compulsory for tenants to put cat litter in plastic bags, before depositing in black bin. It spills over side of bin and lies on the ground, and in warm weather maggots breed.	4/7/2020 5:45 PM
3	I live in a rural area and have to clear up the mess from fly tipping. Is it possible to put up cameras and signs in the vicinity?	3/13/2020 8:00 AM
4	Have a good day.	3/11/2020 5:42 PM
5	I was initially told I couldn't dispose of dog foul in black bin, and they refused to empty my bin on few occasions, previous to that. They never state why. So I was told, dog foul had to be in biodegradable bag in brown bin. I had to buy a brown bin for this purpose then I read it goes into black bin. Which is it? I'm confused.	3/11/2020 10:32 AM
6	No thanks	3/10/2020 9:35 PM
7	More information surrounding what can or cannot be recycled such as food soiled waste like cardboard pizza boxes and mixed materials	3/10/2020 11:58 AM
8	It is very important to do garbage collection on all rural roads, at least once a month and make permanent educational campaigns in schools, colleges, universities, private and public organizations.	3/10/2020 11:08 AM
9	We live on the Cloverhill Rd in the Loup beside a small stream. People regularly use the bridge at the end of our land to dump into the river. We usually remove all this ourselves and take to the skip. However when a dead animal is dumped we have rung the council. It then ends up a battle to get the council / rivers agency to take responsibility, all while the animal further decomposes. This is unacceptable.	3/10/2020 9:45 AM
10	If people had composting bins. It would help cut down the extra brown bin run. Also people could make their own, black spot free compost.	3/9/2020 11:15 PM
11	Clearer and more comprehensive information on what is permissible in the blue bin needed.	3/9/2020 11:14 PM
12	I do wonder why in some towns in mid-Ulster, have bin inspectors to ensure proper disposal of waste with bin inspections at kerbsides, but other towns do not? I know and have pictures taken of a couple of houses in Moykeeran Drive, Draperstown, where EVERYTHING is put into blue and brown bins. Bin bags full of rubbish, nappies, non recyclable items in these bins with lids that cant even close they're that full therefore plain to see what is in these bins but the bin lorries empty these bins each and every week. Several residents have spoken about this & have declared they're no longer sorting their rubbish into appropriate bins as obviously "the council doesn't care less"	3/9/2020 8:53 PM
13	provide households in country areas with litter pickers to encourage all year round clean up	3/9/2020 6:59 PM
14	No	3/9/2020 6:42 PM
15	Encourage the bin men to check and ensure the bins are emptied.	3/9/2020 4:31 PM
16	THE REFUSE COLLECTORS ARE DOING A GREAT JOB AND I HOPE IT CONTINUES WITHOUT ANY RISE IN COSTS TO THE HOME OWNERS	3/9/2020 4:12 PM
17	See previous; smelly, noxious brown bins in summer!	3/9/2020 3:52 PM
18	Please reopen the recycling point in clogher	3/9/2020 3:16 PM
19	Generally i think you do a great job. Recycling and waste are a very important process that should be forefront in many people's minds. I am concerned about landfill useage and the speed at which they are filled and wonder if there is scope to dealing with unrecyclable items rather than landfill i.e particular types of plastics some brands of crisps packets etc	3/9/2020 3:05 PM
20	Less plastic should be used in council premises .	3/9/2020 2:34 PM
21	I believe that all housing developments be them housing executive and private developments should have dog pooping disposal bins. On top of this at the request of households there should be signage made available for households to place signs on their lawns stating that dog owners who allow dogs to foul in their gardens and not clean up after their dogs will be prosecuted. I think there should be a separate bun provided free of charge for smaller electrical goods like toasters kettles etc.	3/9/2020 2:17 PM

Waste Collection Policy Public Consultation

Mid Ulster District Council's revised Waste Collection Policy is open for public consultation.

The policy details all aspects of the Council's waste collection services, many of which are well-established and will be familiar to local residents and businesses.

There are, however, a number of new provisions in the policy regarding the collection of second brown bins, the provision of litter bins and skip containers.

To view the revised policy and respond to the consultation, visit www.midulstercouncil.org/wastecollectionpolicy.

Alternatively contact Environmental Services on 03000 132 132, E: environmentalservices@midulstercouncil.org.

The consultation closes on **Friday 29 May 2020**.

Telephone 03000 132 132
www.midulstercouncil.org



Comhairle Ceantair
Lár Uladh
Mid Ulster
District Council

PROOF 01

Job No: 80134

Mid-Ulster Mail

8cm x 3col

12.03.20

£154.87 + VAT

Approval Deadline: ASAP

Derry Post

8cm x 3col

10.03.20

£128.88 + VAT

Approval Deadline: ASAP

Tyrone Courier

8cm x 3col

11.03.20

£111.69 + VAT

Approval Deadline: ASAP

Impartial Reporter

8cm x 3col

12.03.20

£115.99 + VAT

+ WEB £22.37

Approval Deadline: ASAP

Dungannon Herald

8cm x 3col

12.03.20

£135.32 + VAT

Approval Deadline: ASAP

Waste Collection Service Policy

Document Control			
Policy Owner	Head of Environmental Services		
Policy Author	Head of Environmental Services		
Version	Version 3		
Consultation	Senior Management Team Trade Unions Public	Yes Yes Yes	
Equality Screened	Yes	Date	01/11/19
Equality Impact Assessment	N/A	Date	
Good Relations	N/A		
Approved By	Environment Committee	Date	
Adopted By	Council	Date	
Review Date		By Whom	
Circulation	Councillors and Staff		
Document Linkages	Council Waste Management Plan		

CONTENTS PAGE

Paragraph	Description	Page Number
1.0	Policy Summary	3
2.0	Introduction	3
3.0	Policy Aim & Objectives	3
4.0	Policy Scope	3
5.0	Linkage to Corporate Plan	3
6.0	Roles & Responsibilities	3
7.0	Kerbside Collection Service	4-8
8.0	Collection of Bulky Household Waste	9
9.0	Collection of Abandoned Motor Vehicles	9
10.0	Collection of Fly Tipped Waste	9
11.0	Provision of Recycling Centres	10-11
12.0	Provision of Litter Bins	12
13.0	Provision of Skips and Other Support for Public Clean-Ups	13
14.0	Impact Assessments	14
15.0	Support & Advice	14
16.0	Communication	14
17.0	Monitoring & Review Arrangements	14
Appendices	Environmental Services Scale of Charges Local Authority and NIEA Fly Tipping Protocol	15

1.0 POLICY SUMMARY

- 1.1 This policy outlines how Mid Ulster District Council in meeting increasing recycling and landfill diversion targets will ensure that the collection of waste is managed in the most efficient and effective manner possible with residents taking joint ownership and responsibility for the management of their waste.

2.0 INTRODUCTION

- 2.1 This policy is in place in order to provide a framework for the provision of an effective and efficient waste collection service within the Mid Ulster District. This policy details the arrangements for collection of residual and recyclable waste from both domestic and commercial properties (where a service is requested).

3.0 POLICY AIM & OBJECTIVES

- 3.1 **Policy Aim:** To provide an effective and efficient waste collection service.

3.2 **Policy Objectives:**

- To provide a high quality service for the collection of waste which is compliant with Health and Safety and Waste Management legislation
- To increase the amount of waste recycled and diverted from landfill
- To ensure suitable facilities are available for the collection of waste

4.0 POLICY SCOPE

- 4.1 This policy relates primarily to the collection of residual and recyclable waste at the kerbside from both domestic and commercial properties as well as the collection of abandoned vehicles, bulky and fly-tipped waste across the district. It also details the provision of Recycling Centre facilities, skip/hooklift containers and litter bins (but does not extend to street cleansing in general).

5.0 LINKAGE TO CORPORATE PLAN

- 5.1 In respect of Mid Ulster District Council's Corporate Plan, this policy contributes toward the general delivery of Corporate Theme 3 – *Sustaining our Environment* and Priority 3.6 *Reducing our dependency on landfill by increasing recycling, reusing and recovering energy from Council collected waste*.

6.0 ROLES AND RESPONSIBILITIES

- 6.1 Responsibility for delivery of this policy rests within Environmental Services cascading down through the various roles from the Head of Service to Service Managers and Supervisory levels to all front line operational employees.

7.0 KERBSIDE COLLECTION SERVICE

Under the Waste and Contaminated Land Order (NI) 1997 the Council is required to arrange for the collection of household waste in its district (and commercial waste on request). In doing so the Council requires occupiers to place the waste for collection in wheeled bins of a kind and number specified.

7.1 Colour of wheeled bins

- 7.1.1 Black Bins - to be used for the separation, storage and collection of non-recyclable waste
- 7.1.2 Blue Bin - to be used for the separation, storage and collection of dry recyclables i.e. paper, cardboard, cans, plastics, glass etc.
- 7.1.3 Brown Bin – to be used for the separation, storage and collection of “biowaste” i.e. garden and food waste.

7.2 Number and size of bins per household

- 7.2.1 The Council will only collect one 240 litre (or 120/180 litre*) black bin per household per fortnight (*see section 7.7 for Exceptional Circumstances*).
- 7.2.2 The Council will collect up to a maximum of two 240 litre blue bins per household per fortnight. If a second blue bin is required the householder shall purchase the additional container.
- 7.2.3 The Council will collect only one 240 litre brown bin per fortnight. Where householders wish to have a second brown bin emptied this service can be provided where capacity exists on the collection round and the householder purchases an extra container and pays an additional service charge of £50 per year (which will be payable in advance and non-refundable).
- 7.2.4 The Council reserves the right to decrease of residual waste capacity and/or increase recyclable waste capacity for householders as is necessary to meet future legislative waste management targets.

Note*: A smaller bin size of 120 or 180 litres is available for households with less waste requirements or space restriction.

7.3 Frequency of collections

- 7.3.1 The Council will collect one black bin of non-recyclable waste on a fortnightly basis
- 7.3.2 The Council will collect one/two blue bins of dry recyclables on a fortnightly basis
- 7.3.3 The Council will collect one brown bin of biowaste on a fortnightly basis.

7.4 Purchase of bins and replacement bins

- 7.4.1 The Council provides, at a charge, wheeled bin refuse containers for domestic properties and spare parts for same which can be purchased from Environmental Services (see appendix 1 for current scale of charges)
- 7.4.2 Where a container is lost/stolen or damaged by the occupier, such that it is not serviceable by the Council, it shall be the responsibility of the occupier or owner to provide a container for collection. The occupier can purchase a replacement container from the Council and must do so before the service will be resumed.
- 7.4.3 If a container is damaged by the Council's workforce or on the mechanisms of the collection vehicle, the Council will replace same free of charge. Occupiers will be responsible for bin replacement as a result of normal "wear and tear".
- 7.4.4 All wheeled bins provided free of charge by the Council (excluding replacements) shall relate to the premises and should be left by the occupier on moving to another property.

7.5 Wheeled bin collection arrangements

- 7.5.1 All waste presented for collection by the Council, must be contained within an approved wheeled bin. Container lids should be closed shut.
- 7.5.2 Only bins which are in a sound condition will be collected by the Council. Overfull or excessively heavy bins will not be emptied by the Council
- 7.5.3 No side refuse (i.e. waste not placed in the relevant bin) or additional waste will be collected except in very exceptional circumstances e.g. following a period of adverse weather conditions when it has not been possible to provide a service. Any additional waste ought either to be stored by the householder until the next relevant collection day or taken to one of the Recycling Centres provided by Council for recycling/disposal.
- 7.5.4 Householders shall be required to place each bin for emptying by **7:30am** on the day of collection at a suitable collection point i.e. at the edge of, or at the entrance or laneway to the premises, at a point significant to the public road, or at such other places as may be determined by the Council (see section 7.8 for Assisted Lift Support).
- 7.5.5 Bins should be presented with handles facing out except in the case of collection by One Armed Vehicles (householders will be notified of same).
- 7.5.6 The Council's refuse collection vehicles will generally not travel on private laneways/roads or laneways/roads which have not been adopted by TNI unless it is deemed this is a safer method of providing a collection service i.e. where collecting on the public road would pose a health and safety risk. However, the Council will collect waste in and around housing developments where roadways are under construction and a tarmacked base-coat laid and

where safe, easy access and adequate turning space is provided, and it is reasonably assumed that TNI will adopt such roadways. Such roadways must be capable of carrying heavy goods vehicles and will be assessed by the Head of Environmental Services or his representative.

- 7.5.7 Where an occupier of any premises fails to comply with the Council's policy requirements relating to the storage and collection of waste, the Council shall not collect waste from those premises and the occupiers will be obliged to ensure disposal of such waste in an acceptable manner.
- 7.5.8 The Council will collect waste from areas which are constituted and recognised as being major industrial estates, however, the Council will not travel onto private or unadopted roads/laneways to service single or home-based business units (subject to provisions of section 7.5.6). However where it is deemed safe to do so the Council will consider servicing commercial or educational properties i.e. on private land in return for payment of a collection service charge (in addition to the relevant commercial waste container rates) which will be assessed on the basis of time and resources required,
- 7.5.9 The Council shall ensure that their employees behave in a courteous and orderly manner at all times and will create the minimum possible disturbance when visiting each occupier's premises.

7.6 Contaminated wheeled bins

- 7.6.1 The occupier shall not place or cause to be placed in wheeled bins any substance or items which would endanger the safety of the Council's operators, agents, equipment or the public
- 7.6.2 The Council shall allow for the collection and disposal of all contents of the wheeled bin, with the exception of industrial wastes e.g. builders rubble, infectious clinical waste and hazardous wastes e.g. asbestos
- 7.6.3 Bin contents will be subject to regular inspection/checking by Council staff. Recycling (blue or brown) bins found to contain incorrect materials will not be emptied, as this could contaminate the full collection load. A label/tag will be placed on the bin to notify householders of the discrepancy. Further occurrences will be followed up with a house call by Council staff and/or a notification letter that the recycling bin(s) will not be emptied at the property until the contents are properly segregated and presented.
- 7.6.4 Residual (black) bins found to contain recyclable material may not be emptied. Householders will receive a label/tag on their bin advising of the materials that could be recycled and this will be supported by a leaflet on recycling and/or a house call to advise them of the discrepancy.

- 7.6.5 Households who continue to ignore the recycling requirements and advice of Council will not be permitted to continue to avail of the waste collection services as this will impact on the recycling activities of other residents.

7.7 Exceptions for additional bin provision

- 7.7.1 The Council recognises that there are groups of people (Section 75) within the District who may have additional needs and will consider applications for an additional 240 litre black bin or the use of a larger 360 litre black bin in the following circumstances:
- 7.7.2 A family or household size of **more than eight**, permanently residing at the property (in which circumstances payment must be made for the bin)
- 7.7.3 Households with particular requirements, having an impact on the production of waste, i.e. people with disabilities; medical conditions; carer responsibilities etc. (in which circumstances an additional or larger bin will be provided on a loan basis for an initial period of 36 months).
- 7.7.4 An application must be made on the approved form to Environmental Services, giving details of the particular circumstances e.g. family size or conditions.
- 7.7.5 A decision on the application will take into consideration the current level of recycling and potential improvements which could be realistically made by the householder following inspection by a Recycling Officer. An application for additional bin capacity will only be granted (even if the application criteria are met) if maximum use is being made of the recycling collection services. The householder will be encouraged to avail of additional recycling capacity i.e. a second blue bin in the first instance or provision of a free home compost unit.
- 7.7.6 The Council will grant or refuse the application based on the information provided by the applicant and the Recycling Officer. The applicant may appeal the decision through the Council's appeal process.
- 7.7.7 The Council reserves the right to remove or restrict the number of bins if circumstances of the household change or if recycling is not being carried out.
- 7.7.8 The Council will review existing approvals on a 24 month review cycle (or 36 months for those based on disabilities/medical conditions).

7.8 Assisted lift support arrangements

- 7.8.1 If an occupier is deemed by the Council to be unfit to comply with the requirements at section 7.5.4 by reason of disability, evidenced by a GP or

medical/health care professional and where there is no other person in the household or carer capable of meeting the requirement the Council shall make arrangements to collect the wheeled container at the occupier's premises.

7.8.2 A Council Officer may visit the individual to conduct both a site and needs analysis so as to ensure that the service is only delivered to those entitled to this service in a fair and equitable manner.

7.8.3 An indemnity may be required from the householder should the Council have to drive its vehicle/s on private property and the householder may be required to sign appropriate documentation.

7.8.4 An application form is available from Environmental Services on request. The Council will review existing approvals on a 36 month review cycle.

7.9 Collection of waste from commercial premises

7.9.1 The foregoing provision for domestic properties (excluding sections 7.7 and 7.8) shall also apply to commercial premises subject to the below requirements.

7.9.2 Commercial premises must provide suitably sized and compatible containers for the collection of their waste. Commercial sized containers may be purchased from Environmental Services (see appendix 1 for scale of charges)

7.9.3 Commercial premises may request the Council to provide a collection service, by paying the appropriate collection/disposal charge applicable to container size (see appendix 1 for current scale of charges) six months in advance. Full payment terms and conditions of service will be made available on enquiry.

7.9.4 The Council shall not be involved in the collection of commercial food waste. Details of alternative private sector operators which can provide this service can be made available on request from Environmental Services.

7.9.5 In accordance with the discretionary provisions of The Waste and Duty of Care Regulations (NI) 2013 the Council shall apply the same level of charges applied to commercial premises for the collection and disposal of waste from educational establishments in the district.

7.9.6 No charge shall apply for the collection and disposal of waste from premises occupied by a charity and wholly or mainly used for charitable purposes or from places of worship

8.0 BULKY HOUSEHOLD WASTE COLLECTIONS

- 8.1 The Council provides a dedicated service for the collection of bulky household waste items subject to payment of a service charge (see appendix 1 for charge).
- 8.2 A maximum of three items will be collected per visit including fridges, freezers, washing machines, cookers, beds, chairs, three piece suites and mattresses (mattresses must be covered in plastic for health and safety reasons).
- 8.3 The Council will not collect certain types of items including builders rubble, demolition materials, farm waste and garden waste or any item generally considered to be fixtures and fittings of a property i.e. those which would not be removed on vacating the property e.g. bathroom/kitchen units, fireplace etc.
- 8.4 All requests for this service **must** be made in writing, either directly to Environmental Services (with payment) or by submitting an online payment/form via the Council website (verbal requests will not be accepted).
- 8.5 Items must be presented at the kerbside/front edge of the property for collection as employees are not permitted to enter houses, garages or sheds to collect same. Council will make the collection within 14 days of receipt of payment.

9.0 COLLECTION OF ABANDONED MOTOR VEHICLES

Under the Pollution Control & Local Government (NI) Order 1978 and Clean Neighbourhood and Environment Act (NI) 2011 a Council is permitted to collect and dispose of abandoned motor vehicles. The procedures are as follows:-

- 9.1 The Council will require notification from the local PSNI requesting collection.
- 9.2 The Council's Supervising Officer investigates, placing seven day notice on vehicle. Upon expiry of seven days, the vehicle is photographed and arrangements made for collection and disposal.
- 9.3 Special arrangements will be made in terms of urgent removal i.e. burned out vehicles etc. Council will not collect abandoned vehicles from private land.

10.0 COLLECTION OF FLY TIPPED WASTE

- 10.1 The Council will not collect fly tipped waste from private land or watercourses.
- 10.2 The Council has agreed protocol arrangements in place with the Northern Ireland Environment Agency (NIEA) in respect of the collection of fly tipped waste from public land (copy of the current protocol is included at appendix 2).

11.0 RECYCLING CENTRES

11.1 The Council currently provides eleven Recycling Centres (civic amenity sites) for the collection of household waste; at the following locations in Mid Ulster:

- Ballymacombs, Ballymacombs Road, Bellaghy
- Castledawson, Moyola Road, Castledawson
- Coalisland, Derry Road, Coalisland
- Cookstown, Molesworth Road, Cookstown
- Draperstown, Industrial Estate, Magherafelt Road, Draperstown
- Drumcoo, Coalisland Road, Dungannon
- Fivemiletown, Screeby Road, Fivemiletown
- Maghera, Industrial Estate, Station Road, Maghera
- Magherafelt, Ballyronan Road, Magherafelt
- Moneymore, Moneyhaw Road, Moneymore
- Tullyvar, Tullyvar Road, Aughnacloy

11.2 The opening hours of the sites are determined by their annual waste tonnage/throughput in accordance with the following four banded tiers:

- Tier A: more than 3,000 tonnes per annum
- Tier B: 2-3,000 tonnes per annum
- Tier C: 1-2,000 tonnes per annum
- Tier D: less than 1,000 tonnes per annum

11.3 The current allocation of sites to the individual tiers are as follows:

- Tier A: Cookstown, Drumcoo, Magherafelt
- Tier B: Coalisland, Moneymore
- Tier C: Maghera, Castledawson, Draperstown
- Tier D: Fivemiletown, Tullyvar, Ballymacombs

11.4 The current opening hours for each site tier are shown in the table below:

Tier	Winter (Oct to March)	Days	Summer (April to Sept)	Days
A	09:00-18:00	Mon-Sat	08:30-17:30	Mon, Fri & Sat
			08:30-19:30	Tue, Wed & Thu
B	08:30-17:30	Mon-Sat	08:30-17:30	Mon, Wed, Fri & Sat
			08:30-19:30	Tue & Thu
C	08:30-17:30	Mon-Sat	08:30-17:30	Mon-Sat
D	09:00-17:00	Mon-Sat*	09:00-17:00	Mon-Sat*

**Additional details: Ballymacombs open 09:00-16:30 and closed on Saturday
Tullyvar open 08:30-13:30 on Saturday and closed on Monday
Fivemiletown closed Tuesday*

- 11.5 Last admission to Recycling Centres will be 10 minutes prior to stated closing time (to allow site staff time to check and secure the facility).
- 11.6 Recycling Centres will not open on bank/public holidays save in exceptional circumstances when closure would result in a site being closed for more than two days in a row (including Sunday). Dates to be agreed on an annual basis.
- 11.7 Proof of residency within the Mid Ulster district may be requested by site staff.
- 11.8 Commercial and industrial waste is only accepted for disposal at Cookstown, Drumcoo and Magherafelt Recycling Centres i.e. Tier A sites where a charge is payable based on the weight and type of waste (see appendix 1 for current scale of charges).
- 11.9 The Council operates a pre-payment (card swipe) system for the disposal of commercial waste and cash payments for same are not acceptable on site.
- 11.10 No charge will apply for *household* waste which is brought to the site by a commercial operator. However in such instances the commercial operator must provide a Waste Transfer Note or signed declaration clearly showing the address of the property from which the household waste arose for verification purposes. In the absence of suitable evidence a disposal charge will be applied.
- 11.11 Should an operator bring commercial waste for disposal to a Tier B, C or D site they will be redirected to the nearest Tier A site. However the following waste from a commercial operator may be accepted for recycling free of charge:
- Clean/dry cardboard
 - Scrap metal
 - Textiles
 - Plastic/glass bottles
 - Small electrical appliances and fluorescent tubes (not fridges/freezers)
- 11.12 The following waste types are not accepted at any site:
- Clinical waste
 - Asbestos
 - Tyres
- 11.13 All waste must be pre-sorted for recycling/disposal prior to acceptance at the sites and Council staff may refuse to accept waste if it has not been appropriately segregated. Abuse towards site staff will be recorded/reported.
- 11.14 Scavenging of waste i.e. the removal of items from the site is strictly prohibited.

12.0 PROVISION OF LITTER BINS

The Council has a legal duty under the Litter (NI) Order 1994 to keep Council owned land and public highways clear of litter and waste as far as practicable. The Council has no legal duty to provide litter bins, but the provision of suitably located bins is seen as providing a key role in meeting this statutory duty.

- 12.1 The Council will provide pole mounted or free standing bins for the deposit of litter in town/village centres and other designated locations e.g. lay-bys.
- 12.2 The Council will not provide specific dog fouling bins, however all litter bins will be clearly identified, where possible, as being suitable for this purpose.
- 12.3 The Council will not install litter bins on private land or areas falling under the responsibility of other public bodies including schools and bus stations. Litter bins will not be provided within private housing developments and in the case of public housing, only at locations near to the estate entrance.
- 12.4 Litter bins will generally only be provided within settlement boundaries as defined by speed limit signage save in exceptional circumstances e.g. on footpaths forming part of a designated/recognized walking route, at the discretion of the Head of Environmental Services or his representative.
- 12.5 Where a request for the erection of a litter bin is received the location will be assessed for existing provision and if an existing litter bin is present within a proximity of 50 metres the Council reserves the right not to erect a bin.
- 12.6 The suitability of the location will also be considered to determine if the location is deemed to be unsuitable for reasons of safety such as posing a risk to pedestrians or installation difficulties due to surface conditions.
- 12.7 Free-standing bins will be positioned out of the main line of travel or grouped with other existing street furniture, so that they do not present a collision hazard for people with sight loss, or reduce the usable width of the footway for people using wheelchairs, people with prams/buggies, mobility aids or guide dogs. Likewise post mounted litter bins will not protrude into circulation space.
- 12.8 The Council will monitor litter bins for misuse in terms of the disposal of commercial waste. Where those responsible can be identified, a warning will be issued and where persistent abuse occurs, the litter bin may be removed.
- 12.9 Only those bins purchased and installed by the Council will be maintained and emptied by it. Bins will be emptied on a frequency to prevent them overflowing. This will vary based on their location, intensity of use and the time of the year.

13.0 PROVISION OF SKIPS AND OTHER SUPPORT FOR PUBLIC CLEAN-UPS

- 13.1 The Council owns a range of skip and hook lift containers of various sizes which are utilized for waste collection across its network of Recycling Centres.
- 13.2 The Council does not offer a service for the hire of skips or hook lift containers.
- 13.3 Skips and hook lift containers will only be provided for public use (outside of Recycling Centres) to support community clean-ups e.g. Big Spring Clean events which have been officially registered/notified and where there is a designated community point of contact to address any difficulties e.g. disposal of unauthorised waste.
- 13.4 The provision of containers to individual housing estates will only be made where it is clearly demonstrated that these are for collection of waste from the clean-up of public/open space and not from households (where it is considered the bulky waste collection service as detailed in section 8 is adequate). Any such provision will be at the discretion of the Head of Environmental Services and will be limited to one occasion per year.
- 13.5 The provision of containers will be made to support the clean-up of waste/litter arising from public events where requests for same have been submitted, in writing, at least two weeks prior to the event date. Such requests will only be agreed where it is determined that the provision of wheeled bins and/or refuse sacks would be an inadequate or unsuitable alternative.
- 13.6 The provision of a bespoke recycling trailer for the collection of dry recyclables is also available for public events and may be offered as an alternative to, or in conjunction with, the provision of a skip or hook lift container for general waste.
- 13.7 The provision of containers will not extend to any private or commercial events i.e. where no element of public space clean-up is involved.
- 13.8 The loan of litter pickers and provision/collection of refuse sacks will also be made to support community clean-up events. A condition of the loan is that the Council will be reimbursed for any lost or damaged litter pickers.
- 13.9 The support offered for community clean-up events will not extend to the provision of safety or personal protective equipment. The event organiser will be responsible for the provision of any risk assessments or insurance required.

14.0 IMPACT ASSESSMENTS

14.1 Equality Screening & Impact

The policy has been subjected to equality screening in accordance with the Council's screening process. The outcome of the screening was this policy has only minor impact on equality of opportunity and shall not be subject to EQIA.

14.2 Rural Needs Impact

The policy has been subjected to a rural needs impact assessment which outlines the mitigation measures in place to address the rural need identified.

14.3 Staff & Financial Resources

No issues have been identified which would significantly impact on the Council's resources and delivery of its business as a result of this policy being implemented other than the normal budgeted revenue and payroll expenditure.

15.0 SUPPORT AND ADVICE

15.1 The Council will publicise its services in accessible formats. Information on waste collection/recycling services is available through leaflet, by telephone/textphone, via website, Bin Ovation App and in alternative formats and minority languages to meet the needs of those who are not fluent in English.

15.2 Recycling Officers are available within the Council for direct support to suit a range of needs. For those not fluent in English, an interpreting service can be provided upon request. For persons with a hearing disability, a 'signed' service can be made available upon request.

16.0 COMMUNICATION

16.1 Environmental Services is responsible for the communication and delivery of this policy. Advice and guidance on the implementation of this policy should be sought from the Head of Environmental Services.

17 MONITORING & REVIEW ARRANGEMENTS

17.1 Implementation of this policy will be monitored and a formal review undertaken 24 months from its effective date.

17.2 Any amendments to the policy will be equally screened in accordance with Equality Scheme commitments.

APPENDICES (to be inserted)