

Report on	Annual Progress Report on 2016/17 Corporate Improvement Plan
Reporting Officer	P Moffett, Head of Democratic Services
Contact Officer	L Jenkins, Performance & Quality Officer

Is this report restricted for confidential business?	Yes	
If 'Yes', confirm below the exempt information category relied upon	No	X

1.0	Purpose of Report
1.1	To inform members on progress made towards delivery of the 2016/17 Corporate Improvement Plan
2.0	Background
2.1	<p><u>Council Discharging Duties under the Local Government Act (NI) 2014</u></p> <p>Under the Local Government Act (NI) 2014, Council has a duty to make arrangements to secure continuous improvement and to account for it. This report offers details of our progress in delivering the Improvement Objective and activities described in Corporate Improvement Plan 2016/17.</p> <p>In line with Council's statutory duty to make arrangements to secure continuous improvement in the exercise of its functions, we are required to publish two documents each year, the first is the forward looking improvement plan by the end of June, setting out our improvement priorities/objectives for the financial year ahead and the second is an annual report to reflect back on the performance of that plan, to be published by the 30th of September. The report is intended to comply with any requirements and provide an assessment of our performance on outcomes for citizens.</p> <p>From 2017/18 we are now further required to:</p> <ol style="list-style-type: none"> 1. Compare against Council's previous year's performance 2. So far as is practicable, to compare our Performance against other Councils in the exercise of the same or similar functions
2.2	<p><u>Choosing and Consulting On our Improvement Objectives for 2016/17</u></p> <p>The Council's Policy and Resources Committee oversaw the process by setting a timeline for developing the 2016-17 Improvement Objectives to ensure publication of its improvement plan as soon as reasonably practicable, in line with Department of the Environment Guidance. A consultation on the proposed objectives, with associated activities for the 12 month period from April 2016 was held from the 12th February to 11th March 2016.</p> <p>There was significant endorsement for the three proposed improvement objectives, together with additional commentary provided, the council then developed its 2016-17 Corporate Improvement Plan around them. The outcome of the consultation and</p>

	<p>report on the final improvement objectives and indicators were considered at the Council's April Policy & Resources Committee and confirmed by Council. Our Services areas subsequently undertook the final development of their Service Improvement Plans containing, actions, measures and projects (53 in total).</p> <p>The Improvement Objectives for 2016/17 were:</p> <ol style="list-style-type: none"> 1. Consolidating and Improving the Delivery of Services 2. Improving Our Management of Waste 3. Promote & Assist in the Growth of the Economy
3.0	Main Report
3.1	<p><u>Annual Performance Report 2016/17.</u></p> <p>The Annual Report 2016/17 has been prepared and is set out as Appendix One to this paper. In summary, it covers:</p> <ul style="list-style-type: none"> • Highlights for 2016-17, Section 1 • Choosing and Consulting on Our Improvement Objectives, Section 2 • Activity undertaken during 2016-17 to achieve the Council Improvement Objectives, Section 3 • Statutory performance indicators and standards and benchmarking with other Councils where relevant, and Self-Imposed indicators , Section 4 • Overall Assessment for 2016-17, Section 5 <p>The report provides a self- assessment of how Council has performed and delivered against our commitments, priorities and measures. Our work is scrutinised by the Northern Ireland Audit Office to ensure that we use public money effectively to deliver benefits to our communities.</p> <p>It should be noted that, in respect of the requirement to compare performance with that of other councils, the Local Government Auditor has stated in her report dated 5 July 2017 on the audits of local councils performed up to 31 March 2017 that, <i>"due to the absence of an agreed framework, councils will only be in a position to compare their statutory performance indicators and standards. I consider until an agreed framework is in place to support non-statutory indicators and standards, this requirement will be very difficult to achieve"</i></p> <p>We have ensured that this annual report on presents a picture of performance for the year. The following table is a summary:</p>

	<table><tr><th>Achievement</th><th>Explanation</th><th>No</th><th>%</th></tr><tr><td>Fully Achieved</td><td>All actions and measures were achieved</td><td>44</td><td>83%</td></tr><tr><td>Substantially Achieved</td><td>Actions and measures were mostly achieved, one or two falling marginally short of planned targets</td><td>5</td><td>9%</td></tr><tr><td>Partially Achieved</td><td>Some actions and measures were achieved</td><td>1</td><td>2%</td></tr><tr><td>Not Achieved</td><td>Actions and measures were not achieved as planned</td><td>3</td><td>6%</td></tr></table> <p>All improvement work streams and activities which contributed towards the fulfilment of the council's 3 Improvement Objectives for 2016/17 have seen the majority (92%) being "Fully Achieved/Substantially Achieved" compared to 82% of improvement work streams/activities against last year's one improvement objective for 2015/16. Six out of the seven statutory performance indicators/standards were fully achieved</p>	Achievement	Explanation	No	%	Fully Achieved	All actions and measures were achieved	44	83%	Substantially Achieved	Actions and measures were mostly achieved, one or two falling marginally short of planned targets	5	9%	Partially Achieved	Some actions and measures were achieved	1	2%	Not Achieved	Actions and measures were not achieved as planned	3	6%
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4.0	Other Considerations																				
4.1	<u>Financial & Human Resources Implications</u> Financial: NA Human: NA																				
4.2	<u>Equality and Good Relations Implications</u> NA																				
4.3	<u>Risk Management Implications</u> NA																				
5.0	Recommendation(s)																				
5.1	To note, review and comment as necessary on the Corporate Improvement Plan 2016 – 2017 Annual Report																				
6.0	Documents Attached & References																				
6.1	Appendix One – Annual Report Corporate Improvement Plan 2016-2017.																				