

<b>Report on</b>	Council Performance Improvement Objectives Consultation and Annual Improvement Plan 2018-19
<b>Date of Meeting</b>	Thurs 7 <sup>th</sup> June 2018
<b>Reporting Officer</b>	Philip Moffett, Head of Democratic Services
<b>Contact Officer</b>	Lisa Jenkins, Performance and Quality Officer

<b>Is this report restricted for confidential business?</b>	Yes	
If 'Yes', confirm below the exempt information category relied upon	No	X

<b>1.0</b>	<b>Purpose of Report</b>
1.1	To update the committee on the findings and outcome of the consultation undertaken on councils proposed performance improvement objectives 2018 to 2019.
1.2	To consider for approval council's Corporate Performance Improvement Plan for the period 2018 to 2019.
<b>2.0</b>	<b>Background</b>
2.1	The Local Government Act 2014 (the Act) and subsequent DfC guidance requires that Council in deciding how to discharge its duty under section 84 and 85 I must consult (section 87). The Act requires the council to engage and consult citizens in deciding how to fulfil the general duty to make arrangements to secure continuous improvement.
2.2	The Act and subsequent DfC guidance, also requires that the Council sets itself improvement objectives to improve the exercise of its functions for each financial year. This part of the Act places a General Duty on the Council to, "... <i>make arrangements to secure continuous improvement</i> ".
2.3	<p>The Committee at its March 2017 meeting approved the then proposed 4 Corporate Improvement Objectives for two years from 2017-18 to 2018-19, rationale and associated links to the community and corporate plan, a review at the end of 2017-18 of each of the improvement objectives and associated improvement activity was agreed. The objectives were agreed as:</p> <ul style="list-style-type: none"> <li>• To assist in the growth of the local economy by increasing the number of visitors to our district.</li> <li>• To help manage our waste and environment by reducing the amount of waste going to landfill</li> <li>• To improve the accessibility of our services by increasing the number available online</li> <li>• To support people to adopt healthier lifestyles by increasing the usage of council recreational facilities.</li> </ul>

3.0	<b>Main Report</b>
3.1	<p data-bbox="229 253 411 286"><b><u>Consultation</u></b></p> <p data-bbox="229 322 1418 521">Consultation was undertaken on the continuation of the improvement objectives throughout 2018-19. The period of consultation commenced on 9<sup>th</sup> March ending on 27<sup>th</sup> April 2018. The process involved a survey made available for completion and submission online and by post to the council. To ensure maximum engagement the process was communicated through a variety of channels including social media outlets, internal staff meetings, the council website and press releases, 48 responses were received.</p> <p data-bbox="229 557 1342 591">A report on the outcome of the consultation is appended as Appendix A. In summary;</p> <ul data-bbox="277 624 1418 1021" style="list-style-type: none"> <li data-bbox="277 624 1418 696">• 92% of respondents agreed with objective one: - <i>To assist in the growth of the local economy by increasing the number of visitors to our district</i></li> <li data-bbox="277 730 1418 801">• 92% of respondents agreed with objective two: - <i>To help manage our waste and environment by reducing the amount of waste going to landfill</i></li> <li data-bbox="277 835 1418 907">• 90% of respondents agreed with objective three:- <i>To improve the accessibility of our services by increasing the number available online</i></li> <li data-bbox="277 940 1418 1021">• 96% of respondents agreed with objective four: - <i>To support people to adopt healthier lifestyles by increasing the usage of Council recreational facilities</i></li> </ul> <p data-bbox="229 1102 1418 1301">With such significant endorsement of the four proposed improvement objectives, together with additional commentary provided, the council has developed its 2018-19 Corporate Performance Improvement Plan around them. When reviewed, the respondent's commentary did not warrant the removal, amendment to or addition to the objectives proposed. The additional commentary and views provided will be used to inform our wider improvement activity across the services.</p> <p data-bbox="229 1370 823 1404"><b><u>2018-2019 Performance Improvement Plan</u></b></p> <p data-bbox="229 1440 1418 1608">DfC Guidance requires Council to publish its Corporate Improvement Plan as soon as practicable after the start of the financial year. The draft 2018-2019 plan complete with details on how Council will deliver on its four objectives is attached as Appendix B to this paper. The draft plan contains actions, measures and targets, demonstrates linkages to the Mid Ulster Community Plan and the Council's Corporate Plan.</p> <p data-bbox="229 1641 1418 1841">In summary, the draft improvement plan encompasses the Council's performance improvement arrangements in place. Each improvement objective has a project delivery plan, overseen by a member of the senior management team, documenting clear milestones, activities, resources and associated risk mitigation. Each project plan identifies who the Council will work in partnership for each objective to be successful to deliver outcomes for citizens.</p> <p data-bbox="229 1874 1418 1946">In addition to the improvement project delivery plans, the draft improvement plan also states how council will annually manage and report on performance against :</p> <ul data-bbox="277 1980 1418 2040" style="list-style-type: none"> <li data-bbox="277 1980 1418 2040">• A set of performance measures (statutory indicators and standards) as set by the Northern Ireland Assembly</li> </ul>

	<ul style="list-style-type: none"> <li>• A number of corporate performance indicators</li> </ul>
<b>4.0</b>	<b>Other Considerations</b>
<b>4.1</b>	<b>Financial, Human Resources &amp; Risk Implications</b>
	<p>Financial:</p> <p>Implementation of the Improvement Plan 2018-2019 will be subject to assessment by the NI Audit Office and reported on at end of financial year 2018- 2019. The Audit Office will also undertake a “forward looking assessment” to ascertain if Council arrangements in place for 2018-2019 are sufficiently robust to meet the General Duty to secure continuous improvement in the exercise of its functions.</p>
	Human: none identified
	<p>Risk Management:</p> <p>The Corporate Improvement Plan (2018-19) has had risk exercises undertaken against each of the four improvement objectives and their aligned project plans (which will deliver on the outcomes matched against the 4 corporate improvement objectives).</p> <p>Details of a risk management approach are contained within the Improvement Plan; with the outlying risks identified, inclusion of the associated mitigation activity and risk rating</p>
<b>4.2</b>	<b>Screening &amp; Impact Assessments</b>
	Equality & Good Relations Implications:
	Rural Needs Implications:
<b>5.0</b>	<b>Recommendation(s)</b>
5.1	That Committee consider the outcome of the Corporate Performance Improvement Objectives 2018 -2019 consultation, and reviews and adopts the Corporate Performance Improvement Plan for 2018-2019
<b>6.0</b>	<b>Documents Attached &amp; References</b>
6.1	Appendix A: Consultation Feedback Report: Corporate Improvement Objectives 2018-19
6.2	Appendix B: Mid Ulster DC Corporate Performance Improvement Plan 2018-19