

## **Mid Ulster District Council – Corporate Health Indications**

|  | <b>Target</b> |
|--|---------------|
| 1. Economy   |               |
| a. No of jobs promoted   | 210           |
| b. Average processing time local planning applications                                   | 15 weeks      |
| c. Average processing time major planning applications                                   | 30 weeks      |
| d. % building regulations applications determined to target                              | 90%           |
| 2. Waste Management  |               |
| a. % of waste going to landfill  | 35%           |
| b. % of waste recycled   | 50%           |
| 3. Council Facilities  |               |
| a. Visitors to arts/cultural venues  |               |
| b. Users of leisure and recreation facilities  |               |
| c. Visitors to council offices   |               |
| d. No of RIDDOR incidents  |               |
| 4. Better responses  |               |
| a. FOI requests responded to within target   | 90%           |
| b. Complaints dealt with within targets  | 90%           |
| c. Correspondence responded to within target   | 90%           |
| d. No of online transactions   |               |
| 5. Resident Satisfaction   |               |
| a. % of residents content with our services  | 80%           |
| b. % of residents agree that council keeps them informed                                 | 80%           |
| c. % residents agree that council listens and acts on concerns                           | 80%           |
| d. No of organisations receiving grant aid   |               |
| 6. Staffing  |               |
| a. Number of staff (FTEs) on payroll   |               |
| b. Number of casual staff employed in past 12 months                                     |               |
| c. % Attendance  | 95%           |
| d. % Overtime  | 2.5%          |
| 7. Engaged Workforce   |               |
| a. % of workforce satisfied with current job   | 80%           |
| b. % of workforce who take pride in working for MUDC                                     | 80%           |
| c. % of workforce who understand council's priorities<br>and how they contribute to them | 80%           |

## 8. Finances

- a. Loans outstanding
- b. Cash Reserves £10m
- c. Invoices paid within 30 days 90%