

Report on	ICT Service Plan for 2018-19
Date of Meeting	3 rd May 2018
Reporting Officer	Barry O'Hagan
Contact Officer	Barry O'Hagan

Is this report restricted for confidential business?		Yes	X
If 'Yes', confirm below the exempt information category relied upon		No	
X	Information relates to financial or business affairs of a person (including the council)		

1.0	Purpose of Report
1.1	To consider and approve the draft Service Plan for ICT Service for the 2018-2019 year.
2.0	Background
2.1	In line with corporate performance improvement requirements and to ensure that every service contributes to performance improvement and corporate objectives, every service produces an annual individual improvement plan.
3.0	Main Report
3.1	<p>The Service Plan for 2018-2019 is designed to support outcomes associated with 3 Community Plan themes (Economic Growth, Infrastructure, Health & Well-being).</p> <p>Specifically, the plan aims to contribute to the achievement of the Council's new performance improvement objectives and health indicators (2017-2019) CIP3 , by developing and assisting other services increase the accessibility of online services.</p>
4.0	Other Considerations
4.1	Financial, Human Resources & Risk Implications
	Financial: The financial budget for the service is summaries with the plan. The net total is £1,106,946.00
	Human: The seven (7) staff compliment for ICT service remains the same for the period 2018-19

	Risk Management: Risk register summary is contained within the service plan...
4.2	Screening & Impact Assessments
	Equality & Good Relations Implications: Considered but screened out
	Rural Needs Implications: Screened out
5.0	Recommendation(s)
5.1	That the Committee agrees the Service Plan 2018-2019 for ICT
6.0	Documents Attached & References